

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2024 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2024 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2024 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: TX-611 - Amarillo CoC

1A-2. Collaborative Applicant Name: City of Amarillo

1A-3. CoC Designation: CA

1A-4. HMIS Lead: City of Amarillo

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	In the chart below for the period from May 1, 2023 to April 30, 2024:	
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or	
2.	select Nonexistent if the organization does not exist in your CoC’s geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	No	No	No
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	No	No
3.	Disability Advocates	Yes	Yes	No
4.	Disability Service Organizations	Yes	No	No
5.	EMS/Crisis Response Team(s)	Yes	No	No
6.	Homeless or Formerly Homeless Persons	Yes	Yes	No
7.	Hospital(s)	No	No	No
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	Yes	No	No
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	No	No
11.	LGBTQ+ Service Organizations	Yes	No	No
12.	Local Government Staff/Officials	Yes	Yes	No
13.	Local Jail(s)	Yes	No	No
14.	Mental Health Service Organizations	Yes	Yes	No
15.	Mental Illness Advocates	Yes	Yes	No
16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	No	No

17.	Organizations led by and serving LGBTQ+ persons	Yes	No	No
18.	Organizations led by and serving people with disabilities	Yes	No	No
19.	Other homeless subpopulation advocates	Yes	No	No
20.	Public Housing Authorities	Yes	No	No
21.	School Administrators/Homeless Liaisons	Yes	No	No
22.	Street Outreach Team(s)	Yes	Yes	No
23.	Substance Abuse Advocates	Yes	Yes	No
24.	Substance Abuse Service Organizations	Yes	Yes	No
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	No
26.	Victim Service Providers	Yes	Yes	No
27.	Domestic Violence Advocates	Yes	Yes	No
28.	Other Victim Service Organizations	Yes	Yes	No
29.	State Domestic Violence Coalition	Yes	Yes	No
30.	State Sexual Assault Coalition	Yes	Yes	No
31.	Youth Advocates	Yes	No	No
32.	Youth Homeless Organizations	Yes	No	No
33.	Youth Service Providers	Yes	No	No
	Other: (limit 50 characters)			
34.				
35.				

By selecting "other" you must identify what "other" is.

1B-1a.	Experience Promoting Racial Equity.	
	NOFO Section III.B.3.c.	

Describe in the field below your CoC's experience in effectively addressing the needs of underserved communities, particularly Black and Brown communities, who are substantially overrepresented in the homeless population.

(limit 2,500 characters)

The Amarillo CoC is committed to addressing the needs of underserved communities, particularly Black and Brown populations, who are disproportionately affected by homelessness. The CoC actively engages in community events that focus on these groups. For example, during a Juneteenth event hosted by the NAACP, the Public Health department provided critical information about vaccinations and immunizations to the community. In addition, the COC funded Coming Home program participates in monthly Hispanic Chamber of Commerce meetings, which are held at various Hispanic-owned businesses. These meetings serve as a platform to share resources, promote local enterprises, and foster community connections. Coming Home is expanding its outreach to the Hispanic community through partnerships with organizations such as Neighborhood Barrio and the Welcoming Committee for New Hispanic Businesses. To further enhance cultural competence, Coming Home participates in cross-cultural training sessions with The Bridge, which is a local children’s advocacy center. This training is aimed at improving service delivery to diverse populations in Amarillo. Additionally, Coming Home collaborates with PASO (Panhandle AIDS Support Organization) and Smile Big Texas, which is a local nonprofit working to enhance the lives of LGBTQ+ in the Texas Panhandle. The group participates in annual Pride events, where they provide program information, build relationships, and refer clients to supportive services.

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	

Describe in the field below how your CoC:	
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC’s website) to solicit new members to join the CoC;
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
3.	invited organizations serving culturally specific communities experiencing homelessness in your CoC’s geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

(limit 2,500 characters)

1.The CoC Board has streamlined the application process for both Board and General memberships by incorporating QR codes for easy submission. However, applicants who are unable to use QR codes can request assistance from the Lead Agency by emailing CoCtx611@amarillo.gov or calling 806-378-3098, ensuring inclusive access.

2.The CoC promotes transparency by posting meeting minutes and agendas on its website, Continuum of Care — CoC | City of Amarillo, TX where users can enlarge text or use the “read aloud” feature for accessibility. Meetings are held in ADA-compliant buildings, and reasonable accommodations are provided upon request. A dedicated email address is available for accommodation requests, and a hearing-impaired CoC Board member offers sign language assistance as needed. Additionally, the CoC partners with Language Line Solutions, providing 24/7 interpretation services in over 240 languages, including American Sign Language.

3.During the annual recruitment period, QR codes are presented at Board and General membership meetings to encourage new organizations and individuals to join the CoC. The CoC Chair also personally extends invitations during General membership meetings to engage community organizations serving Black, Latino, Indigenous, LGBTQ+, and disabled populations experiencing homelessness.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	
	Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;	
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;	
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.	

(limit 2,500 characters)

1. The CoC holds bi-monthly public General Membership meetings in areas with a high density of the homeless population, ensuring easy access for individuals with lived experience. Meeting dates and locations are posted on social media, and the CoC Board Director invites agencies and the public to participate. Agencies often bring individuals with lived expertise to these meetings. General membership is free, eliminating cost barriers to participation. The CoC Board consists of agency representatives and individuals with lived experience. Public trainings, workshops, and awareness campaigns are also held, with information shared across various media platforms.
2. Board and General Membership meeting dates, locations, agendas, and minutes are posted on social media and the CoC's website. The CoC encourages public input via a dedicated email and social media page. CoC members also attend public resource events to gather feedback from diverse communities and participate in meetings with designated public comment periods. The Lead Agency regularly provides updates through local media interviews.
3. All CoC public meetings are held in ADA-compliant locations, featuring disabled parking, ramps, and elevator access. Meeting information is posted on the CoC's website and social media. Digital membership applications are available, and additional accommodations can be requested via email, phone, or in person at the CoC Lead Agency.
4. Feedback from public meetings informed the development of the HOME-ARP supportive services program, which launched on 10/10/2024. In response to public input, the City of Amarillo and CoC agencies also partnered to create "Transformation Park," a day and night shelter focused on client-centered care for people experiencing homelessness. The project broke ground in April 2023.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	
	Describe in the field below how your CoC notified the public:	
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;	
2.	about how project applicants must submit their project applications—the process;	
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and	
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.	

(limit 2,500 characters)

1.From August 14th to 16th, the Amarillo Lead Agency posted and announced NOFO submission dates across multiple platforms, including CoC social media channels, the Community Development website, COA social media platforms, the United Way Listserv, and via email to the CoC General Membership. For applicants requiring additional assistance, technical support was provided on August 19th at the Simms Municipal Building, Room 275, with sessions held in the morning from 10:00 AM to 11:00 AM and in the evening from 4:00 PM to 5:00 PM.

2.The Notification of Funding Opportunity: Local Competition for HUD Continuum of Care TX-611 included detailed information about the application submission process, as well as factors that could disqualify applicants. The application was open to all and made available through social media platforms, CoC websites, and the United Way Listserv. Applications must be submitted via the E-SNAPS grants management system by the specified deadline. Applications not developed or submitted through E-SNAPS were not reviewed or funded. Once completed in E-SNAPS, applicants are instructed NOT to hit submit. Instead, they must save the application, download the PDF, and store it locally (e.g., on their computer). If chosen by the Scoring and Ranking Committee of the City of Amarillo TX-611 Continuum of Care, submission through E-SNAPS occurred after the competitive process. All applications are due—both in person and through E-SNAPS—by September 17, 2024, at 4:30 PM Central Standard Time. Late submissions will not be reviewed or considered for funding.

3.All projects will be evaluated using a Board-approved Scoring Tool. The ranking of projects will follow the policies and procedures outlined in the CoC's Policies and Procedures Manual. The scoring tools are available on the CoC website=All applicants were notified of the outcome no later than September 24, 2024.

4.The CoC has dedicated an email address to handle accommodation requests and provide additional assistance. Additionally, Language Line Solutions offers interpretation services in over 240 languages, including American Sign Language, available 24/7.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	
	In the chart below:	
1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	No
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Nonexistent
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Nonexistent
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Nonexistent
17.	Temporary Assistance for Needy Families (TANF)	No
	Other:(limit 50 characters)	
18.		

1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	

In the chart below select yes or no to indicate whether your CoC:

1.	Consulted with ESG Program recipients in planning and allocating ESG Program funds?	Yes
2.	Provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area?	Yes
3.	Ensured local homelessness information is communicated and addressed in the Consolidated Plan updates?	Yes
4.	Coordinated with ESG recipients in evaluating and reporting performance of ESG Program recipients and subrecipients?	Yes

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated?	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure family members are not separated?	Yes
3.	Worked with CoC and ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients?	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance?	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers?	Yes

1C-4.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

The CoC has a formal partnership with the Amarillo Independent School District's Families in Transition program through MOUs, as well as their participation in the general CoC meetings. The CoC supports the Families in Transition program with permanent housing and case management resources, such as ESG housing coupons and connecting with the City of Amarillo's Coming Home program, for selected clients. In return, the Families in Transition program accepts referrals from CoC agencies to provide services such as, hotel vouchers, food, school supplies, clothing, and other services as available.

1C-4b.	Informing Individuals and Families Who Have Recently Begun Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who have recently begun experiencing homelessness of their eligibility for educational services.

(limit 2,500 characters)

The policies and procedures of the Amarillo CoC ensure that grant recipients take into account the educational needs of children when placing families in housing. To the maximum extent practicable, families with children are housed as close as possible to their school of origin to minimize educational disruption. Additionally, the CoC will designate staff responsible for ensuring that children served by the program are enrolled in school and connected to appropriate community services.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

	MOU/MOA	Other Formal Agreement
1. Birth to 3 years	No	No
2. Child Care and Development Fund	No	No
3. Early Childhood Providers	No	No
4. Early Head Start	No	No
5. Federal Home Visiting Program--(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6. Head Start	No	No
7. Healthy Start	No	No
8. Public Pre-K	No	No
9. Tribal Home Visiting Program	No	No

Other (limit 150 characters)			
10.		No	No

1C-5.	Addressing Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking—Collaboration with Federally Funded Programs and Victim Service Providers.
	NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	State Domestic Violence Coalitions	No
2.	State Sexual Assault Coalitions	No
3.	Anti-trafficking Service Providers	Yes
	Other Organizations that Help this Population (limit 500 characters)	
4.		No

1C-5a.	Collaborating with Federally Funded Programs and Victim Service Providers to Address Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.
	NOFO Section V.B.1.e.

Describe in the field below how your CoC regularly collaborates with organizations that you selected yes to in Question 1C-5 to:

1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1.The Amarillo CoC partners with Family Support Services (FSS), the primary agency serving individuals who are survivors of domestic violence, dating violence, sexual assault, trafficking, and stalking. The CoC Board of Directors has reserved a seat for an FSS representative to actively participate in reviewing and revising policies related to domestic violence. Additionally, the Emergency Solutions Grant (ESG) program has established a partnership to reserve vouchers for clients who could benefit from short-term ESG assistance.

2.In September 2024, FSS hosted a Trauma-Informed Care workshop and continues to provide additional resources. On Tuesdays and Wednesdays, FSS offers Domestic Violence Support Groups, Life After Trauma Support Groups, and Trauma-Informed Yoga Therapy. These workshops are available to all CoC program participants and CoC participating agencies.

1C-5b.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.
	NOFO Section V.B.1.e.

Describe in the field below how your CoC's coordinated entry addresses the needs of DV survivors by including:

1.	safety planning protocols; and
----	--------------------------------

2.	confidentiality protocols.
----	----------------------------

(limit 2,500 characters)

1. Assessors shall make safety referrals to Victim Service Providers as deemed clinically appropriate or at the request of the household. Providers dedicated to serving the Coordinated Entry System will work in partnership with advocacy organizations and shelters supporting survivors of domestic violence to ensure that specific safety and privacy needs are addressed. This includes allowing households to decline housing in neighborhoods that could compromise their safety, the option to be entered anonymously into a separate database, and full access to available housing options.

2. The CoC/ESG Provider keeps confidential any information submitted by Program Participants when requesting an emergency transfer, as well as information regarding the emergency transfer itself. This information is only disclosed if the Program Participant provides written permission to release it on a time-limited basis, or if disclosure is required by law or for use in an eviction proceeding or hearing regarding the termination of assistance from the covered program. This includes maintaining confidentiality of the new location of the Program Participant's dwelling unit, if applicable, from the individual(s) who committed domestic violence, dating violence, sexual assault, or stalking against the Program Participant. The CoC and CE follows all responsibilities under the Violence Against Women Act (VAWA), and the Notice of Occupancy Rights provided to all Program Participants. Additionally, assessors within the Amarillo CoC Coordinated Entry System shall receive training on the complexities of responding to households fleeing domestic violence, including privacy, confidentiality, and safety planning, as well as how to handle emergency situations at Access Points.

1C-5c.	Coordinated Annual Training on Best Practices to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

In the chart below, indicate how your CoC facilitates training for project staff and coordinated entry staff that addresses best practices on safety planning and confidentiality protocols:
--

		Project Staff	Coordinated Entry Staff
1.	Training Occurs at least annually?	Yes	No
2.	Incorporates Trauma Informed best practices?	Yes	No
3.	Incorporates Survivor-Centered best practices?	Yes	No
4.	Identifies and assesses survivors' individual safety needs?	Yes	No
5.	Enhances and supports collaboration with DV organizations?	Yes	No
6.	Ensures survivors' rights, voices, and perspectives are incorporated?	Yes	No
	Other? (limit 500 characters)		
7.		No	No

1C-5d.	Implemented VAWA-Required Written Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below:	
1.	whether your CoC's written policies and procedures include an emergency transfer plan;	
2.	how your CoC informs all households seeking or receiving CoC Program assistance about their rights to an emergency transfer;	
3.	what your CoC requires households to do to request emergency transfers; and	
4.	what your CoC does in response to households requesting emergency transfers.	

(limit 2,500 characters)

1. Yes, the CoC policies and procedures include an emergency transfer plan
2. Households participating in CoC programs are notified of their rights to an emergency transfer plan when they are admitted or begin receiving CoC assistance, denied admission to CoC assistance, receive notification of eviction, or notified of termination of CoC assistance.
3. To request an emergency transfer, the Program Participant notify the HP's management office and submit a written request for a transfer to the CoC Provider. CoC Provider provide reasonable accommodations to this policy for individuals with disabilities. The Participant's written request for an emergency transfer should include either: A statement expressing that the Program Participant reasonably believes that there is a threat of imminent harm from further violence if the Program Participant were to remain in the same dwelling unit assisted under the CoC Provider's program; OR A statement that the tenant was a sexual assault victim and that the sexual assault occurred on the premises during the 90-calendar-day period preceding the tenant's request for an emergency transfer. The CoC uses the VAWA self-certification form for this documentation.
4. All persons who are fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking shall have immediate and confidential access to available crisis services within the defined CoC geographic area. Emergency Transfer requests must be available for review on tenant request. If a household reasonably believes a proposed transfer would not be safe, the household may request a transfer to a different unit. If a transfer is available, the transferred household must agree to abide by the terms and conditions that govern occupancy in the unit to which the household has been transferred. CoC Provider may be unable to transfer a household to a particular unit if the household has not or cannot establish eligibility for that unit. If CoC Provider has no safe and available units for which a household who needs an emergency is eligible, CoC Provider will assist the household in identifying other housing providers who may have safe and available units to which the household could move. At the household's request, CoC Provider will also assist Program Participants in contacting the local organizations offering assistance to victims. If a safe unit is not available, households have priority over other applicants.

1C-5e.	Facilitating Safe Access to Housing and Services for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures households experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within your CoC's geographic area.

(limit 2,500 characters)

Family Support Services (FSS) is an active participant in the Amarillo CoC, with an FSS staff member serving on the CoC Board. FSS has direct, frontline relationships with the majority of survivors of domestic violence, dating violence, sexual assault, and stalking. The agency is well-versed in the services provided by partnering housing agencies that focus on supporting these survivors. The Amarillo CoC maintains a close relationship with the City of Amarillo Community Development Department, which operates housing assistance programs that prioritize the safety and well-being of survivors. These programs ensure that survivors receive the care and attention they deserve.

CoC TX-611 policy states:

"Despite the name of this law, VAWA protections are available to all victims of domestic violence, dating violence, sexual assault, and stalking, regardless of sex, gender identity, or sexual orientation. Housing providers cannot discriminate on the basis of any protected characteristic, including race, color, national origin, religion, sex, familial status, disability, or age. HUD-assisted and HUD-insured housing must be made available to all otherwise eligible individuals, regardless of actual or perceived sexual orientation, gender identity, or marital status."

The Community Development Department's Emergency Solutions Grant (ESG) program and Housing Choice Voucher (HCV) program have partnered to reserve vouchers for clients who would benefit from short-term ESG assistance and HCV support. Additionally, Community Development and Family Support Services have co-created a Rapid Re-Housing (RRH) program to significantly increase access to safe housing for survivors.

1C-5f.	Identifying and Removing Barriers for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures survivors receive safe housing and services by:

1.	identifying barriers specific to survivors; and
2.	working to remove those barriers.

(limit 2,500 characters)

1. Family Support Services (FSS), our victim service provider, works in partnership with the CoC's HMIS lead administrator to compile and analyze data that identifies barriers faced by survivors. The CoC Lead Agency and the HMIS lead actively participate in roundtable discussions with survivors who have lived experiences, as well as in VAWA and Emergency Transfer Plan (ETP) focused webinars, ensuring that the knowledge gained is reflected in CoC and HMIS policies.

