RESOLUTION NO. 09-26-23-1

A RESOLUTION OF THE CITY OF AMARILLO, TEXAS: ADOPTING SIX STRATEGIC PILLARS AND MILESTONES OF THE AMARILLO STRATEGIC PLAN AND PROVIDING AN EFFECTIVE DATE.

WHEREAS, the City Council met in a work session on June 28th and 29th to review and revise the components of the Strategic Plan; and,

WHEREAS, the six Strategic Pillars and Milestones have been identified to develop a cohesive vision of the future for the City of Amarillo; and

WHEREAS, as a result of the Council's discussion, the City Council desires to adopt the Strategic Pillars and Milestones components of the Strategic Plan;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF AMARILLO, TEXAS:

SECTION 1. That the six Strategic Pillars and Milestones, attached hereto as EXHIBIT A and incorporated herein, are hereby approved.

INTRODUCED AND PASSED by the City Council of the City of Amarillo, Texas, this the 26th day of September, 2023.

Cole Stanley, Mayor

ATTEST:

Stephanie Coggins, City Secretary

APPROVED AS TO FORM:

Bryan McWilliams, City Attorney

Exhibit A

Strategic Pillars

- 1. Business Friendly Community
- 2. Communication
- 3. Fiscal Responsibility
- 4. Infrastructure
- 5. Public Safety
- 6. Technology and Innovation

Strategic Pillars and Milestones

Pillar One: Business Friendly Community

- 1. Fast turnaround on decisions.
- 2. Seek input from SBO and Developers on how to become more business friendly.
- 3. Evaluate development standards.
- 4. Engage stakeholders.
- 5. Fiscally responsible incentives to grow tax revenue.
- 6. Collaboration with others who work with businesses, SBDC, Banks, etc.

Pillar Two: Communications

- 1. Use all available channels to increase our audience.
- 2. Educate and inform with facts.
- 3. Share our problems and challenges.
- 4. Create our own source of current information in real time by proactively sharing news and updates.
- 5. Hold meetings with local media.
- 6. Improve and streamline communication within the organization.
- 7. Obtain feedback from the public and follow-up on their input.
- 8. Invest in boosting messages via social media channels.

Pillar Three: Fiscal Responsibility

- 1. Enhance transparency and accountability in the stewardship of public funds.
- 2. The City budget serves as a policy document for the City Council. Annual review and revision by City Council allow the City to address Council priorities during the budget process.
- 3. Financial policies are the framework for the fiscal management of the City of Amarillo. The City of Amarillo strives for best practices in financial policies.
- 4. Budget process that ensures effective communication to the City of Amarillo citizens and engages the community in the budget process.
- 5. Budget process that addressed budget challenges and opportunities, allow the City to adapt quickly to changing economic and financial conditions.

Pillar Four: Infrastructure

- 1. Identify and prioritize the most pressing infrastructure needs.
- 2. Communicate and engage the community.
- 3. Explore all funding opportunities.
- 4. Partner with agencies, entities, and other stakeholders to facilitate growth.
- 5. Allocate immediate funds to priority needs.
- 6. Evaluate long term funding plan.

Pillar Five: Public Safety

- 1. Attract and retain personnel.
- 2. Improve investment into planning for the growth of the city.
- 3. Expand training and certification of personnel and invest in equipment to enhance our EMS capabilities.
- 4. Improve communication with our citizens about future needs to maintain high levels of public safety excellence.
- 5. Create a culture that promotes a partnership between our staff and the community.
- 6. Adopt new technology as force-multipliers.
- 7. Evaluate best practices on staffing and assignments in public safety.

Pillar Six: Technology and Innovation

- 1. Identify areas where technology can improve efficiency and customer service.
- 2. Create a culture of innovation as it relates to community engagement, emphasizing codevelopment with the community.
- 3. Create policies and procedures to create a safe environment for the use of technology