2. The Director of Advocacy from FSS holds a seat on the CoC Board, where they advocate on behalf of survivors in all Board decisions. FSS is also an active member of the CoC, engaging in voting, education, awareness campaigns, and training initiatives. Additionally, FSS plays an active role on the CoC's Shelter Committee, which meets monthly. FSS conducts annual trainings with local law enforcement, focusing on trauma-informed practices and education.

The Community Development TBRA program, ESG program, and HOME-ARP supportive service program have all consulted with survivors in designing their policies. A survivor with lived experience was also involved in the implementation of these programs and contributed to the policy writing process. Community Development and FSS have co-applied for Domestic Violence (DV) Bonus funding through this NOFO to enhance financial and housing resources for survivors within our CoC.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+—Anti-Discrimination Policy and Equal Access Trainings.	
	NOFO Section V.B.1.f.	

	1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	No

1C-6a.	Anti-Discrimination Policy—Updating Policies—Assisting Providers—Evaluating Compliance—Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

Describe in the field below:	
1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;
2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

1.LGBTQIA+ individuals are more likely to experience homelessness and face discrimination and harassment within the Homeless Response System. Last year, while reevaluating CoC policies and procedures, the CoC reached out to LGBTQIA+ individuals in the community and considered their insights when developing anti-discrimination and reporting policies that go beyond HUD’s Fair Housing and anti-discrimination regulations. The CoC is currently receiving technical assistance to revamp the governance and policies. Surveys are distributed annually to agencies and LGBTQIA+ individuals to gather feedback. CoC agencies also participate in the City of Amarillo’s Pride event to demonstrate support and solicit input.

2.The CoC has provided a series of trainings to its membership on LGBTQIA+ protections, inclusive communication, Fair Housing operations, policy and practice development, and discrimination reporting. Additionally, the CoC is receiving further technical assistance to develop best practices for implementing and enforcing compliance with the new policies. CoC agencies are required to make their Equal Access Rule policies and procedures publicly available on their websites and through other commonly used public notification processes. Agencies must ensure that staff, volunteers, and contractors receive a copy of the agency’s policies and practices regarding Equal Access requirements and are regularly trained to comply with all anti-discrimination policies and procedures.

3.CoC and ESG-funded programs develop, implement, and document procedures in writing to ensure compliance with the Equal Access Rule. During the CoC local competition, both new and renewal projects must provide a copy of their policies and procedures demonstrating compliance with the CoC’s anti-discrimination and HUD’s Fair Housing policies.

4.If a CoC member or individual participating in CoC programs experiences any form of discrimination, intolerance, physical harassment, sexual harassment, or verbal harassment during CoC-related trainings, meetings, events, or program participation, they should feel empowered to immediately report such violations to the appropriate party (e.g., a CoC Board Member or CoC Coordinator). The appropriate party may vary depending on the context of the violation and the setting. The violation will be brought to the attention of the CoC’s Grievance Committee, which responds accordingly on a case-by-case basis.

1C-7.	Public Housing Agencies within Your CoC’s Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.	
	NOFO Section V.B.1.g.	
	You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.	
	Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC’s geographic area, provide information on the one:	

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing or Housing Choice Voucher Program During FY 2023 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
City of Amarillo	22%	Yes-HCV	Yes
Panhandle Community Services	2%	No	No

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	

Describe in the field below:	
1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

- The CoC main local Public Housing Authority (PHA) has been an integral part of the Continuum of Care (CoC) for over ten years. Throughout this time, the partnership with Texas Panhandle Centers (TPC) Behavioral & Developmental Health has provided valuable insights, enhancing the prioritization of individuals who are homeless and have chronic mental illnesses or co-occurring substance use disorders. Monthly check-ins between the two programs ensure the efficient enrollment of participants into the program for up to two years. Once housed, participants receive ongoing case management and support, connecting them to additional resources as needed. Although the second PHA, Panhandle Community Services, currently does not have a homeless admission preference, they have played a crucial role in housing homeless individuals displaced by disasters in the CoC's geographical area preventing homelessness by affected citizens.
- One of the PHAs within our area, The City of Amarillo Public Housing authority, has a homeless admission preference in its approved Administrative Plan. The homeless definition includes literally homeless individuals and victims of domestic violence, stalking, dating violence, sexual violence and human trafficking.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored—For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:
--

1.	Multifamily assisted housing owners	No
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	No
4.	Local low-income housing programs	No

Other (limit 150 characters)	
5. Community Development's ESG program and TBRA program	Yes

1C-7c. Include Units from PHA Administered Programs in Your CoC's Coordinated Entry. NOFO Section V.B.1.g.	
---	--

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

1. Emergency Housing Vouchers (EHV)	Yes
2. Family Unification Program (FUP)	Yes
3. Housing Choice Voucher (HCV)	Yes
4. HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5. Mainstream Vouchers	Yes
6. Non-Elderly Disabled (NED) Vouchers	Yes
7. Public Housing	No
8. Other Units from PHAs:	
	No

1C-7d. Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness. NOFO Section V.B.1.g.	
---	--

1. Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
	Program Funding Source
2. Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	Emergency Housing Vouchers

1C-7e. Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV). NOFO Section V.B.1.g.	
---	--

Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
--	-----

1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Preventing People Transitioning from Public Systems from Experiencing Homelessness.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the public systems listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1.	Prisons/Jails?	Yes
2.	Health Care Facilities?	Yes
3.	Residential Care Facilities?	No
4.	Foster Care?	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition.	3
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition that have adopted the Housing First approach.	3
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2024 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.
 Describe in the field below:

1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation;
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach; and
4.	what your CoC has done to improve fidelity to Housing First.

(limit 2,500 characters)

1. The Amarillo CoC evaluates each project to ensure the implementation of a Housing First approach, which prioritizes rapid placement and stabilization in permanent housing. The Scoring and Ranking team review and monitor each project's policies and procedures to ensure alignment with Housing First principles.
2. Renewal project evaluations consider factors such as program services, established partnerships, audit and monitoring results, expenditures, and data quality (including timeliness, accuracy, and completeness). Additional considerations will include the populations served and the severity of their needs. New project evaluations also incorporate equity factors, coordination with housing and healthcare services, and performance measures. Projects are not evaluated based on income requirements, current or past substance use, history of victimization (e.g., domestic violence, sexual assault, childhood abuse), or criminal record, except where restricted by federal, state, or local laws (e.g., restrictions on serving individuals listed on sex offender registries).
3. Program administrators conduct both desk and on-site monitoring of programs. Additionally, agencies will be asked to complete surveys to self-certify their compliance with Housing First principles.
4. A Housing First approach is mandatory for all new and renewal housing projects. Projects that are unable to demonstrate fidelity to Housing First principles will be deemed ineligible for funding.

1D-3.	Street Outreach—Data—Reaching People Least Likely to Request Assistance.	
	NOFO Section V.B.1.j.	

Describe in the field below how your CoC tailored its street outreach to people experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

The CoC has developed a tailored street outreach strategy to engage individuals experiencing homelessness who are least likely to request assistance. Coordination with local homeless service providers, including the Salvation Army, GSRC, and Faith City Mission, to gather real-time information about individuals who are not accessing shelters. This collaboration enhances the understanding of where unsheltered individuals may be staying, leveraging the expertise of our outreach staff, many of whom have personal lived experience of homelessness. Their five years of direct street outreach work have helped them identify areas where people may reside but avoid formal services.

In addition to utilizing this internal knowledge, outreach actively engages with individuals on the streets, asking for information about others who may be disconnected from services. The CoC has also established a process that encourages community partners—including faith-based organizations, public libraries, food banks, and first responders—to report sightings of individuals experiencing homelessness. Upon receiving these reports, our outreach team promptly engages with the individuals, offering services to address immediate needs and beginning to build rapport to facilitate future connections to housing and services.

The multidisciplinary outreach team consists of Case Managers, who handle necessary paperwork and referrals, as well as Peer Support Specialists with lived experience in homelessness, mental health, and substance abuse. This team composition is crucial for connecting with underserved populations, as the peers provide relatability and trust, enhancing engagement efforts.

Once rapport is established, outreach focuses on connecting individuals to housing. The outreach staff assists them in securing identification and other necessary documentation. From there, they are introduced to our Housing Navigation team, which helps them navigate the housing application process, acting as liaisons with landlords to secure housing. On move-in day, clients are transitioned to a Coming Home Case Manager, who provides ongoing supportive services to ensure stability and facilitate their journey toward graduation from the program.

This seamless transition from street outreach to housing and long-term support ensures that even the most disconnected individuals receive the services they need in a comfortable and supportive manner.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate your CoC's strategies to prevent the criminalization of homelessness in your CoC's geographic area:

	Your CoC's Strategies	Engaged/Educated Legislators and Policymakers	Implemented Laws/Policies/Practices that Prevent Criminalization of Homelessness
1.	Increase utilization of co-responder responses or social services-led responses over law enforcement responses to people experiencing homelessness?	Yes	No
2.	Minimize use of law enforcement to enforce bans on public sleeping, public camping, or carrying out basic life functions in public places?	Yes	No

3.	Avoid imposing criminal sanctions, including fines, fees, and incarceration for public sleeping, public camping, and carrying out basic life functions in public places?	Yes	No
4.	Other:(limit 500 characters)	No	No

1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.i.	

		HIC Longitudinal HMIS Data	2023	2024
	Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	Longitudinal HMIS Data	91	18

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	No
2.	SSI–Supplemental Security Income	No
3.	SSDI–Social Security Disability Insurance	No
4.	TANF–Temporary Assistance for Needy Families	No
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

Describe in the field below how your CoC:

- works with projects to collaborate with healthcare organizations, including those that provide substance use disorder treatment and mental health treatment, to assist program participants with receiving healthcare services, including Medicaid; and
- promotes SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

- 1.The CoC collaborates with Texas Panhandle Centers (TPC) through our Shelter Plus Care program to provide mental health services on a sliding scale. TPC also operates a PATH Street Outreach Program that delivers mental health services to project participants. Regence Health Network offers healthcare and dental services to homeless individuals, including coordination and transportation assistance for scheduled appointments. While services are typically offered on a sliding scale, anyone declared homeless will not incur any costs. Additionally, the City of Amarillo Public Health Department provides ongoing education to local providers on specific healthcare issues such as STDs and cancer screenings. TPC, Regence Health Network, and the Public Health Department each have representatives on the CoC’s Board. Panhandle Community Services employs Certified Health Navigators who assist participants in enrolling in marketplace health insurance, Medicaid/CHIP, and Medicare Part B plans. The “Big Texas Rally for Recovery,” held on September 7th, 2024, served as a resource fair for service providers, medical professionals, law enforcement, social workers, and the public. This event focused on collaborative approaches to enhance early intervention strategies, substance abuse treatment, recovery-oriented strategies, and program networking and collaboration.
- 2.The CoC strongly encourages agencies and service providers to participate in the online SOAR training provided by SAMHSA. Email links to this training are sent to the CoC listserv at least annually.

ID-7.	Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent the Spread of Infectious Diseases.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to develop CoC-wide policies and procedures that:	
1.	respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	

(limit 2,500 characters)

- 1.The Amarillo Continuum of Care collaborates closely with Amarillo Public Health. The current Vice Chair, a Program Manager at Amarillo Public Health, provides updates on public health initiatives and issues during both board and general meetings. Amarillo Public Health conducts monthly educational and immunization outreach at day and night shelters to help prevent infectious disease outbreaks among individuals experiencing homelessness. Since October 1, 2023, they have administered over 375 vaccines at these shelters. Vaccines are provided through the Adult Safety Network in partnership with the Department of State Health Services (DSHS) and cover MMR, meningitis, Hepatitis A and B, Tdap, COVID-19, and additional grant-funded immunizations not covered by the state program, such as influenza. Of the total vaccines administered, 118 were specifically for COVID-19.
- 2.During the monthly outreach at the night shelters, public health teams address current infectious disease concerns, covering topics such as enteric diseases, vaccine-preventable illnesses, rabies, and more. Amarillo Public Health also addresses various needs at both the day and night shelters by offering education, resources, case investigations, and contact tracing. They provide personal protective equipment, including masks, gowns, and gloves, as needed.

ID-7a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC:	
1.	effectively shared information related to public health measures and homelessness; and	
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

(limit 2,500 characters)

1. The Amarillo Continuum of Care collaborates closely with Amarillo Public Health. The current Vice Chair, a Program Manager at Amarillo Public Health, provides updates on public health initiatives during both board and general meetings. In October 2023, Amarillo Public Health presented an overview of available services at the general meeting, highlighting additional healthcare resources for the uninsured and underinsured.

2. Amarillo Public Health operates an on-call emergency phone line available 24/7 for any needs that arise outside regular operating hours. They conduct monthly educational and immunization outreach at both day and night shelters to help prevent infectious disease outbreaks among individuals experiencing homelessness. Since October 1, 2023, they have administered over 375 vaccines at these shelters, funded through the Adult Safety Network and various grants. During the monthly outreach at the night shelters, public health teams discuss current infectious disease concerns, covering topics ranging from enteric diseases to vaccine-preventable illnesses and rabies. In addition to immunizations, Amarillo Public Health addresses various needs at both the day and night shelters by providing education, resources, case investigations, and contact tracing. They have also supplied personal protective equipment, including masks, gowns, and gloves, as necessary.

1D-8.	Coordinated Entry Standard Processes.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC's coordinated entry system:	
1.	can serve everybody regardless of where they are located within your CoC's geographic area;	
2.	uses a standardized assessment process to achieve fair, equitable, and equal access to housing and services within your CoC;	
3.	collects personal information in a trauma-informed way; and	
4.	is updated at least annually using feedback received from participating projects and households that participated in coordinated entry.	

(limit 2,500 characters)

1. While undergoing a transition to a new HMIS vendor that will integrate coordinated entry capacity into the system, the CoC Board will align our Coordinated Entry implementation with the HMIS coordinated entry design set for 2025. The CoC is currently receiving technical assistance to aid in structuring the Coordinated Entry system and its components. This system will encompass outreach, shelter, housing, and supportive services programs, as outlined in the CoC's 2022 Policies and Procedures.
2. Utilizing HUD technical assistance and feedback from individuals with lived experience, community partners, and stakeholders committed to ending homelessness, the CoC will create an assessment aligned with our current Fair Housing and Anti-Discrimination policies. CoC lead staff have participated in HUD trainings related to Coordinated Entry and established community connections to guide and inform the CoC body regarding the assessment's needs and requirements.
3. The assessments will be free from loaded, discriminatory, or triggering language. Before the Coordinated Entry system goes live in 2025, CE staff will receive training on conducting trauma-informed interviews.
4. Upon implementation in 2025, the CoC and CoC lead agency staff will closely monitor the system, including surveying participating agencies and households involved in Coordinated Entry.

	1D-8a. Coordinated Entry–Program Participant-Centered Approach.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC's coordinated entry system:
1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
2.	prioritizes people most in need of assistance;
3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their needs and preferences; and
4.	takes steps to reduce burdens on people seeking assistance.

(limit 2,500 characters)

1.The CoC is implementing documented procedures to effectively market services. Specific strategies include collaboration with local organizations such as shelters, food banks, and healthcare providers. Additionally, by establishing multiple access points and conducting inclusive outreach regularly, the CoC aims to reach a broader audience. This includes utilizing data and self-assessment, making documents accessible through online tools for individuals with visual and hearing impairments, providing participants with information about their rights and remedies under applicable federal, state, and local fair housing and civil rights laws, and maintaining records of marketing efforts and their results. These actions create a more inclusive environment, enabling individuals who might not otherwise apply for assistance to access the resources they need.

2.The CoC utilizes a uniform needs assessment tool and a policy that guides all grantees toward prioritizing referrals based on need and other prioritization factors. This includes well-advertised entry points, customization of the HMIS database, orientation and training for grantees and staff, increased resources, piloting any new technology and practices prior to full rollout, and training for assessment staff. These measures ensure that the CoC's coordinated entry system effectively prioritizes resources for those in greater need, promoting equitable access to assistance.

3.The CoC's coordinated entry system employs several key mechanisms to ensure that individuals in need of assistance receive permanent housing in a timely manner. These mechanisms include standardized assessments, Rapid Re-Housing strategies, a client-centered approach, resource mapping, collaboration with landlords, ongoing supportive services, data monitoring and evaluation, and emergency housing options to help identify individuals' needs, vulnerabilities, and preferences.

4.The CoC's coordinated entry system takes important steps to reduce the burdens on individuals seeking assistance. By utilizing a streamlined application process, centralized access points, mobile outreach services, single entry points, crisis response services, peer support, flexible service delivery, and comprehensive case management, the CoC creates a more accessible and supportive environment, thereby reducing barriers to obtaining help.

1D-8b.	Coordinated Entry–Informing Program Participants about Their Rights and Remedies–Reporting Violations.	
	NOFO Section V.B.1.o.	

Describe in the field below how your CoC through its coordinated entry:	
1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.

(limit 2,500 characters)

1.The Coordinated Entry system is currently in development, with efforts underway to collaborate with a new HMIS vendor. Once operational, this system will allow the Amarillo CoC to effectively promote the standards outlined in our policies and procedures through Coordinated Entry. This will ensure that housing and supportive services are accessible to eligible individuals, regardless of race, color, national origin, religion, sex, gender identity, sexual orientation, age, familial status, or disability, thereby supporting fair housing initiatives. Additionally, all Amarillo CoC and ESG-funded programs are required to develop, implement, and document written procedures for marketing services to eligible individuals. Strategies may include establishing partnerships, outreach to individuals with limited English proficiency, inclusive outreach efforts, data utilization and self-assessment, creating accessible documents, and providing information on clients' rights and necessary documentation.

2.All program participants will receive information about their rights and remedies through their service providers.

3.The Amarillo CoC’s policies and procedures specify that when a recipient encounters conditions or actions that impede fair housing choices for current or prospective program participants, this information will be communicated to the jurisdiction that issued the certification of consistency with the Consolidated Plan. Moreover, program participants will be informed of their rights and remedies available under applicable federal, state, and local fair housing and civil rights laws.

1D-9.	Advancing Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section V.B.1.p.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	09/01/2023

1D-9a.	Using Data to Determine if Racial Disparities Exist in Your CoC’s Provision or Outcomes of CoC Program-Funded Homeless Assistance.	
	NOFO Section V.B.1.p.	

Describe in the field below:	
1.	the data your CoC used to analyze whether any racial disparities are present in your CoC’s provision or outcomes of CoC Program-funded homeless assistance; and
2.	how your CoC analyzed the data to determine whether any racial disparities are present in your CoC’s provision or outcomes of CoC Program-funded homeless assistance.

(limit 2,500 characters)

- 1.The CoC analyzes data collected in the Homeless Management Information System (HMIS) both at the start of a service or project and upon a client's exit from that service or project. This analysis helps identify any racial disparities in the provision or outcomes of CoC Program-funded homeless assistance.
- 2.To assess potential racial disparities in the provision or outcomes of CoC Program-funded homeless assistance, the CoC utilizes HMIS reports, such as the Client Served Report, to analyze the data effectively.

1D-9b.	Implemented Strategies to Prevent or Eliminate Racial Disparities.	
	NOFO Section V.B.1.p	

Select yes or no in the chart below to indicate the strategies your CoC is using to prevent or eliminate racial disparities.

1.	Are your CoC's board and decisionmaking bodies representative of the population served in the CoC?	Yes
2.	Did your CoC identify steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC?	No
3.	Is your CoC expanding outreach in your CoC's geographic areas with higher concentrations of underrepresented groups?	Yes
4.	Does your CoC have communication, such as flyers, websites, or other materials, inclusive of underrepresented groups?	Yes
5.	Is your CoC training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness?	Yes
6.	Is your CoC establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector?	Yes
7.	Does your CoC have staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness?	No
8.	Is your CoC educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity?	Yes
9.	Did your CoC review its coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness?	No
10.	Is your CoC collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system?	Yes
11.	Is your CoC conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness?	Yes
	Other:(limit 500 characters)	
12.		

1D-9c.	Plan for Ongoing Evaluation of System-level Processes, Policies, and Procedures for Racial Equity.	
	NOFO Section V.B.1.p.	

Describe in the field below your CoC's plan for ongoing evaluation of system-level processes, policies, and procedures for racial equity.

(limit 2,500 characters)

The CoC mandates that all participating homeless assistance providers adhere to its Inclusion and Nondiscrimination Policies, specifically Section Fifteen: Fair Housing & Equal Opportunity - Affirmative Marketing and Outreach, as outlined in the CoC's policies and procedures, along with applicable federal and local nondiscrimination and equal opportunity provisions.

To ensure compliance, agencies must document their adherence to federal requirements outlined in § 576.407, which includes maintaining records that demonstrate compliance with nondiscrimination and equal opportunity requirements under § 576.407(a). This documentation should include data on race, ethnicity, disability status, sex, and family characteristics of individuals and households applying for or participating in the program.

Agencies are also required to conduct a self-assessment or survey their program's target population to gauge awareness of the services and assistance offered. They must consistently evaluate service data in the HMIS to identify any under-representation of specific groups. If data analysis indicates that certain groups are under-represented, agencies must investigate the underlying causes and take appropriate actions to address these disparities. Additionally, when applying for CoC funding, agencies are required to provide racially inclusive and anti-discrimination policies.

1D-9d.	Plan for Using Data to Track Progress on Preventing or Eliminating Racial Disparities.	
	NOFO Section V.B.1.p.	
	Describe in the field below:	
1.	the measures your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance; and	
2.	the tools your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance.	

(limit 2,500 characters)

1. The CoC lead agency is responsible for monitoring progress in preventing or eliminating racial disparities in the provision and outcomes of homeless assistance within the community served by the CoC. This is accomplished through the analysis of HMIS reports, including the Housing Inventory Count (HIC) and the Point-in-Time (PIT) count, as well as through site visits to CoC agencies.
2. The findings from these monitoring efforts are shared with CoC agencies and the CoC board when appropriate. If the monitoring process identifies that certain groups are under-represented, the agency will investigate the reasons for this under-representation and take appropriate action to address the issues identified.

1D-10.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC’s Outreach Efforts.	
	NOFO Section V.B.1.q.	
	Describe in the field below your CoC’s outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.	

(limit 2,500 characters)

The Amarillo Continuum of Care (CoC) will leverage social media platforms, such as Facebook, to engage the community by sharing information about new resources, inviting participation in meetings, and recognizing the achievements of various agencies. Furthermore, the Amarillo CoC is committed to actively reaching out to individuals who have experienced homelessness, inviting them to take on leadership or advisory roles within the organization. Currently, the Amarillo CoC board includes a member with lived experience, who actively participates in all board meetings and votes on all matters presented to the board

1D-10a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

You must upload the Lived Experience Support Letter attachment to the 4B. Attachments Screen.
 Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Routinely included in the decisionmaking processes related to addressing homelessness.	5	2
2.	Participate on CoC committees, subcommittees, or workgroups.	2	2
3.	Included in the development or revision of your CoC's local competition rating factors.	2	1
4.	Included in the development or revision of your CoC's coordinated entry process.	2	1

1D-10b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

The Continuum of Care prioritizes professional development and employment opportunities for individuals with lived experience of homelessness. A key initiative is the City of Amarillo's P.R.E.P. Academy, a 90-day program designed for individuals facing significant barriers to employment, such as homelessness, criminal history, or lack of job experience. Participants work part-time as city employees, contributing to city beautification, food services for homeless individuals, and special projects. They also receive training in computer literacy, workplace etiquette, resume writing, and interviewing, which provides a strong foundation for future employment. In addition to the P.R.E.P. Academy, The CoC partners offer internships and peer support roles that equip individuals with skills in crisis intervention, trauma-informed care, and case management. These roles not only help participants build job histories but also enable them to leverage their lived experience to support others.

1D-10c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below:	
1.	how your CoC gathers feedback from people experiencing homelessness;
2.	how often your CoC gathers feedback from people experiencing homelessness;
3.	how your CoC gathers feedback from people who received assistance through the CoC Program or ESG Program;
4.	how often your CoC gathers feedback from people who have received assistance through the CoC Program or ESG Program; and
5.	steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

(limit 2,500 characters)

- 1.The Amarillo Continuum of Care (CoC) gathers feedback from individuals experiencing homelessness through various channels, including the Point-in-Time (PIT) Count, surveys, and open comments during general board meetings. Participants in the "Coming Home" program will also be encouraged to provide feedback as part of their engagement.
- 2.The Amarillo CoC conducted its annual PIT Count in January, and general board meetings are held every other month. Surveys are administered as needed to gather additional feedback. Persons with lived experience are invited to view CoC Board meetings to provide feedback and suggestions on the CoC Board's decisions and policies.
- 3.Every Emergency Solutions Grant (ESG) client completes a project exit interview and receive case management services, which include mandatory monthly check-ins.
- 4.At a minimum, ESG clients check in with their caseworkers monthly and provide feedback during project exit interviews. This feedback is examined annually during the ESG application process.
- 5.The Amarillo CoC requires individuals with lived experience of homelessness to serve on the board and provide input on policies and procedures, ensuring that unnecessary barriers are not created. In response to local legislation the requires the deconstructions of homeless encampments the CoC created an encampment committee. The lead chair of this committee is a person with lived experience to advocate for homeless persons and connect them to resources during the dismantling of the camps.

1D-11.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.s.	
	Describe in the field below at least two steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:	
	1.	reforming zoning and land use policies to permit more housing development; and
	2.	reducing regulatory barriers to housing development.

(limit 2,500 characters)

1. Amarillo recently updated its comprehensive plan, adopted in June 2024, to address growth and development challenges that have arisen since 2010. A key guiding principle is to “provide a range of housing opportunities with nearby employment and services to support all income levels and age groups.” The plan outlines new neighborhood patterns that guide future zoning and land use decisions, illustrating a broad range of housing types that are currently uncommon in the Amarillo market. It also highlights appropriate locations for housing, particularly denser multi-family developments along arterials near transportation and amenities.

2. The planning department is revising the residential zoning districts to create a new “missing middle” zone. This zone will allow for denser attached single-family, small-lot detached single-family, and duplex units in areas that would likely have been developed only as large-lot single-family homes under previous policies. A draft of this proposal has been presented to the Planning and Zoning Commission, and a community input meeting has been held with developers and builders. The final draft of the ordinance is expected later this fall. Additionally, the city has significantly reduced parking requirements for infill development and adaptive reuse in target areas to encourage more housing development, a change adopted by the Council in December 2023. The city also established Neighborhood Empowerment Zones in January 2023, allowing for permit fee waivers and property tax abatement agreements to further encourage housing development in targeted areas.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	Web Posting of Advance Public Notice of Your CoC’s Local Competition Deadline, Scoring and Rating Criteria.	
	NOFO Section V.B.2.a. and 2.g.	

1.	Enter the date your CoC published its submission deadline and scoring and rating criteria for New Project applicants to submit their project applications for your CoC’s local competition.	08/16/2024
2.	Enter the date your CoC published its submission deadline and scoring and rating criteria for Renewal Project applicants to submit their project applications for your CoC’s local competition.	08/16/2024

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC’s eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.

Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes
5.	Used data from comparable databases to score projects submitted by victim service providers.	No

6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes
----	---	-----

1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below. NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	
--------	---	--

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	145
2.	How many renewal projects did your CoC submit?	3
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process. NOFO Section V.B.2.d.	
--------	--	--

Describe in the field below:

1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	the severe barriers your CoC considered.

(limit 2,500 characters)

1. The CoC utilizes data from the Homeless Management Information System (HMIS) to review project usage and evaluate the effectiveness of program procedures. This data is analyzed at the project level to assess the length of time it takes to place individuals into permanent housing.
2. Additionally, the CoC employs the annual System Performance Report and HMIS data to evaluate housing placement timelines at the community level. Results from these reports are presented to the CoC Board at least once a year.
3. For renewal projects, programs are scored based on severity of needs measures, which consider the percentage of participants with disabilities, those experiencing literal homelessness, and individuals with zero income at entry. Renewal projects must also demonstrate targeted outreach efforts in their policies and procedures to effectively reach and house these populations. For housing stability, renewal projects are evaluated on the percentage of participants who remained housed or exited the program to permanent housing, as indicated by the Annual Performance Report (APR) data. New projects in the eSNAPS application must describe how they will assist participants in obtaining housing, reducing barriers, and providing ongoing support to ensure housing stability. If applicable, new projects may also showcase their rate of housing stability using HMIS or comparable database measures.
4. The severe barriers considered by The CoC include households with disabilities, individuals living in places not meant for habitation (literally homeless), households with zero income at entry, and those involved with the system.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	
	Describe in the field below:	
1.	how your CoC used input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;	
2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and	
3.	how your CoC rated and ranked projects based on the degree that proposed projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and steps the projects took or will take to eliminate the identified barriers.	

(limit 2,500 characters)

1.The Lead Agency proposed a scoring and ranking process for the CoC’s Board to review and approve prior to the local competition. The Board, which includes representatives from racial and ethnic groups that are overrepresented in the local homeless population, reviewed and recommended the final scoring tool for both renewal and new project applications. The approved scoring and ranking tool required each project applicant to indicate whether their staff and board included representation from these overrepresented groups and whether these individuals participated in the design and development of the project, as well as in the formulation of its policies and procedures. For applicants lacking such representation or participation, we required them to submit an essay explaining how they incorporated input from these communities.

2.The review, selection, and ranking process involved a dedicated group from the local CoC who committed to participate actively. Two key dates were established: one for reviewing, scoring, and ranking all applications, and another for addressing any appeals. The group included representatives from racial and ethnic groups that are overrepresented in the local homeless population. Although these members were unable to participate in the scoring and ranking session, they were available for the appeals process. However, since the CoC did not receive any appeals, this group did not convene for that purpose. The final scoring and ranking were approved by the CoC Board, which also includes representatives from the same overrepresented racial and ethnic groups, ensuring their voices were integral to the decision-making process.

3.While the scoring and ranking process did not explicitly include a section dedicated to identifying barriers to participation, the scoring tool evaluated projects based on their commitment to ensuring low-barrier access and their effectiveness in connecting participants with other community resources. This evaluation was grounded in individualized, person-centered goal planning, which considers the unique challenges faced by individuals from various racial and ethnic backgrounds, particularly those overrepresented in the local homeless population.

1E-4.	Reallocation—Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	

Describe in the field below:

	1. your CoC’s reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
	2. whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC’s local competition this year;
	3. whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
	4. why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

1.The Amarillo CoC will establish a Scoring and Ranking Committee responsible for ranking new and renewal projects. The primary factor determining the ranking of projects will be the scores assigned to both renewal and new projects. Scoring will be based on project performance, grant management, community outcomes, and adherence to policy priorities.

- oEssential Projects: This includes funding for HMIS and Coordinated Entry, which are critical to the operation of the CoC. These unique projects focus on CoC operations and cannot be readily evaluated or compared to other CoC-funded projects. Failure to renew this funding would have negative consequences for the CoC and jeopardize future funding opportunities.
- oFirst-Time Renewals: Newly funded one-year project grants must be renewed in the competition as per HUD requirements. In most cases, these projects will not have started operations yet. For others, while the projects may have just begun, they will be far from being able to report on a full year of operations in the APR.
- oRanking of All Other CoC Projects:
 - ¿Renewal projects will be ranked according to their adjusted renewal project score. Renewal scores will be adjusted as follows: if the highest-scoring renewal project scores less than 200 points, then all renewal scores will be adjusted upward by the difference between the highest-scoring renewal project and 200. Renewal projects that qualify for renewal based on the renewal performance evaluation will be ranked above new projects.
 - ¿New projects will be ranked based on their scores.

2.The minimum score for automatic renewal of CoC-funded projects is 65% of the highest-scoring project. If the highest-scoring project receives a score of 200, then all projects scoring below 130 will be reallocated unless a Project Improvement Plan is in place.

3.Not applicable.

4.Not applicable.

1E-4a.	Reallocation Between FY 2019 and FY 2024.	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2019 and FY 2024?	No
--	--	----

1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	No

	<p>4. If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.</p>	
--	---	--

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	<p>Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.</p>	09/24/2024
--	---	------------

1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	<p>Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project Status–Accepted, Rejected, Reduced Reallocated, Fully Reallocated; 4. Project Rank; 5. Amount Requested from HUD; and 6. Reallocated Funds +/-.</p>	Yes
--	--	-----

1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	<p>Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website—which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.</p>	09/24/2024
--	---	------------

1E-5d.	Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	09/24/2024
--	--	------------

2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored—For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Wellsky
--	--	---------

2A-2.	HMIS Implementation Coverage Area.	
	Not Scored—For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Single CoC
--	--	------------

2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2024 HIC data into HDX.	05/10/2024
--	---	------------

2A-4.	Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:
--	---------------------

- | | |
|----|--|
| 1. | describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases; and |
| 2. | state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database—compliant with the FY 2024 HMIS Data Standards. |

(limit 2,500 characters)

1. The CoC and HMIS lead meet at least annually with our victim service providers to train staff on HMIS data standards and collection. In the interim, if there are any changes to HUD reporting or data standards, the HMIS lead agency staff communicate with our victim service providers to ensure their comparable data base reflects the HUD required changes. If any changes need to be made to data collection standards, the HMIS lead agency assists the victim service provider as needed with technical support.
2. Our victim service providers use Osmium, a HUD comparable database and is compliant with FY HMIS Data Standards.

2A-5.	Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Using the 2024 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

Project Type	Adjusted Total Year-Round, Current Non-VSP Beds [Column F of HDX Report]	Adjusted Total Year-Round, Current VSP Beds [Column K of HDX Report]	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database [Column M of HDX Report]	HMIS and Comparable Database Coverage Rate [Column O of HDX Report]
1. Emergency Shelter (ES) beds	183	19	183	90.59%
2. Safe Haven (SH) beds	0	0	0	0.00%
3. Transitional Housing (TH) beds	222	0	222	100.00%
4. Rapid Re-Housing (RRH) beds	0	0	0	0.00%
5. Permanent Supportive Housing (PSH) beds	118	0	118	100.00%
6. Other Permanent Housing (OPH) beds	206	0	0	0.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section V.B.3.c.	

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

1. None of our available bed types are below 85%
2. None of our available bed types are below 85%

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2024 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 24, 2024, 11:59 p.m. EST?	Yes
---	-----

2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2024 PIT count.	01/26/2024
--	---	------------

2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2024 PIT count data in HDX.	05/10/2024
--	---	------------

2B-3.	PIT Count–Effectively Counting Youth in Your CoC’s Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC’s most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC’s most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC’s most recent unsheltered PIT count.	

(limit 2,500 characters)

- 1.The CoC collaborated with two organizations serving unaccompanied youth, AISD Families in Transition and Against All Odds, during our most recent Point-in-Time (PIT) count planning process. We solicited their feedback on best practices for locating and effectively communicating with youth and unaccompanied youth.
- 2.In this planning process, the CoC also gathered insights from these organizations regarding the youth and unaccompanied youth they encountered during the PIT count, ensuring that their experiences were reflected in our data collection efforts.
- 3.To enhance participation and accurately count youth experiencing homelessness, the CoC reached out to local schools, colleges, and youth-serving organizations to recruit volunteers for the unsheltered PIT count.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	
	In the field below:	
	1. describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
	2. describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
	3. describe whether your CoC's PIT count was affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in your CoCs' geographic; and	
	4. describe how the changes affected your CoC's PIT count results; or	
	5. state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2024.	

(limit 2,500 characters)

- 1.The CoC enhanced the 2024 sheltered surveys by incorporating additional questions that were absent in the 2023 surveys to improve data collection in alignment with HUD standards. Prior to the Point-in-Time (PIT) count, the CoC lead agency conducted a training session for shelter providers to educate them on effective data collection practices. To ensure greater accuracy and reduce duplication, the CoC increased the number of dedicated staff for the PIT count.
- 2.In addition to the new questions on the 2024 sheltered surveys, the CoC implemented a digital volunteer sign-up sheet and launched a more extensive media campaign to attract volunteers. Partnering CoC agencies organized additional training sessions to further engage and enlist volunteers.
- 3.Our PIT count was unaffected by displaced persons.
- 4.Our PIT count was unaffected by displaced persons.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reducing the Number of First Time Homeless—Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	
	In the field below:	
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;	
2.	describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time	

(limit 2,500 characters)

1.The housing and rent markets, along with national inflation and low mean hourly wages, pose significant risks for individuals in our area who may experience homelessness for the first time. These factors disproportionately affect low-income households, single-person households, households with disabilities, families with children, and individuals lacking trade skills or educational qualifications. The Department of Public Health has identified disparities between the two counties served by the Amarillo CoC, particularly regarding access to safe and affordable housing, high school graduation rates, and resources such as healthcare and insurance. A gap analysis conducted by The CoC revealed a lack of resources for individuals with mental health disabilities who become involved in the system, further increasing their risk of experiencing homelessness.

2.The strategy of The CoC’s combined efforts focuses on increasing both cash and non-cash benefits for at-risk households while providing financial and other supportive services. Organizations like United Way and Community Development serve as diversion points, allowing individuals at risk of homelessness to call and be referred to emergency resources. Through Permanent Supportive Housing (PSH) programs, the CoC helps individuals access housing with fixed rents below the average for the CoC, alleviating the burden of rent. Our partner agencies have established employment programs, education initiatives, affordable healthcare services, and other supportive programs aimed at stabilizing households at risk of homelessness. The newly operational HOME-ARP supportive service program assists at-risk households with financial services, educational costs, healthcare, and childcare.

Additionally, CoC homelessness outreach programs are trained to connect individuals to emergency and diversion resources and help them apply for available cash and non-cash benefits. A diversion center is being developed to support individuals with mental health disabilities in avoiding systemic involvement, thereby enhancing their chances of stability and maintaining housing. Furthermore, the City of Amarillo is in the process of constructing a mental health hospital to provide longer-term treatment and support for individuals with mental health issues, reducing their risk of homelessness.

3.City of Amarillo Community Development.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	

Was your CoC’s Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:

1.	natural disasters?	No
2.	having recently arrived in your CoC’s geographic area?	No

2C-2.	Reducing Length of Time Homeless—CoC’s Strategy.	
	NOFO Section V.B.5.c.	

In the field below:

1.	describe your CoC’s strategy to reduce the length of time individuals and persons in families remain homeless;
----	--

2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

(limit 2,500 characters)

1. With a focus on prioritizing vulnerable households and leveraging dedicated outreach and street outreach teams, our housing navigation coordinators achieved new move-ins almost every week. Our Public Housing Authorities (PHAs) and CoC housing agencies have formed partnerships with mission-driven landlords to secure housing for homeless individuals and families. These partnerships significantly reduce the time required for individuals and households experiencing homelessness to find and move into safe housing. Community Development has expanded its housing navigation team to assist participants entering various programs, including the City of Amarillo Housing Choice Voucher (HCV) program, the HOME Tenant-Based Rental Assistance (TBRA) program, and the City of Amarillo Emergency Solutions Grant (ESG) program. Additionally, Community Development is enhancing its housing navigation capacity through the implementation of the HOME-ARP supportive services program. This program offers services such as landlord/tenant liaison and housing navigation support, making these resources accessible to individuals experiencing homelessness across more agencies within The CoC. Shelters and service providers supporting homeless veterans hold monthly meetings for case coordination, assisting in housing and resource navigation while addressing barriers on a case-by-case basis.

2. The CoC identifies individuals and households experiencing the longest durations of homelessness using data from the Homeless Management Information System (HMIS) and individual/household narratives gathered during vulnerability assessments. Individuals experiencing homelessness are designated as a preferred population in the City of Amarillo HCV program, the Panhandle Community Services Program, the City of Amarillo HOME TBRA program, the City of Amarillo ESG Rapid Re-Housing (RRH) program, the Coming Home CoC Permanent Supportive Housing (PSH) program, and the Community Development HOME-ARP supportive services program. Through this coordination, individuals and households experiencing homelessness receive priority for housing, resulting in shorter wait times for projects.

3. City of Amarillo Community Development.

2C-3.	Successful Permanent Housing Placement or Retention –CoC's Strategy.	
	NOFO Section V.B.5.d.	

In the field below:

1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.

(limit 2,500 characters)

1. The CoC's Public Housing Authorities (PHAs) have established Memorandums of Understanding (MOUs) with several temporary housing projects to provide participants with Housing Choice Voucher (HCV) Section 8 vouchers. As part of our Homeless Management Information System (HMIS) data plan, the HMIS lead conducts training for agencies on data quality and program exit assessments to ensure accurate exit destination data.
2. Supportive services are essential for preventing returns to homelessness. Temporary housing projects have formed and strengthened partnerships, enhancing their capacity to provide supportive services and case management to housed participants. The CoC recognizes that improving the quality and quantity of relationships with landlords and property management is crucial for achieving positive housing outcomes and retaining permanent housing. By fostering these relationships, the CoC can increase the housing supply in areas with newer homes and better school districts, while also enhancing landlord-tenant dynamics. To facilitate this, the CoC lead agency hosts an annual landlord fair to recruit new landlords and educate both new and existing landlords about their rights, as well as the benefits and regulations associated with housing through HUD and CoC programs.
3. City of Amarillo Community Development Department.

2C-4.	Reducing Returns to Homelessness—CoC's Strategy.	
	NOFO Section V.B.5.e.	

	In the field below:
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
2.	describe your CoC's strategy to reduce the rate that individuals and families return to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1. The CoC has established strong relationships with our providers, which facilitates effective communication and helps detect instances of individuals returning to homelessness. Providers participate in coordinated meetings where they discuss households experiencing returns to homelessness and identify trends contributing to these occurrences. These discussions provide valuable insights into the specific challenges participants may face and explore potential solutions. Additionally, the CoC tracks returns to homelessness for 24 months after a participant is housed using the HMIS.
2. Ongoing supportive services and case management are central to The CoC's strategy for reducing returns to homelessness. We have formed agency partnerships, established Memorandums of Understanding (MOUs) and service agreements, and enhanced our capacity for supportive services and case management using HOME-ARP funds. This enables us to offer housing stability services to a greater number of individuals experiencing homelessness or those at risk of becoming homeless. The HOME-ARP supportive services program conducts weekly coordinated case management meetings to discuss participant progress toward self-sufficiency, address any barriers they may encounter, and plan exit destinations if a participant is unable to achieve self-sufficiency. The HOME-ARP supportive services program began providing services on October 1st, 2024.
3. City of Amarillo Community Development Department.

2C-5.	Increasing Employment Cash Income—CoC's Strategy.	
	NOFO Section V.B.5.f.	

	In the field below:	
1.	describe your CoC's strategy to access employment cash sources;	
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.	

(limit 2,500 characters)

1. Essential skills training, career education, and job skills training are central to the CoC's strategy for improving access to employment and cash resources. Several organizations within The CoC offer employment assistance and job training to better equip individuals for the workforce. In addition to job skills training, various agencies provide support with temporary job placements, resume building, General Educational Development (GED) preparation, secondary education assistance, and job interview training, all aimed at increasing individuals' earning potential and helping them secure employment in a highly competitive job market. As part of our HMIS data plan, the HMIS lead trains agencies on data quality and interim updates to accurately record increases in employment cash benefits.

2. The Coming Home Peer Reintegration Employment Partnership (Prep) embodies the collaborative efforts of several organizations to assist homeless individuals in achieving independence. Coming Home partners with Workforce Solutions Panhandle, Hillside Christian Church, and Amarillo National Bank. Initially funded by the Amarillo City Council through the American Rescue Plan allocation, this pilot program offers participants the opportunity to integrate into the workforce by cleaning and maintaining city parks. The City of Amarillo Community Development (COACD), alongside the Texas Tech Department of Psychiatry and local homeless advocates and service providers, refers the program to individuals who are chronically homeless and managing medical and psychiatric needs. Workforce Solutions Panhandle provides six weeks of salary and uniforms for participants, while Hillside Christian Church offers its facilities for training sessions and lunches for project participants. Amarillo National Bank contributes by offering financial literacy training and free savings accounts. The Community Development HOME-ARP supportive services program collaborates with homeless provider agencies to deliver case management and supportive services to participants. As one of the eligible costs under the HOME-ARP supportive services framework, this program can also provide job training, job skills training, and General Educational Development (GED) assistance. This initiative and its partnerships have significantly increased The CoC's capacity to offer these vital services to more individuals experiencing homelessness or at risk of homelessness. The HOME-ARP supportive services program commenced o

2C-5a.	Increasing Non-employment Cash Income—CoC's Strategy	
	NOFO Section V.B.5.f.	
	In the field below:	
	1. describe your CoC's strategy to access non-employment cash income; and	
	2. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.	

(limit 2,500 characters)

1. Training the CoC's frontline staff to improve access to benefits is one of the key strategies we employ to enhance access to non-cash benefits. We provide free online SOAR (SSI/SSDI Outreach, Access, and Recovery) training to frontline staff, ensuring that at least one SOAR-certified case manager is available to better serve our clients. The CoC's street outreach teams are also trained to assist individuals in applying for non-employment benefits, such as Medicaid and SNAP. Additionally, trained Texas Benefits advocates dedicate time each week at the GSRC Day Center to help individuals and families apply for the cash and non-cash benefits for which they are eligible.

2. City of Amarillo, Community Development CoC Lead

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	Yes
--	--	-----

3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes
--	--	-----

3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
FY 2024 DV Bonus ...	PH-RRH	4	Both

3A-3. List of Projects.

1. What is the name of the new project? FY 2024 DV Bonus "Courage"

2. Enter the Unique Entity Identifier (UEI):

3. Select the new project type: PH-RRH

4. Enter the rank number of the project on your CoC's Priority Listing: 4

5. Select the type of leverage: Both

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
--	----

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serve Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
--	--	----

3C-2.	Cost Effectiveness of Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applicants.	
	NOFO Section I.B.3.j.	

Did your CoC submit one or more new project applications for DV Bonus Funding?	Yes
---	------------

4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.j.	

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2024 Priority Listing.

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

4A-3.	Data Assessing Need for New DV Bonus Housing Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.j.(1)(c) and I.B.3.j.(3)(c)	

1.	Enter the number of survivors that need housing or services:	173
2.	Enter the number of survivors your CoC is currently serving:	38
3.	Unmet Need:	135

4A-3a.	How Your CoC Calculated Local Need for New DV Bonus Housing Projects.	
	NOFO Section I.B.3.j.(1)(c)	
	Describe in the field below:	
	1. how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
	2. the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
	3. if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

(limit 2,500 characters)

The CoC calculated the number of domestic violence (DV) survivors needing housing and services through a comprehensive needs assessment. The CoC lead agency and HMIS lead agency estimated that approximately 32% of the homeless population identifies domestic violence as a contributing factor to their homelessness, which is twice the national average. Based on data from the CoC's last Point-in-Time (PIT) count, which recorded a total of 540 homeless individuals, this 32% estimate corresponds to around 173 individuals, including both adults and children displaced from housing due to domestic violence in the past year.

To address this need, the CoC utilizes beds through Family Support Services (FSS), the Emergency Solutions Grant (ESG), and Housing Choice Vouchers (HCV), offering a maximum of 38 dedicated beds for victims attempting to flee violence. However, there is only one dedicated victim service provider within The CoC's geographical area, and the existing housing resources are insufficient to meet the demand. Given the limited capacity of victim services, a lack of housing resources, and the overrepresentation of domestic violence victims in the unhoused population, the need for dedicated victim housing and increased capacity for supportive services is evident.

Data Sources:

- Local Service Agencies: Collaborating with organizations like Family Support Services (FSS) to gather data on client demographics, needs, and service utilization.
- Community Surveys: Utilizing surveys and reports from local nonprofits focused on domestic violence and homelessness to quantify demand for services.
- Housing Utilization Data: Tracking trends in housing requests through systems like the Integrated Disbursement and Information System (IDIS) and the Texas Department of Housing and Community Affairs (TDHCA).
- HUD Reports: Utilizing the most recent Housing Inventory Count (HIC) and PIT data.
- Comparable Database: Monitoring the number of clients served by FSS, those not served, and those housed with FSS assistance.
- HMIS: Analyzing unit reports and the percentage of homeless individuals who identified as DV survivors/victims fleeing or attempting to flee from domestic violence in the last fiscal year.

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	
	Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.	

Applicant Name
City of Amarillo ...

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	

Enter information in the chart below on the project applicant that applied for one or more New DV Bonus housing projects included on your CoC's FY 2024 Priority Listing for New Projects:

1.	Applicant Name	City of Amarillo Community Development
2.	Rate of Housing Placement of DV Survivors–Percentage	94%
3.	Rate of Housing Retention of DV Survivors–Percentage	84%

4A-3b.1.	Applicant's Housing Placement and Retention Data Explanation.	
	NOFO Section I.B.3.j.(1)(d)	

For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:

1.	how the project applicant calculated the rate of housing placement;
2.	whether the rate for housing placement accounts for exits to safe housing destinations;
3.	how the project applicant calculated the rate of housing retention; and
4.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

(limit 1,500 characters)

1. The applicant calculated the rate of housing placement for applicants identifying as domestic violence (DV) survivors by utilizing data from the Community Development HOME Tenant-Based Rental Assistance (TBRA) program, the Community Development Emergency Solutions Grant (ESG) program, and Family Support Services (FSS) comparative database data. These three sources of data were compiled and averaged to determine the rate of housing placement for DV survivors. The Community Development Housing Choice Voucher (HCV) program was not included in this calculation due to its lack of tools for generating specific reports on DV housing placements.
2. Yes, all three data sources account for exits into safe housing destinations. Households that did not exit to a safe housing destination were excluded from the rate of housing placement.
3. Housing retention was calculated based on the successful completion of the housing program, which includes exits to permanent housing destinations and survivors who continue to receive housing assistance through these programs within the past year.
4. The data sources used included HMIS for ESG, internal administrative data for both ESG and TBRA, and FSS's comparable database.

4A-3c.	Applicant's Experience Housing DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below how the project applicant:	
	1. ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;	
	2. prioritized survivors—you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan;	
	3. determined survivors' supportive services needs;	
	4. connected survivors to supportive services; and	
	5. moved survivors from assisted housing to housing they could sustain—address housing stability after the housing subsidy ends.	

(limit 2,500 characters)

1. Survivors housed through the City of Amarillo's housing programs (Emergency Solutions Grant [ESG], Tenant-Based Rental Assistance [TBRA], Housing Choice Voucher [HCV]) received assistance in finding safe and affordable housing, with support from Family Support Services (FSS) staff and City of Amarillo Housing Navigation.
2. Applicants for ESG and HCV dedicated survivor vouchers were referred directly by FSS. Survivors housed through ESG were subsequently transferred to TBRA or HCV via direct referral or emergency transfer requests.
3. The City of Amarillo heavily relied on its partnership with Family Support Services to assess the needs of survivors. FSS is the sole victim service provider and serves as the subject matter expert in this area.
4. Because survivors were referred directly from FSS, they had built-in wraparound support through FSS case managers and advocates. If a survivor was identified outside the direct referral process, they were connected to the Coming Home case management program for assistance with housing navigation and case management until they could be linked to FSS or other victim advocacy and service resources.
5. If survivors were unable to achieve self-sufficiency after participating in case management and following self-sufficiency planning during their tenancy in temporary rental assistance programs, they were referred to the City of Amarillo Housing Choice Voucher program for a positive and sustainable housing destination.

4A-3d.	Applicant's Experience in Ensuring DV Survivors' Safety.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:	
	1. taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;	
	2. making determinations and placements into safe housing;	
	3. keeping survivors' information and locations confidential;	
	4. training staff on safety and confidentiality policies and practices; and	
	5. taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.	

(limit 2,500 characters)

1. Community Development’s housing programs and staff adhere to trauma-informed practices to protect survivors’ privacy and confidentiality. Disclosure of domestic violence (DV) status is not required to apply for or receive assistance. All applicants are informed of their rights under the Violence Against Women Act (VAWA) and their right to an Emergency Transfer Plan (ETP). Minimum documentation is required to verify DV status and request an ETP. Participants are informed that they can provide as little or as much information as they feel comfortable disclosing when presented with the VAWA form at project entry.
2. The TBRA and ESG policies state, “The term ‘safe unit’ is defined by the tenant’s definition of ‘safe’ and is not constrained by housing program staff’s opinions or by geographic considerations.” Program staff do not direct clients to specific units or locations. Survivors are assisted by FSS advocates and housing program staff in identifying and securing safe housing. If a survivor determines that a unit is no longer safe, they are assisted with emergency transfers to another client-identified safe unit. If an internal program transfer is not available, housing staff will help facilitate external program transfers. Should financial or service barriers be identified that prevent a client from acquiring a safe unit, referrals will be made with the client’s consent to address and remove as many barriers as possible.
3. All physical client files are secured in locked locations, and all digital files in our EDOCS system require authorized access for viewing. Emergency transfer requests are kept confidential in client files. Clients’ personal identifying information, locations, or DV status cannot be disclosed to any other agency or individuals without the express written permission of the survivor. All program participants are made aware of how their information is used and its visibility in HMIS.
4. Program staff receive annual training on the improper use of personal identifying information (PII), IT safety and confidentiality, as well as HUD VAWA’s confidentiality and information security requirements. Additionally, HMIS staff, HMIS users, and victim service providers are trained at least annually on HUD’s VAWA HMIS requirements and informed of HMIS consent practices.
5. Every unit must pass the program’s inspection standards, ensuring that survivors are provided with adequate security for themselves and their belongings. Survivors’ physical

4A-3d.1.	Applicant’s Experience in Evaluating Its Ability to Ensure DV Survivors’ Safety.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below how the project evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement throughout the project’s operation.

(limit 2,500 characters)

Community Development and Family Support Services (FSS) collectively possess 30 years of experience in implementing VAWA confidentiality requirements since the original VAWA act was passed in 1994. FSS does not enter data into HMIS and instead utilizes a comparable database to track client services and housing. Community Development strictly prohibits the disclosure of a survivor's DV status or any program participant's personal identifying information (PII) without authorized consent. No program participant information is available for public access, and all VAWA certification forms are securely stored in client files.

In response to an internal review of Community Development procedures, further safety measures have been implemented, including stricter access controls for both electronic and physical files. To enhance safety and confidentiality, the DV BONUS project will maintain a separate secure file to track emergency transfer requests and their outcomes. Community Development and Family Support Services are currently developing a program-specific emergency transfer plan to ensure the safety of program participants beyond the minimum HUD requirements, incorporating input from individuals with lived experience.

4A-3e.	Applicant's Experience in Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below the project applicant's experience in:	
1.	prioritizing placement and stabilization of survivors;
2.	placing survivors in permanent housing;
3.	placing and stabilizing survivors consistent with their preferences; and
4.	placing and stabilizing survivors consistent with their stated needs.

(limit 2,500 characters)

1. Community Development administers three separate housing programs: the Housing Choice Voucher Program (HCV), HOME Tenant-Based Rental Assistance (TBRA), and Emergency Solutions Grant Rapid Re-Housing (ESG). Each program has a domestic violence (DV) survivor preference for housing assistance and complies with HUD's VAWA requirements and tenant protections. Participants are informed of their housing rights under VAWA and their right to Emergency Transfers. All programs collaborate with Community Development's Coming Home Case Management and Family Support Services (FSS) advocates through referrals and memoranda of understanding (MOUs) to stabilize survivors in housing. Only minimal documentation, including a VAWA self-certification form, is required to document DV status and request Emergency Transfers. Community Development and FSS staff receive training on the needs and barriers faced by DV survivors to better support their transition into permanent housing.
2. Community Development oversees HUD's permanent housing programs. Participants in temporary rental assistance programs (TBRA and ESG) are guided into safe, permanent housing destinations through MOUs with the City of Amarillo's HCV program. For survivors seeking non-HUD funded permanent housing solutions, FSS assists with safety planning, transportation, and moving costs to facilitate the acquisition of housing.
3. No survivor is required to transition to a different Community Development housing program or receive case management as a condition of assistance. All Community Development housing programs are scattered-site, allowing survivors to choose a unit that suits their preferences. Housing program staff act as tenant-landlord liaisons to help survivors secure their chosen housing, enforce VAWA protections, and maintain housing stability. All participants are protected from eviction under VAWA housing protections.
4. Survivors receiving assistance from FSS benefit from wrap-around services and case management to ensure their stability. If a housing participant is not receiving assistance from FSS, referrals are made as needed at the survivor's request. If a survivor struggles to find a suitable unit, Housing Staff will assist by acting as tenant-landlord liaisons and providing recommended landlord lists tailored to the survivor's housing needs. Additionally, referrals to Coming Home Housing Navigation are made as necessary and upon request.

4A-3f.	Applicant's Experience in Trauma-Informed, Survivor-Centered Approaches.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:	
	1. establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures survivors and staff interactions are based on equality, and minimize power differentials;	
	2. providing survivors access to information on trauma, e.g., training staff on providing survivors with information on the effects of trauma;	
	3. emphasizing survivors' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;	
	4. centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;	
	5. providing a variety of opportunities for survivors' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and	

	6. offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.
--	--

(limit 5,000 characters)

1. Within domestic violence (DV) direct services, both residential and non-residential, Family Support Services (FSS) has focused over the past five years on ensuring that our staff and environment demonstrate an understanding of how power differentials can affect and disempower survivors. We recognize that survivors are the foremost experts on their own lives, safety, and goals. Our language and documentation are designed to reflect this belief. We encourage clients to make commitments, such as fostering a non-threatening atmosphere, promoting a healthy and safe environment at the Safe House, and caring for their pets using our pet shelter. It is important to note that sobriety is not a prerequisite for receiving our services. Curfews are applied flexibly and do not serve as grounds for exit. Clients are not obligated to formally engage in case management; instead, our staff seeks to connect and build rapport through informal interactions. Our office spaces are designed with a trauma-informed approach, featuring low lighting, essential oils, and layouts that promote open communication rather than traditional desk setups. Our staff is trained to prioritize listening, engage with curiosity, and recognize the systemic factors that can adversely affect marginalized survivors.

2. All personnel delivering services to survivors possess either a Bachelor's or Master's degree in a relevant helping profession. Staff members participate in ongoing training, including on-the-job learning, as well as weekly and monthly sessions focused on best practices for addressing trauma, crisis intervention, mental health, substance use, and the interconnections among these areas.

3. When survivors are ready to engage in goal planning, we implement a modified version of the Self-Sufficiency, Independence, and Vulnerability Matrix (SIP), allowing them to pinpoint specific areas for development. Supporting survivors in recognizing their strengths is essential for their healing process and empowering them to take the necessary steps toward safe progress. We conduct "How Are We Doing?" surveys featuring open-ended questions, ensuring that all responses remain confidential. The feedback gathered is reviewed on a monthly basis with the Director, managers, coordinators, and staff.

4. FSS has a multilingual 24/7 helpline, with staff fluent in Spanish available in all areas of direct services. We utilize a language line for other languages, and our intake paperwork is also available in Spanish. For other languages, we employ translators as well as provide support for deaf survivors. The Texas Council on Family Violence (TCFV) offers comprehensive training for our staff in areas related to marginalized populations, trauma, neurobiology, and cultural responsiveness. Our safe house serves men, women, and children, and includes a pet shelter. Gender identity is not required; however, staff will inquire about preferred pronouns.

5. FSS offers support groups in both English and Spanish, available in-person and virtually. Additionally, we host "Gatherings" designed to facilitate peer-to-peer support and foster community connections through informal activities, such as shared meals or art projects. Initial discussions with clients include exploring the types of support that have been most beneficial to them in the past, allowing us to identify suitable opportunities for their connection and engagement.

6. FSS actively pursues funding opportunities to eliminate barriers to access for our clients, which includes providing childcare services when subsidized programs are unavailable. Additionally, we are seeking volunteers and interns to offer childcare during our support group sessions. FSS maintains partnerships and memoranda of understanding with the Texas Advocacy Project and Legal Aid of Northwest Texas to facilitate legal services. We have also received a grant from the Texas Bar Association to finance legal services when cases are conflicted out with partner agencies. Furthermore, we have a

staff member trained to assist clients in filing pro se for protective orders or divorces

4A-3g.	Applicant's Experience Meeting Service Needs of DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

- 1.The DV BONUS RRH-PSH project "Courage" builds and strengthens the partnership between the City of Amarillo and Family Support Services (FSS). Over the past year, the City of Amarillo, with decades of housing project experience, and FSS, with decades of survivor service experience, collaborated together with the City of Amarillo's ESG RRH project. The City of Amarillo provided housing support, housing subsidies, financial assistance, and housing navigation, while Family Support Services provided case management, goal setting, and safety planning. The proposed new bonus project cements that partnership by codesigning and cooperatively administering a single program for increased survivor safety, service, and increased positive outcomes for survivors.
- 2.“Courage” will provide support for domestic violence survivors through a comprehensive range of services designed to ensure immediate safety and long-term stability. At the core of this initiative is Family Support Services (FSS), which operates a 24/7 domestic violence crisis hotline. Trained advocates provide trauma-informed support, helping survivors create safety plans and navigate emergency shelter and restraining order processes. This initial outreach serves as a crucial lifeline. Once connected, survivors receive personalized case management, including thorough needs assessments and resource coordination. This tailored approach ensures that each survivor gets the specific support necessary for their unique situation.
- 3.Project Courage also offers access to trauma-informed counseling and mental health services, empowering survivors to process their experiences and rebuild their emotional well-being. Housing stability is a key focus, with FSS collaborating with the City of Amarillo to provide safe accommodations. Housing Navigators expedite the search for permanent housing, significantly reducing the time required to secure safe living arrangements. Financial assistance is provided through Community Development, which administers funds for essential needs, allowing survivors to stabilize their situations quickly.
- 4.Community collaboration is emphasized, with FSS case managers connecting survivors to additional services and conducting educational programs to raise awareness about domestic violence. Legal support is available through partnerships with Legal Aid of Northwest Texas, assisting survivors with child custody matters and other legal challenges. FSS ensures transportation and support groups to foster community among survivors. To address credit barriers, the project collaborates with Credit Repair, Inc., helping survivors restore their credit for better housing opportunities.
- 5.Long-term stability is supported through safety planning, with case managers helping survivors develop comprehensive plans that include self-advocacy and community support. Additionally, partnerships with local educational institutions, such as Amarillo College and the Milan Institute, offer survivors access to GED programs and vocational training, empowering them to achieve self-sufficiency. Through these multifaceted services, Courage not only helps domestic violence survivors secure safe housing but also empowers them to reclaim their lives and build brighter futures.

4A-3h.	Applicant’s Plan for Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches in the New DV Bonus Housing Project(s). NOFO Section I.B.3.j.(1)(e)	
--------	---	--

Describe in the field below how the project(s) will:

1.	prioritize placement and stabilization of program participants;
2.	place program participants in permanent housing;
3.	place and stabilize program participants consistent with their preferences; and
4.	place and stabilize program participants consistent with their stated needs.

(limit 2,500 characters)

1. Family Support Services (FSS) will conduct a needs assessment to identify gaps in current services and determine the specific needs of domestic violence survivors. Additionally, FSS will design and develop tailored programs based on the needs assessment, ensuring accessibility, trauma-informed care, and effectiveness.
2. The City of Amarillo will provide Rapid Rehousing to victims of domestic violence and provide emergency transfers to client-identified safe units.
3. FSS case managers will assess participants' unique circumstances, preferences, and safety needs using the Vulnerability Assessment Tool (VAT) to prioritize options based on family size, budget, and location. The City will employ housing navigators to connect participants with local landlords, ensuring a range of safe and affordable options. FSS will create personalized safety plans for survivors, addressing safe neighborhoods and potential threats, and will share this information with the City.
4. FSS case managers will assess participants' unique circumstances, preferences, and safety needs using the Vulnerability Assessment Tool (VAT) to prioritize options based on family size, budget, and location. The City will employ housing navigators to connect participants with local landlords, ensuring a range of safe and affordable options. FSS will create personalized safety plans for survivors, addressing safe neighborhoods and potential threats, and will share this information with the City.

4A-3i.	Applicant's Plan for Administering Trauma-Informed, Survivor-Centered Practices in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(e)	

Describe in the field below examples of how the new project(s) will:

1.	establish and maintain an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant and staff interactions are based on equality, and minimize power differentials;
2.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
3.	emphasize program participants' strengths—for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
4.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
5.	provide a variety of opportunities for program participants' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
6.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1. Survivors will be recognized as the foremost experts on their own lives, safety, and goals. Staff language and documentation will be designed to reflect this belief. Staff will encourage clients to make commitments, such as engagement with case managers and working on tasks to create stability for themselves and their family. Staff will seek to connect and build rapport through informal interactions. Staff will prioritize listening, engage with curiosity, and recognize the systemic factors that can adversely affect marginalized survivors.
2. All personnel delivering services to survivors will possess either a Bachelor's or Master's degree in a relevant helping profession. Staff members will participate in ongoing training, including on-the-job learning, as well as weekly and monthly sessions focused on best practices for addressing trauma, crisis intervention, mental health, substance use, and the interconnections among these areas.
3. Emphasizing program participants' strengths—for example, strength-based coaching, questionnaires, and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations. When survivors are ready to engage in goal planning, we will implement a modified version of the Self-Sufficiency, Independence, and Vulnerability Matrix (SIP), allowing them to pinpoint specific areas for development. Supporting survivors in recognizing their strengths is essential for their healing process and empowering them to take the necessary steps toward safe progress. We will conduct "How Are We Doing" surveys featuring open-ended questions, ensuring that all responses remain confidential. The feedback gathered will be reviewed on a monthly basis with the Director, managers, coordinators, and staff.
4. Our Texas Council on Family Violence (TCFV) provides access to comprehensive training for staff in the areas of marginalized populations, trauma, neurobiology, and cultural responsiveness. Cultural responsiveness is a progressive action that has no end. We will seek out opportunities from survivors to learn what is meaningful to their healing and how culture can be incorporated. Additionally, we will utilize community organizations that are doing this work to create space and support systems for survivors.
5. FSS will offer support groups in both English and Spanish, available in-person and virtually. Additionally, we will host "Gatherings" designed to facilitate peer-to-peer support and foster community connections through informal activities, such as shared meals or art projects. Initial discussions with clients include exploring the types of support that have been most beneficial to them in the past, allowing us to identify suitable opportunities for their connection and engagement. We will continue to hold space for clients to explore the many facets of healing—mind, body, and spirit—and seek out holistic partners in our community.
6. FSS actively pursues funding opportunities to eliminate barriers to access for our clients, which includes providing childcare services when subsidized programs are not available. FSS maintains partnerships and memorandums of understanding with the Texas Advocacy Project and Legal Aid of Northwest Texas to facilitate legal services. We have also received a grant from the Texas Bar Association to finance legal services.

4A-3j.	Applicant's Plan for Involving Survivors in Policy and Program Development, Operations, and Evaluation in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(f)	

Describe in the field below how the new project will involve survivors:

1.	with a range of lived expertise; and
2.	in policy and program development throughout the project's operation.

(limit 2,500 characters)

1. To ensure diverse perspectives, the project team contains survivors from various backgrounds and experiences. The City of Amarillo Community Development and Family Support Services have multiple staff members with diverse lived experience and expertise. Staff with lived experience from both agencies will work together to create a shared understanding of program design, outcomes, and guidelines while addressing the needs of survivors. Staff with lived expertise will be involved in nearly every level of the project creation and implementation. All program elements will be reviewed by persons with lived experience for input. As part of the project's self-monitoring practices, feedback will be requested from program participants. This feedback will directly influence program design and implementation through the life of the project.

2. From the onset, survivors will play a key role in shaping the project's policies and procedures through the following steps:

Collaborative Program Development: Survivors will be engaged in designing program elements such as case management strategies, safety planning, policies, emergency transfer plans, and support services. Co-design sessions will be organized, allowing survivors to brainstorm and refine program components alongside staff members to ensure their insights lead to practical solutions. Staff members and survivors will co-create a project workflow to ensure the safety and security of project participants while also following HUD and program guidelines.

Empowerment: Survivors and staff will share knowledge and lay a groundwork for understanding. Staff will continue to be trained on trauma-informed practices and survivor-centered practices. In turn, survivors will be trained in program design, policies, and HUD VAWA requirements. This cross-training will facilitate stronger meaningful discussions.

Program Monitoring and Adjustment: Throughout the project's operation, there will be regular opportunities for program participants to provide feedback on their experience and the project's effectiveness. Project staff will review participant feedback and adjust policy, procedure, and workflows.

Case Conferencing: Family Support Services and Community Development will case conference to address barriers and provide updates on program participants. FSS will act as advocates on behalf of the survivor during case conferencing to find practical, survivor-centered, compliant solutions.

4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1. You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
2. You must upload an attachment for each document listed where 'Required?' is 'Yes'.
3. We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
4. Attachments must match the questions they are associated with.
5. Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.
6. If you cannot read the attachment, it is likely we cannot read it either.
 - . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
 - . We must be able to read everything you want us to consider in any attachment.
7. After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
8. Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	PHA Homeless Pref...	10/14/2024
1C-7. PHA Moving On Preference	No	PHA Moving on Pre...	10/14/2024
1D-10a. Lived Experience Support Letter	Yes	Lived Experience ...	10/17/2024
1D-2a. Housing First Evaluation	Yes	Housing First Eva...	10/16/2024
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	10/14/2024
1E-2a. Scored Forms for One Project	Yes	Scored Forms for ...	10/16/2024
1E-5. Notification of Projects Rejected-Reduced	Yes	Notification of P...	10/16/2024
1E-5a. Notification of Projects Accepted	Yes	Notification of P...	10/16/2024
1E-5b. Local Competition Selection Results	Yes	Local Competition...	10/16/2024
1E-5c. Web Posting—CoC-Approved Consolidated Application	Yes		
1E-5d. Notification of CoC-Approved Consolidated Application	Yes		

2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	HUD's Homeless Da...	10/07/2024
3A-1a. Housing Leveraging Commitments	No	Housing Leveragin...	10/16/2024
3A-2a. Healthcare Formal Agreements	No	Healthcare Formal...	10/18/2024
3C-2. Project List for Other Federal Statutes	No		
Other	No		

Attachment Details

Document Description: PHA Homeless Preference

Attachment Details

Document Description: PHA Moving on Preference

Attachment Details

Document Description: Lived Experience Support Letter

Attachment Details

Document Description: Housing First Evaluation

Attachment Details

Document Description: Local Competition Scoring Tools

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notification of Project Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description: Local Competition Selection Results

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: HUD's Homeless Data Exchange (HDX)
Competition Report

Attachment Details

Document Description: Housing Leveraging Commitments

Attachment Details

Document Description: Healthcare Formal Agreements

Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	09/25/2024
1B. Inclusive Structure	10/25/2024
1C. Coordination and Engagement	10/25/2024
1D. Coordination and Engagement Cont'd	10/25/2024
1E. Project Review/Ranking	10/25/2024
2A. HMIS Implementation	10/25/2024
2B. Point-in-Time (PIT) Count	10/25/2024
2C. System Performance	10/25/2024
3A. Coordination with Housing and Healthcare	Please Complete
3B. Rehabilitation/New Construction Costs	10/07/2024
3C. Serving Homeless Under Other Federal Statutes	10/07/2024

4A. DV Bonus Project Applicants

10/25/2024

4B. Attachments Screen

Please Complete

Submission Summary

No Input Required

Notes:

3A. Coordination with Housing and Healthcare list contains 1 incomplete item.

Chapter 4

APPLICATIONS, WAITING LIST AND TENANT SELECTION

INTRODUCTION

When a family wishes to receive assistance under the HCV program, the family must submit an application that provides the PHA with the information needed to determine the family's eligibility. HUD requires the PHA to place all families that apply for assistance on a waiting list. When HCV assistance becomes available, the PHA must select families from the waiting list in accordance with HUD requirements and PHA policies as stated in the administrative plan and the annual plan.

The PHA is required to adopt clear policies and procedures for accepting applications, placing families on the waiting list, and selecting families from the waiting list, and must follow these policies and procedures consistently. The actual order in which families are selected from the waiting list can be affected if a family has certain characteristics designated by HUD or the PHA that justify their selection. Examples of this are the selection of families for income targeting and the selection of families that qualify for targeted funding.

HUD regulations require that all families have an equal opportunity to apply for and receive housing assistance, and that the PHA affirmatively further fair housing goals in the administration of the program [24 CFR 982.53, HCV GB p. 4-1]. Adherence to the selection policies described in this chapter ensures that the PHA will be in compliance with all relevant fair housing requirements, as described in Chapter 2.

This chapter describes HUD and PHA policies for taking applications, managing the waiting list and selecting families for HCV assistance. The policies outlined in this chapter are organized into three sections, as follows:

Part I: The Application Process. This part provides an overview of the application process, and discusses how applicants can obtain and submit applications. It also specifies how the PHA will handle the applications it receives.

Part II: Managing the Waiting List. This part presents the policies that govern how the PHA's waiting list is structured, when it is opened and closed, and how the public is notified of the opportunity to apply for assistance. It also discusses the process the PHA will use to keep the waiting list current.

Part III: Selection for HCV Assistance. This part describes the policies that guide the PHA in selecting families for HCV assistance as such assistance becomes available. It also specifies how in-person interviews will be used to ensure that the PHA has the information needed to make a final eligibility determination.

PART I: THE APPLICATION PROCESS

4-I.A. OVERVIEW

This part describes the PHA policies for making applications available, accepting applications making preliminary determinations of eligibility, and the placement of applicants on the waiting list. This part also describes the PHA's obligation to ensure the accessibility of the application process to elderly persons, people with disabilities, and people with limited English proficiency (LEP).

4-I.B. APPLYING FOR ASSISTANCE [HCV GB, pp. 4-11 – 4-16, Notice PIH 2009-36]

Any family that wishes to receive HCV assistance must apply for admission to the program. HUD permits the PHA to determine the format and content of HCV applications, as well how such applications will be made available to interested families and how applications will be accepted by the PHA. The PHA must include Form HUD-92006, Supplement to Application for Federally Assisted Housing, as part of the PHA's application.

PHA Policy

Depending upon the length of time that applicants may need to wait to receive assistance, the PHA may use a one- or two-step application process.

A two-step process will be used when it is expected that a family will not be selected from the waiting list for at least 60 days from the date of application. Under the two-step application process, the PHA initially will require families to provide only the information needed to make an initial assessment of the family's eligibility, and to determine the family's placement on the waiting list. The family will be required to provide all of the information necessary to establish family eligibility and level of assistance when the family is selected from the waiting list.

Families will apply on line when the wait list is open. Applicants will be encouraged to use local resources such as the public library to access computers. For applicants who are elderly or disabled and need extra assistance, they may make appointments during the PHAs office during normal business hours for a housing specialist to walk them through the process.

Applications must be complete in order to be accepted by the PHA for processing. Applicants must have at least one family member who is 18, an emancipated minor, or can legally enter into a least contract at the time the application is submitted. If at least one of the requirements are not met, the application will be rejected by the PHA.

An exception to this procedure is if the waiting list is short (e.g., families could be selected within six months), the PHA may bypass the pre-application and take a full application. In addition, the PHA could opt to take full applications for all families, regardless of the wait, but it is time-consuming.

4-I.C. ACCESSIBILITY OF THE APPLICATION PROCESS

Elderly and Disabled Populations [24 CFR 8 and HCV GB, pp. 4-11 – 4-13]

The PHA must take steps to ensure that the application process is accessible to those people who might have difficulty complying with the normal, standard PHA application process. This could include people with disabilities, certain elderly individuals, as well as persons with limited English proficiency (LEP). The PHA must provide reasonable accommodation to the needs of individuals with disabilities. The application-taking facility and the application process must be fully accessible, or the PHA must provide an alternate approach that provides full access to the application process. Chapter 2 provides a full discussion of the PHA's policies related to providing reasonable accommodations for people with disabilities.

Limited English Proficiency

PHAs are required to take reasonable steps to ensure equal access to their programs and activities by persons with limited English proficiency [24 CFR 1]. Chapter 2 provides a full discussion on the PHA's policies related to ensuring access to people with limited English proficiency (LEP).

4-I.D. PLACEMENT ON THE WAITING LIST

The PHA must review each complete application received and make a preliminary assessment of the family's eligibility. The PHA must accept applications from families for whom the list is open unless there is good cause for not accepting the application (such as denial of assistance) for the grounds stated in the regulations [24 CFR 982.206(b)(2)]. Where the family is determined to be ineligible, the PHA must notify the family in writing [24 CFR 982.201(f)]. Where the family is not determined to be ineligible, the family will be placed on a waiting list of applicants.

No applicant has a right or entitlement to be listed on the waiting list, or to any particular position on the waiting list [24 CFR 982.202(c)].

Ineligible for Placement on the Waiting List

PHA Policy

If the PHA can determine from the information provided that a family is ineligible, the family will not be placed on the waiting list. Where a family is determined to be ineligible, the PHA will send written notification of the ineligibility determination within 10 business days of receiving a complete application. The notice will specify the reasons for ineligibility, and will inform the family of its right to request an informal review and explain the process for doing so (see Chapter 16).

Eligible for Placement on the Waiting List

PHA Policy

The City will use a lottery system for waitlist placement.

Placement on the waiting list does not indicate that the family is, in fact, eligible for assistance. A final determination of eligibility will be made when the family is selected from the waiting list.

Applicants will be placed on the waiting list according to any preference(s) for which they qualify, and their placement via the waitlist lottery.

PART II: MANAGING THE WAITING LIST

4-II.A. OVERVIEW

The PHA must have policies regarding various aspects of organizing and managing the waiting list of applicant families. This includes opening the list to new applicants, closing the list to new applicants, notifying the public of waiting list openings and closings, updating waiting list information, purging the list of families that are no longer interested in or eligible for assistance, as well as conducting outreach to ensure a sufficient number of applicants.

In addition, HUD imposes requirements on how a PHA may structure its waiting list and how families must be treated if they apply for assistance from a PHA that administers more than one assisted housing program.

4-II.B. ORGANIZATION OF THE WAITING LIST [24 CFR 982.204 and 205]

The PHA's HCV waiting list must be organized in such a manner to allow the PHA to accurately identify and select families for assistance in the proper order, according to the admissions policies described in this plan.

The waiting list must contain the following information for each applicant listed:

- Applicant name;
- Family unit size;
- Date and time of application;
- Qualification for any local preference;
- Racial or ethnic designation of the head of household.

HUD requires the PHA to maintain a single waiting list for the HCV program unless it serves more than one county or municipality. Such PHAs are permitted, but not required, to maintain a separate waiting list for each county or municipality served.

PHA Policy

The PHA will maintain a single waiting list for the HCV program.

HUD directs that a family that applies for assistance from the HCV program must be offered the opportunity to be placed on the waiting list for any public housing, project-based voucher or moderate rehabilitation program the PHA operates if 1) the other programs' waiting lists are open, and 2) the family is qualified for the other programs.

HUD permits, but does not require, that PHAs maintain a single merged waiting list for their public housing, Section 8, and other subsidized housing programs.

A family's decision to apply for, receive, or refuse other housing assistance must not affect the family's placement on the HCV waiting list, or any preferences for which the family may qualify.

PHA Policy

The PHA will not merge the HCV waiting list with the waiting list for any other program

4-II.C. OPENING AND CLOSING THE WAITING LIST [24 CFR 982.206]

Closing the Waiting List

A PHA is permitted to close the waiting list if it has an adequate pool of families to use its available HCV assistance. Alternatively, the PHA may elect to continue to accept applications only from certain categories of families that meet particular preferences or funding criteria.

PHA Policy

The PHA will close the waiting list when the estimated waiting period for housing assistance for applicants on the list reaches 24 months for the most current applicants. Where the PHA has particular preferences or funding criteria that require a specific category of family, the PHA may elect to continue to accept applications from these applicants while closing the waiting list to others.

Reopening the Waiting List

If the waiting list has been closed, it cannot be reopened until the PHA publishes a notice in local newspapers of general circulation, minority media, and other suitable media outlets. The notice must comply with HUD fair housing requirements and must specify who may apply, and where and when applications will be received.

PHA Policy

The PHA will announce the reopening of the waiting list at least 30 days prior to the date applications will first be accepted. If the list is only being reopened for certain categories of families, this information will be contained in the notice.

The PHA will give public notice by publishing the relevant information in suitable media outlets including, but not limited to:

Local TV Stations

The Amarillo Globe News

North Amarillo Now Website

City of Amarillo Website

United Way Listserve

Amarillo Coalition for the Homeless Listserve

CDBG Listserve for the City of Amarillo

Le Voz Newspaper

City of Amarillo Facebook

Continuum of Care

4-II.D. FAMILY OUTREACH [HCV GB, pp. 4-2 to 4-4]

The PHA must conduct outreach as necessary to ensure that the PHA has a sufficient number of applicants on the waiting list to use the HCV resources it has been allotted.

Because HUD requires the PHA to admit a specified percentage of extremely low-income families to the program (see Chapter 4, Part III), the PHA may need to conduct special outreach to ensure that an adequate number of such families apply for assistance [HCV GB, p. 4-20 to 4-21].

PHA outreach efforts must comply with fair housing requirements. This includes:

- Analyzing the housing market area and the populations currently being served to identify underserved populations
- Ensuring that outreach efforts are targeted to media outlets that reach eligible populations that are underrepresented in the program
- Avoiding outreach efforts that prefer or exclude people who are members of a protected class

PHA outreach efforts must be designed to inform qualified families about the availability of assistance under the program. These efforts may include, as needed, any of the following activities:

- Submitting press releases to local newspapers, including minority newspapers
- Developing informational materials and flyers to distribute to other agencies
- Providing application forms to other public and private agencies that serve the low income population
- Developing partnerships with other organizations that serve similar populations, including agencies that provide services for persons with disabilities

PHA Policy

The PHA will monitor the characteristics of the population being served and the characteristics of the population as a whole in the PHA's jurisdiction. Targeted outreach efforts will be undertaken if a comparison suggests that certain populations are being underserved.

4-II.E. REPORTING CHANGES IN FAMILY CIRCUMSTANCES

PHA Policy

While the family is on the waiting list, the family must immediately inform the PHA of changes in contact information, including current residence, mailing address, and phone number.

4-II.F. UPDATING THE WAITING LIST [24 CFR 982.204]

HUD requires the PHA to establish policies to use when removing applicant names from the waiting list.

Purging the Waiting List

The decision to withdraw an applicant family that includes a person with disabilities from the waiting list is subject to reasonable accommodation. If the applicant did not respond to a PHA request for information or updates, and the PHA determines that the family did not respond because of the family member's disability, the PHA must reinstate the applicant family to their former position on the waiting list [24 CFR 982.204(c)(2)].

PHA Policy

The waiting list will be updated annually to ensure that all applicants and applicant information is current and timely.

To update the waiting list, the PHA will send an update request via first class mail to each family on the waiting list to determine whether the family continues to be interested in, and to qualify for, the program. This update request will be sent to the last address that the PHA has on record for the family. The update request will provide a deadline by which the family must respond and will state that failure to respond will result in the applicant's name being removed from the waiting list.

The family's response must be in writing and may be delivered in person, by mail, or by fax. Responses should be postmarked or received by the PHA not later than 10 business days from the date of the PHA letter.

If the family fails to respond within 10 business days, the family will be removed from the waiting list without further notice.

If the notice is returned by the post office with no forwarding address, the applicant will be removed from the waiting list without further notice.

If the notice is returned by the post office with a forwarding address, the notice will be re-sent to the address indicated. The family will have 10 business days to respond from the date the letter was re-sent.

If a family is removed from the waiting list for failure to respond, the PHA may reinstate the family if it is determined that the lack of response was due to PHA error, or to circumstances beyond the family's control relating to medical conditions, disability or incarceration.

Removal from the Waiting List

PHA Policy

If at any time an applicant family is on the waiting list, the PHA determines that the family is not eligible for assistance (see Chapter 3), the family will be removed from the waiting list.

If a family is removed from the waiting list because the PHA has determined the family is not eligible for assistance, a notice will be sent to the family's address of record as well as to any alternate address provided on the initial application. The notice will state the reasons the family was removed from the waiting list and will inform the family how to request an informal review regarding the PHA's decision (see Chapter 16) [24 CFR 982.201(f)].

PART III: SELECTION FOR HCV ASSISTANCE

4-III.A. OVERVIEW

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families are selected from the waiting list depends on the selection method chosen by the PHA and is impacted in part by any selection preferences for which the family qualifies. The availability of targeted funding also may affect the order in which families are selected from the waiting list.

The PHA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the PHA's selection policies [24 CFR 982.204(b) and 982.207(e)].

4-III.B. SELECTION AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

HUD may award funding for specifically-named families living in specified types of units (e.g., a family that is displaced by demolition of public housing; a non-purchasing family residing in a HOPE 1 or 2 projects). In these cases, the PHA may admit such families whether or not they are on the waiting list, and, if they are on the waiting list, without considering the family's position on the waiting list. These families are considered non-waiting list selections. The PHA must maintain records showing that such families were admitted with special program funding.

Targeted Funding [24 CFR 982.204(e)]

HUD may award a PHA funding for a specified category of families on the waiting list. The PHA must use this funding only to assist the families within the specified category. In order to assist families within a targeted funding category, the PHA may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

PHA Policy

The PHA administers the following types of targeted funding:

VASH

FUP

Shelter Plus Care

FUPY

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

PHA Policy

Local preferences will be numerically ranked, with number 1 being the highest preference, in the following order: **1 Homeless, 2 Residency**

The PHA will offer a preference to any family that has been terminated from its HCV program due to insufficient program funding.

- **Homeless Families:** Applicants who meet the definition below

. "Homeless Families":

People who are living in a place not meant for human habitation, in an emergency shelter, in transitional housing, or are exiting an institution where they temporarily resided if they were in shelter or a place not meant for human habitation before entering the institution. People will be considered homeless if they are exiting an institution where they resided for up to 90 days, and were homeless immediately prior to entering that institution.

People who are losing their primary night time residence, which may include a motel or hotel or a doubled up situation within 14 days and lack resources or support networks to remain in housing. See HUD regulations for documentation requirements.

Families with children or unaccompanied youth (up to age 24) who are unstably housed and likely to continue in that state. These families cannot have had a lease or ownership interest in a housing unit in the last 50 or more days, and who are likely to continue to be unstably housed because of disability or multiple barriers to employment.

People who are fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening situations related to violence; have no other residence; and lack the resources or support networks to obtain other permanent housing.

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, a PHA may skip non-ELI families on the waiting list in order to select an ELI family.

Low-income families admitted to the program that are "continuously assisted" under the 1937 Housing Act [24 CFR 982.4(b)], as well as low-income or moderate-income families admitted to the program that are displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing, are not counted for income targeting purposes [24 CFR 982.201(b)(2)(v)].

PHA Policy

The PHA will monitor progress in meeting the income targeting requirement throughout the fiscal year. Extremely low-income families will be selected ahead of other eligible families on an as-needed basis to ensure the income targeting requirement is met.

Order of Selection

The PHA system of preferences may select families based on local preferences according to the date and time of application or by a random selection process (lottery) [24 CFR 982.207(c)]. If a PHA does not have enough funding to assist the family at the top of the waiting list, it is not permitted to skip down the waiting list to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list [24 CFR 982.204(d) and (e)].

PHA Policy

Families will be selected from the waiting list based on the targeted funding or selection preference(s) for which they qualify, and in accordance with the PHA's hierarchy of preferences. Within each targeted funding or preference category, families will be selected according to their position on the wait list via the lottery. Documentation will be maintained by the PHA as to whether families on the list qualify for and are interested in targeted funding. If a higher placed family on the waiting list is not qualified or not interested in targeted funding, there will be a notation maintained so that the PHA does not have to ask higher placed families each time targeted selections are made.

Once the waiting list has been populated according to preferences, these preferences cannot be changed.

If an applicant is selected, but does not meet the preference requirements, the applicant will remain on the waiting list in the designated order. The PHA will skip this applicant to accommodate the next person on the list for which the preference applies.

The PHA will notify the applicant in writing that the preference was not met and cite the reason. This notice will be sent within 10 business days from the denial date. The notice must state that the applicant will remain on the waiting list in the designated order.

Families may self-certify their homeless status, unless otherwise directed by HUD regulations.

If an applicant disputes the denial of a preference selection, they must submit documentation to prove that the preference applies to their current living situation. This documentation is due within 10 business days of the date on the denial letter.

4-III.D. NOTIFICATION OF SELECTION

When a family has been selected from the waiting list, the PHA must notify the family.

PHA Policy [CFR 982.204(c)]

The PHA will notify the family by first class mail when it is selected from the waiting list. The notice will inform the family of the following:

A request to contact the PHA within 10 business days to confirm preference eligibility.

If the preference is confirmed, the PHA will notify the applicant of the documentation requirements. These documents must be received within 10 business days.

Once the information has been received, the PHA will notify the applicant of a face to face interview date, time, and will inform the client of any documentation needed. The procedure to reschedule the interview will be included.

If the family does not respond to the letter, they will be removed from the waiting list.

If a notification letter is returned to the PHA with no forwarding address, the family will be removed from the waiting list.

Based on individual circumstances, the PHA has the right to determine a client is eligible for assistance if the deadlines are not met.

4-III.E. THE APPLICATION INTERVIEW

HUD recommends that the PHA obtain the information and documentation needed to make an eligibility determination through a face-to-face interview with a PHA representative [HCV GB, pg. 4-16]. Being invited to attend an interview does not constitute admission to the program.

Assistance cannot be provided to the family until all SSN documentation requirements are met. However, if the PHA determines that an applicant family is otherwise eligible to participate in the program, the family may retain its place on the waiting list for a period of time determined by the PHA [Notice PIH 2012-10].

Reasonable accommodation must be made for persons with disabilities who are unable to attend an interview due to their disability.

PHA Policy

Families selected from the waiting list are required to participate in an eligibility interview.

The head of household and the spouse/cohead and all adult family members will be strongly encouraged to attend the interview together.

The head of household or spouse/cohead must provide acceptable documentation of legal identity. (Chapter 7 provides a discussion of proper documentation of legal identity.) If the family representative does not provide the required documentation at the time of the interview, he or she will be required to provide it within 10 business days.

Pending disclosure and documentation of social security numbers, the PHA will allow the family to retain its place on the waiting list for **30 days**.

The family must provide the information necessary to establish the family's eligibility and determine the appropriate level of assistance, as well as completing required forms, providing required signatures, and submitting required documentation. If any materials are missing, the PHA will provide the family with a written list of items that must be submitted.

Any required documents or information that the family is unable to provide at the interview must be provided within 10 business days of the interview (Chapter 7 provides details about longer submission deadlines for particular items, including documentation of eligible noncitizen status). If the required documents and information are not provided within the required time frame, the family will be sent a second notice requesting specific information within 10 business days. If the information is not received, the PHA will send a denial letter. This letter will state that the client will have to reapply for assistance.

An advocate, interpreter, or other assistant may assist the family with the application and the interview process.

Interviews will be conducted in English. For limited English proficient (LEP) applicants, the PHA will provide translation services in accordance with the PHA's LEP plan.

If the family is unable to attend a scheduled interview, the family should contact the PHA in advance of the interview. Applicants who fail to attend two scheduled interviews without PHA approval will be denied assistance based on the family's failure to supply information needed to determine eligibility. A notice of denial will be issued. The notice will state that the applicant did not respond that the applicant will have to reapply for assistance, and information explaining the informal review process. If the family calls prior to the initial appointment to reschedule, they will be marked back active on the waiting list. When the time comes for the next draw down the PHA will pull the family again.

4-III.F. COMPLETING THE APPLICATION PROCESS

The PHA must verify all information provided by the family (see Chapter 7). Based on verified information, the PHA must make a final determination of eligibility (see Chapter 3) and must confirm that the family qualified for any special admission, targeted funding admission, or selection preference that affected the order in which the family was selected from the waiting list.

PHA Policy

If the PHA determines that the family is ineligible, the PHA will send written notification of the ineligibility determination within 10 business days of the determination. The notice will specify the reasons for ineligibility, and will inform the family of its right to request an informal review (Chapter 16).

If a family fails to qualify for any criteria that affected the order in which it was selected from the waiting list (e.g. targeted funding, extremely low-income, and preferences), the family will be returned to its original position on the waiting list. The PHA will notify the family in writing that it has been returned to the waiting list, and will specify the reasons for it.

If the PHA determines that the family is eligible to receive assistance, the PHA will invite the family to attend a briefing in accordance with the policies in Chapter 5.



Memorandum of Understanding

THIS MEMORANDUM OF UNDERSTANDING is entered into by and between the agencies/entities shown below:

I. AGENCIES/ENTITIES:

The Receiving Agency/Entity: City of Amarillo Continuum of Care (Coming Home Program)

The Performing Agency/Entity: City of Amarillo Public Housing Authority

II. STATEMENT OF SERVICES TO BE PERFORMED:

The performing agency agrees to the unconditional provision of services for in-kind match to the City of Amarillo for the the COMING HOME PROGRAM OF THE AMARILLO CONTINUUM OF CARE funded by the Continuum of Care grant.

Service to be provided: The City of Amarillo Public Housing Authority agrees to provide 15 vouchers to zero-income Coming Home program participants, valuing \$158,220.

Unit cost of the service provided: 1 bedroom, all bills paid unit is subsidized at \$879/month or \$10,548/year

Total Dollar Value of Match: \$158,220

III. OBLIGATIONS OF THE PERFORMING AGENCY:

1. City of Amarillo Public Housing Authority agrees to provide these services to participants of the COMING HOME PROGRAM OF THE AMARILLO CONTINUUM OF CARE valuing \$158,220;
2. Will maintain records documenting services and values provided to THE COMING HOME PROGRAM OF THE AMARILLO CONTINUUM OF CARE; and
3. Will make available these records to the City of Amarillo or the U.S. Department of Housing and Urban Development upon request.

IV. TERM OF AGREEMENT:

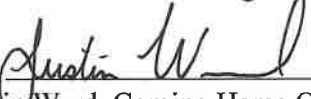
This Memorandum of Understanding will be effective for FY2024 Continuum of Care Program Year beginning October 1, 2025 and ending September 30, 2026. Either party may terminate this agreement with 60 days' written notice.

This Memorandum of Understanding may be amended by written mutual agreement.

THE UNDERSIGNED AGENCIES/ENTITIES do hereby certify that, (1) the services specified above are necessary and essential for activities that are properly within the statutory functions and programs of the effected agencies/entities, and (2) the proposed arrangements serve the interest of efficient and economical administration.

RECEIVING AGENCY/ENTITY


City of Amarillo Coming Home Program

By: 
Justin Ward, Coming Home Coordinator
City of Amarillo

9/11/2024
Date

PERFORMING AGENCY/ENTITY

City of Amarillo
Public Housing Authority

By: 
Nina Martinez, Housing Manager
City of Amarillo

9/11/2024
Date



October 16, 2024

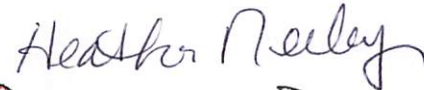


To whom it may concern,

My name is Heather Neeley, and I currently serve as a board member of the TX-611 Continuum of Care (CoC), where I am a voting member and an advisor due to my personal lived experience of homelessness. I am also employed by the City of Amarillo's Coming Home Program as the Outreach Supervisor, I have been with Coming Home for the past five years. Through my work, I have earned the trust of many members of the homeless community, sharing my own history and deep understanding of their experiences.

The Coming Home Program prioritizes providing services to individuals and families experiencing homelessness who have the most severe service needs in the Amarillo area. Our street outreach, housing navigation, and case management services are tailored to meet the complex needs of this vulnerable population. By leveraging our personal histories of substance abuse, addiction, mental health issues, and homelessness, we establish trusting relationships with individuals who are often marginalized or resistant to traditional services. This approach is in alignment with the CoC's priorities of making homelessness rare, brief, and nonrecurring.

Additionally, my colleagues Crystal Shafer and Kris Pirkle, who are part of our street outreach team, are both active members of the CoC general membership and the Shelter subcommittee. They, too, have lived experience of homelessness, which strengthens our ability to connect with the hardest-to-reach individuals in our community. Our shared experiences allow us to provide compassionate, effective case management that addresses the severe service needs of the people we serve.

We are deeply committed to supporting our CoC's mission to improve housing stability and outcomes for those with the highest levels of vulnerability. Our team firmly believes that by drawing on our lived experiences, we are uniquely positioned to engage with and advocate for those who might otherwise go without the help they need. We look forward to continuing our work toward reducing homelessness and ensuring that all individuals and families in our community can access the support and resources they need to move forward.

Heather Neeley 
Crystal Shafer 
Kris Pirkle 

Amarillo COC (TX611) Board Application

The U.S. Department of Housing and Urban Development (HUD) requires the establishment of a Continuum of Care (CoC) that plans and coordinates funding for services and housing to assist homeless individuals and families. CoCs are designed to:

- Promote a community-wide commitment to the goal of ending homelessness.
- Provide funding for rapidly re-housing homeless individuals and families.
- Promote access to and effective use of mainstream programs.
- Optimize self-sufficiency among individuals and families experiencing homelessness.

Membership of the Amarillo CoC Board will consist of individuals who represent relevant organizations and projects that serve the community's homeless population.

To serve on the CoC Board members must meet the following minimum requirements:

- Members must reside or work within the CoC's geographical area.
- The Chair and voting members of the CoC Board shall be appointed by the CoC Board of Directors in collaboration with the CoC Collaborative Applicant and HMIS Lead.
- Each HUD CoC grant recipient may nominate 1 voting member and one alternate voting representative to this committee.
- Must attend a minimum of seven regular coalition meetings in a calendar year.
- Board members shall be individuals who have no potential conflict of interest related to policy and financing decisions related to the CoC.
- Must disclose potential conflicts of interest and sign a Conflict of Interest statement annually AND must

recuse from voting on any matter that is a conflict of interest.

Applicant's Last Name

Neeley

Applicant's First Name

Heather

Agency Represented

City of Amarillo Coming Home Program

Email

heather.neeley@amarillo.gov

Phone Number

806-690-1464

CoC Representative Area (Check all that is applicable)

- Homeless or Formerly Homeless Persons
- Homeless Service Providers
- Street Outreach Teams
- Public Housing Authorities
- Affordable Housing Developers
- Hospitals/Healthcare Provider
- EMS/Crisis Response Teams
- Mental Health Service Organizations
- Local Government/Staff
- Local Jails
- Law Enforcement
- Faith-Based Organization
- School districts
- Youth Service Providers
- Foundations
- Universities
- Community Resource Provider
- Organizations led by and serving LGBTQ+ Individuals
- LGBTQ+ Service Organization
- Organizations led by and serving BIPOC (Black, Brown, Indigenous and other People of Color)
- Organizations led by and serving people disabilities
- Disability Service Organization
- Other Victim Service Organizations
- Agencies serving Survivors of Human Trafficking

Google Forms

This content is neither created nor endorsed by Google.

Summary of Services Provided by your Agency

We provide homeless outreach, emergency resources, contact, referral and connection to community partner services, assistance to obtain low barrier shelter, assistance with obtaining ID's, social security cards, birth certificates, connection to employment resources, referrals for food pantries, clothing pantries, and connection to housing resources

Other:

2024 Amarillo CoC Board Memebers

Name	Agency or Citizen	Email	Sign-in Signature	Phone
Bellar, James	Transformation Park	james.bellar@mytransformationpark.com		806-584-6940
Cleveland, Julie	Texas Panhandle Centers	julie.cleveland@txpan.org		806-677-8193
DeJong-Shier, Meg	WTAMU	mdejong-shier@wtamu.edu		806-673-4196
Ellis, Tex	Salvation Army	tex.ellis.jr@uss.salvationarmy.org		
James, Shanna	Amarillo Public Helath	shanna.james@amarillo.gov		806-570-9317
Maldonado, Juan	Hillside Church	juan.maldonado@hillsideonline.com		806-281-2993
McCarty, Julie	Cenikor Foundation	jumccarty@cenikor.org		210-392-5317
Montano, Rudy	Law Enforcement	patrol648@gmail.com		
Neely, Heather	Personal Experience	heather.neeley@amarillo.gov		
Rea, Audra	PCS - Rural Housing	audra.rea@pcsvcs.org		806-676-0710
Riddlespurger, Jason	COA CD	Jason.riddlespurger@amarillo.gov		806-680-6478
Shields, Michelle	Family Support Services	mshields@fss-ama.org		
Smart, Steve	Another Chance House	steve.smart@anotherchancehouse.org		806-681-1370
Stockstill, Kraig	RHN	kraig.stockstill@rhnm.com		806-570-0160
Williams Trice, Virginia	AHF	virginia.williams.trice@amarillohousingfirst.org		806-414-2243

HOUSING FIRST EVALUATION

Provider Name: Coming Home	Project Name: Coming Home PSH	Project Administrator: Justin Ward
Address: 808 S. Buchanan Dr, Amarillo, TX 79101	Date: 10/04/2024	Administrator Email: Justin.ward@Amarillo.gov
		Administrator Phone: 806-690-5477
Grant Number: TX0561L6T112203	Project Begin Date: 10/01/2023	Project End Date: 9/30/2024

Purpose of evaluation: The Amarillo CoC has committed to a "Housing First" approach for all CoC and CoC funded projects. This evaluation is a self-certification to show fidelity to Housing First Principles. Dependent on the answers to the following questions, the CoC may decide to conduct further inquiry and monitoring to bring projects that cannot prove adherence into compliance.

1. Briefly describe the project:

- a. The Coming Home Program's Permanent Supportive Housing (PSH) program provides long-term housing combined with supportive services for individuals experiencing chronic homelessness. Through a Housing First approach, the program offers, homeless outreach and supportive case management that assist with healthcare referrals, and assistance with life skills, ensuring participants achieve stability and improve their quality of life.

2. Do you have documented Policies and Procedures and/or Standard Operating Procedures that you will use to administer the project?

If yes, please provide a copy.

If no, please provide a date when your project's policies and procedures will include Housing First policies. _____

ACCESS AND INPUT

3. Are your admission policies contingent on any of the following pre-requisites? (Please select all that apply)

Sobriety/Abstinence of substances

Age

Health or mental health history

Medication Adherence

Minimum Income Requirements

Participation in "Services"

Criminal History

Financial History

"Housing Readiness"

____ Completion of Treatment

- 4. Are applicants allowed to enter the program without income? Y/N Y
- 5. Are applicants allowed to enter the program even if they aren't "clean and sober" or "treatment compliant"? Y/N Y
- 6. Is substance in and of itself, without other lease violations, considered a reason for eviction? Y/N N
- 7. Are applicants allowed to enter the program even if they have criminal justice involvement? Y/N Y
- 8. Are service and treatment plans voluntary, such that tenants cannot be evicted for not following through? Y/N Y
- 9. Are people with disabilities offered clear opportunities to request reasonable accommodations within applications and during tenancy?
Y/N Y
- 10. Are housing and service goals client driven? Y/N Y
- 11. Are efforts made to provide a tenant the opportunity to transfer from one housing situation, program, or project to another if a tenancy is in jeopardy to minimize risk of eviction and returning to homelessness? Y/N Y

Justin Ward

Name (Print)

Program Coordinator

Job Title

Justin Ward

Signature

10/4/2024

Date

Project name: _____

**FY 2024-2025 CoC Program Competition NOFO Scoring, Ranking and Selection
Process: New Projects**

All new PSH, TH-RRH & RRH must be able to meet at least 3 of the 4 following goals and provide information on how they will do so

Description	Documentation	Score
The type of housing proposed, including the number and configuration of units, will fit the needs of program participants	Y/N - 3B 1-7	
The supportive services offered will ensure successful retention in or help to obtain permanent housing.	Y/N - 3B 1-7	
The proposed project has a specific plan for ensuring program participants will be individually assisted to obtain benefits of mainstream health, social, and employment programs for which they are eligible to apply	Y/N - 4A 1&2	
Program participants are assisted to obtain and remain in permanent housing in a manner that fits their needs (e.g., provides the participant with some type of transportation to access needed services, safety planning, case management, additional assistance to ensure retention of permanent housing.	Y/N - 4A 1&2	

Experience - 20 maximum points

Available Points	Description	Documentation	Score
5	Experience of the applicant or sub-recipients in providing services including but not limited to housing support, behavioral health, case management, and employment to the proposed population; 5 years or greater - 5 pts; 4 years - 4 pts; 3 years - 3 pts; 2 yrs - 2 pts; 1 yr- 1 pts; less than 1 - 0 pts	2B1	
2	Does the applicant or sub-recipients in applying a Housing First approach?	2B1 - Y =2 pts, N = 0	
5	Experience of the applicant or sub-recipients in providing housing to the proposed population; 5 years or greater - 5 pts; 4 years - 4 pts; 3 years - 3 pts; 2 yrs - 2 pts; 1 yr- 1 pts; less than 1 - 0 pts	2B1	
8	Experience effectively using federal funds including HUD grants and other public funding, including satisfactory drawdowns and performance for existing grants as evidenced by regular drawdowns, timely resolution of monitoring findings, and timely submission of required reporting on existing grants; 8 yrs or greater - 8 pts; 7-6 years - 5 pts; 4 - 3 years - 3 pts; 2 - 1 years - 1 pts; less than 1 - 0 pts	2B2 / 2B3	

Project name: _____

Design of Housing and Supportive Services - 40 maximum points

Available Points	Description	Documentation	Score
5	Proposed project follows the tenants of housing first	Housing First Assessment	
10	Proposed project will improve overall CoC System Performance (housing retention, reducing length of time homeless, reducing returns to homelessness, reducing unsheltered homelessness)	6 months of HMIS/Comparable data base data or Essay explaining how agency hopes to improve performance measures	
5	Project can be implemented rapidly. Describe plan to have project open by July 1, 2025	3B2	
10	Describe the plan to assist clients in rapidly securing and maintaining permanent housing, and ensuring housing is appropriate to client household. Plan should address program location, housing type, landlord recruitment and retention, and services designed to assist households in understanding their rights and responsibilities as tenants.	4A1	
10	Describe the plan to provide supportive services to the proposed population including type and scale, assistance to obtain mainstream benefits and employment, community integration, connection to additional support services such as home health care and behavioral health, low barrier access, and person-centered goal planning	4A2-6a	

Financial - 30 maximum points

Available Points	Description	Documentation	Score
15	Project is cost effective: Cost per household is within 10% of the CoC average cost per household for housing type	6E Rental Assistance Budget, 6F Supportive Services Budget, and 6J Summary Budget	
5	No significant findings were identified in most recent annual audited statement. If the organization is not required to have an audit, then proof of timely filing of 990 and satisfactory description of organization's fiscal controls.	1. Annual Audit Statement or 2. 990 and description of fiscal controls	
10	Documented match exceeds required 25%. 26-30% - 2 pts. 31-40% - 5 pts. 41-50% - 8 pts. Above 51% - 10 pts.	6I	

Project name: _____

Equity Factors - 25 maximum points

Available Points	Description	Documentation	Score
5	Recipient has under-represented individuals (BIPOC, LGBTQ+, etc.) on staff, involved in project design, inform Policies & Procedures, etc.	Y/N; if N Essay	
5	Recipient's Board of Directors includes representation from people with lived experience	Policies and Procedures; if N Essay	
5	Recipient has mechanisms in place for receiving and incorporating feedback from people with lived experience	Policies and Procedures; if N Essay	
5	Do program participants mirror the demographics of the CoC's homeless population? If not, have plans been made to address this discrepancy?	Y/N; if N Essay	
5	Recipient has policies and partnerships that address the needs of LGBTQ+ and BIPOC individuals	Policies and Procedures and/or MOUs	

Coordination with Housing and Health Care - 30 maximum points

Available Points	Description	Documentation	Score
15	Leveraging Housing Resources: At least 25% of total units are not funded by HUD CoC or ESG	Letter from partnering agency and/or MOU	
15	Leveraging Health Care Resources: An amount that is equivalent to 25 percent of the funding being requested for the project will be covered by the healthcare organization (includes behavioral health) Note: 5 points will be added if the lead applicant is a validated Medicaid Billable Entity	Letter from partnering agency and/or MOU	

Performance Measures - 45 maximum points

Available Points	Description	Documentation	Score
10	Housing Stability: at a minimum 80% of participants remain housed in the program or exit the program to permanent housing. 80-84% 1 pt; 85-90% 3 pts; 91-94% 5 pts; 95-97% 7 pts; 98% or greater 10 pts	HMIS data and/or Comparable database data	
10	Returns to Homelessness: No more than 10% of exits return to homelessness within 24 months.	HMIS data and/or Comparable database data	
10	Income: At least 50% of adults increased or maintained income	HMIS data and/or Comparable database data	

Project name: _____

Performance Measures (Cont.) - 45 maximum points

Available Points	Description	Documentation	Score
5	Benefits: at least 50% of adults received non-cash benefits	HMIS data and/or Comparable database data	
5	Policies and partnerships with health organizations in place to address public health emergencies and mitigate their effects on the homeless population	MOUs and/or Service contracts	
5	Does your agency participate/plan to participate in HMIS?	Y/N	

Maximum points Possible: 190

Project's Score: _____

Project Name: _____

FY 2024-2025 CoC Program Competition NOFO Scoring, Ranking and Selection Process: Renewal Projects

Federal Threshold Criteria: Active SAMS registration; Valid UEI Number; Nonprofit documentation; Not disbarred and otherwise federally qualified; Financial capacity and sufficient financial management system; and Code of Conduct on file with HUD.

CoC Threshold Criteria: HMIS Participation; Qualified Housing Type; Housing first; Documented minimum match; race equity and anti-discrimination policy.

Program Effectiveness - 15 Point Maximum

Available Points	Description	Documentation	Score
5	Housing First: Review and monitoring of project policies and procedures show fidelity to housing first principles	Project Policies and Procedures	
5	Program Services: Review of case notes and assessments to ascertain that participants are being provided with (or linked to) needed services	1. HMIS client served report or provide likewise documentation and 2. Copy of assessment used at intake and 3. Copy of Exit Assessment	
5	Partnership: Documented partnerships with other service providers including behavioral health, employment, and in-home medical support	MOUs with service providers and/or Service contracts with service providers	

Performance and Monitoring - 25 maximum points

Available Points	Description	Documentation	Score
5	Audits and Monitoring: No unresolved findings and clean monitoring reports	PG 24 ESnap Application - if Y, Copies of most recent monitoring findings	
5	Expenditures: Consistent drawdowns (at least quarterly) and expended all funds	PG 24 APR Financial Information and/or E-loccs	
5	Data Quality: Timeliness: Above 95% - 5 pts. 90% - 3 pts. Below 90% - 0 pts.	APR Q06e: Data Quality: Timeliness	
5	Data Accuracy: Above 95% - 5 pts. 90% - 3 pts. Below 90% - 0 pts.	HMIS Data Quality Framework report	
5	Data Completeness	HMIS Data Completeness report	

Project Name: _____

Populations Served - 20 maximum points

Available Points	Description	Documentation	Score
5	Chronically Homeless	APR Q26b: Number of Chronically Homeless Persons by Household	
5	Highest Needs	PG 29 ESnap Application	
5	System involvement: Percent of people with a history of victimization/abuse, criminal history, and/or foster care involvement	APR Q15: Living Situation	
5	How does the project outreach and target to persons and populations with the highest severity of needs, based on the populations listed in this section?	PG 29 ESnap Application, Policies and Procedures (3) or Essay (2)	

Severity of Needs - 20 points maximum

Available Points	Description	Documentation	Score
5	Disability: Percent of participants with more than one disability at entry -- RRH 50%; PSH - 75%; TH - 50%; TH-RRH 50%	APR Q13a1: Physical and Mental Health Conditions at Start	
5	Prior Habitation: participants entering the projects from a place not meant for human habitation -- RRH - 25%; PSH - 75%; TH - 25%, TH - RRH 25%	APR Q15: Living Situation	
5	Income: Percent of participants with zero income at entry -- RRH 25%; PSH - 80%; TH - 50%; TH-RRH - 50%	APR Q18: Client Cash Income Category - Earned/Other Income Category - by Start and Annual Assessment/Exit Status	
5	How does the project outreach and target to persons and populations with the highest severity of needs based on the populations listed in this section	Policies and Procedures	

Project Name: _____

Performance Measures - 40 points maximum

Available Points	Description	Documentation	Score
5	Data Quality	1. APR Q06a: Personally Identifying Information and 2. APR Q06b: Universal Data Elements and 3. APR Q06c: Income and Housing Data Quality	
10	Income: At least 50% of adults increased or maintained income	APR Q19a2: Client Cash Income Change - Income Source - by Start and Exit	
5	Benefits: At least 50% of adults increased or maintained noncash benefits	APR Q20a and APR Q20b	
10	Housing Stability: at a minimum 80% of participants remain housed in the program or exit the program to permanent housing	APR Q23c: Exit destination	
10	Returns to Homelessness: No more than 15% of exits return to homelessness within 24 months	APR Q23c: Exit destination	

Equity Factors - 25 points maximum

Available Points	Description	Documentation	Score
5	Recipient has under-represented individuals (BIPOC, LGTQ+, etc.) on staff, involved in project design, inform Policies & Procedures, etc.	Y/N; if N Essay	
5	Recipient's Board of Directors includes representation from people with lived experience	Policies and Procedures; if N Essay	
5	Recipient has mechanisms in place for receiving and incorporating feedback from people with lived experience	Policies and Procedures; if N Essay	
5	Do program participants mirror the demographics of the CoC's homeless population? If not, have plans been made to address this discrepancy?	Y/N; if N Essay	
5	Recipient has policies and partnerships that address the needs of LGBTQ+ and BIPOC individuals	Policies and Procedures (3) and/or MOUs	

Maximum points Possible: 145

Project's Score: _____

CoC Competition HMIS Renewal Scoring Tool

Project Name: _____

Reviewer: _____

OVERVIEW

Factor	Possible Points	This Score
1. Project's Work is Consistent with HUD Priorities	30	
2. Outcomes	40	
3. Agency Capacity	20	
4. Budget	10	
5. <i>Reallocation Bonus</i>	5	
Total	100	

DETAILED BREAKDOWN BY FACTOR

1. PROJECT'S WORK IS CONSISTENT WITH HUD PRIORITIES (30 PTS.)

Factor	Possible Points	This Score
HUD Priorities As a necessary component in our CoC, award full points.	30	

COC PROGRAM COMPETITION
RENEWAL HMIS PROJECT SCORING TOOL

2. OUTCOMES (40 PTS.)

Factor	Possible Points	This Score
<p>2.A. HMIS Project Outcomes</p> <ul style="list-style-type: none"> • Has the project conducted trainings and otherwise supported projects and users in compliance with HUD Data Standards? • Has HMIS provided data in a form that can be analyzed, to assist the Continuum of Care in assessing homeless needs, allocating resources, and coordinating services? 	40	

3. AGENCY CAPACITY (20 PTS.)

Factor	Possible Points	This Score
<p>3.A. Agency Capacity</p> <p>Does the agency have the expertise, staff, procedural, and administrative structure needed to meet all grant audit, administrative, and reporting requirements?</p> <ul style="list-style-type: none"> • Any outstanding HUD findings and/or financial audit findings? • Has HUD deobligated any of the agency's/program's grant funds in the past three operating years? • Does the application packet that was submitted reflect an agency with capacity that is sufficient to carry out the HUD administrative requirements? 	6	

COC PROGRAM COMPETITION
RENEWAL HMIS PROJECT SCORING TOOL

<p>4.B. HMIS Participation & Data Quality</p> <p>Is the CoC’s HMIS participation and data quality within CoC guidelines/expectations.</p> <ul style="list-style-type: none"> Consider: the percentage of the HIC projects who have data entered into HMIS; compare data quality to CoC policies 	6	
<p>4.C. CoC Participation</p> <p>Does the agency and/or project sponsor participate in CoC and CoC-related planning meetings?</p>	3	
<p>4.D. Quality Assurance</p> <p>Does the agency and/or project maintain policies, procedures, and actions to ensure continuous quality improvement?</p> <ul style="list-style-type: none"> Does the agency train its staff to ensure high quality of performance? Does the agency assess quality of service and consumer satisfaction through surveys, focus groups, etc.? Does the agency monitor its performance? 	5	

4. BUDGET (10 PTS.)

Factor	Possible Points	This Score
<p>3.A. Project Capacity</p> <p>Is the project meeting the needs of the CoC?</p>	5	
<p>3.B. Unspent Funds</p> <p>Does the project have unspent funds greater than 5% of the grant amount in the last operating year?</p>	5	

COC PROGRAM COMPETITION
RENEWAL HMIS PROJECT SCORING TOOL

5. REALLOCATION BONUS (5 PTS.)

Factor	Possible Points	This Score
3.A. Budget Did the Agency voluntarily reallocate a renewal project? <ul style="list-style-type: none">• How much funding was reallocated?• What was the project type?	5	

Project Name: Shelter Plus

FY 2024-2025 CoC Program Competition NOFO Scoring, Ranking and Selection

Process: **Renewal Projects**

Federal Threshold Criteria: Active SAMS registration; Valid UEI Number; Nonprofit documentation; Not disbarred and otherwise federally qualified; Financial capacity and sufficient financial management system; and Code of Conduct on file with HUD.

CoC Threshold Criteria: HMIS Participation; Qualified Housing Type; Housing first; Documented minimum match; race equity and anti-discrimination policy.

Program Effectiveness - 15 Point Maximum

Available Points	Description	Documentation	Score
5	Housing First: Review and monitoring of project policies and procedures show fidelity to housing first principles	Project Policies and Procedures	5
5	Program Services: Review of case notes and assessments to ascertain that participants are being provided with (or linked to) needed services	1. HMIS client served report or provide likewise documentation <input checked="" type="checkbox"/> and 2. Copy of assessment used at intake and 3. Copy of Exit Assessment	4
5	Partnership: Documented partnerships with other service providers including behavioral health, employment, and in-home medical support	MOUs with service providers and/or Service contracts with service providers	5

14

Performance and Monitoring - 25 maximum points

Available Points	Description	Documentation	Score
5	Audits and Monitoring: No unresolved findings and clean monitoring reports	PG 24 ESnap Application - if Y, Copies of most recent monitoring findings	5
5	Expenditures: Consistent drawdowns (at least quarterly) and expended all funds	PG 24 APR Financial Information and/or E-loccs	5
5	Data Quality: Timeliness: Above 95% - 5 pts. 90% - 3 pts. Below 90% - 0 pts.	APR Q06e: Data Quality: Timeliness	0
5	Data Accuracy: Above 95% - 5 pts. 90% - 3 pts. Below 90% - 0 pts.	HMIS Data Quality Framework report	5
5	Data Completeness	HMIS Data Completeness report	5

20

34

Project Name: _____

Populations Served - 20 maximum points

Available Points	Description	Documentation	Score
5	Chronically Homeless	APR Q26b: Number of Chronically Homeless Persons by Household	0
5	Highest Needs	PG 29 ESnap Application	5
5	System involvement: Percent of people with a history of victimization/abuse, criminal history, and/or foster care involvement	APR Q15: Living Situation	5
5	How does the project outreach and target to persons and populations with the highest severity of needs, based on the populations listed in this section?	PG 29 ESnap Application, Policies and Procedures (3) or Essay (2)	5

15

Severity of Needs - 20 points maximum

Available Points	Description	Documentation	Score
5	Disability: Percent of participants with more than one disability at entry -- RRH 50%; PSH - 75%; TH - 50%; TH-RRH 50%	APR Q13a1: Physical and Mental Health Conditions at Start	2
5	Prior Habitation: participants entering the projects from a place not meant for human habitation -- RRH - 25%; PSH - 75%; TH - 25%, TH - RRH 25%	APR Q15: Living Situation	5
5	Income: Percent of participants with zero income at entry -- RRH 25%; PSH - 80%; TH - 50%; TH-RRH - 50%	APR Q18: Client Cash Income Category - Earned/Other Income Category - by Start and Annual Assessment/Exit Status	0
5	How does the project outreach and target to persons and populations with the highest severity of needs based on the populations listed in this section	Policies and Procedures	5

15

30

Project Name: _____

Performance Measures - 40 points maximum

Available Points	Description	Documentation	Score
5	Data Quality	1. APR Q06a: Personally Identifying Information and 2. APR Q06b: Universal Data Elements and 3. APR Q06c: Income and Housing Data Quality	4
10	Income: At least 50% of adults increased or maintained income	APR Q19a2: Client Cash Income Change - Income Source - by Start and Exit	10
5	Benefits: At least 50% of adults increased or maintained noncash benefits	APR Q20a and APR Q20b	5
10	Housing Stability: at a minimum 80% of participants remain housed in the program or exit the program to permanent housing	APR Q23c: Exit destination	10
10	Returns to Homelessness: No more than 15% of exits return to homelessness within 24 months	APR Q23c: Exit destination	10

39

Equity Factors - 25 points maximum

Available Points	Description	Documentation	Score
5	Recipient has under-represented individuals (BIPOC, LGTQ+, etc.) on staff, involved in project design, inform Policies & Procedures, etc.	Y/N; if N Essay	5
5	Recipient's Board of Directors includes representation from people with lived experience	Policies and Procedures; if N Essay	0
5	Recipient has mechanisms in place for receiving and incorporating feedback from people with lived experience	Policies and Procedures; if N Essay	0
5	Do program participants mirror the demographics of the CoC's homeless population? If not, have plans been made to address this discrepancy?	Y/N; if N Essay	5
5	Recipient has policies and partnerships that address the needs of LGBTQ+ and BIPOC individuals	Policies and Procedures (3) and/or MOUs	5

Maximum points Possible: 145

Project's Score: 118

15
 54
 34
 30
 118

Project Name:

Shelter + Care

Kraig Stockstill 5

FY 2024-2025 CoC Program Competition NOFO Scoring, Ranking and Selection
Process: **Renewal Projects**

Federal Threshold Criteria: Active SAMS registration; Valid UEI Number; Nonprofit documentation; Not disbarred and otherwise federally qualified; Financial capacity and sufficient financial management system; and Code of Conduct on file with HUD.

CoC Threshold Criteria: HMIS Participation; Qualified Housing Type; Housing first; Documented minimum match; race equity and anti-discrimination policy.

Program Effectiveness - 15 Point Maximum

Available Points	Description	Documentation	Score
5	Housing First: Review and monitoring of project policies and procedures show fidelity to housing first principles	Project Policies and Procedures	5
5	Program Services: Review of case notes and assessments to ascertain that participants are being provided with (or linked to) needed services	1. HMIS client served report or provide likewise documentation and 2. Copy of assessment used at intake and 3. Copy of Exit Assessment	5
5	Partnership: Documented partnerships with other service providers including behavioral health, employment, and in-home medical support	MOUs with service providers and/or Service contracts with service providers	5

15

Performance and Monitoring - 25 maximum points

Available Points	Description	Documentation	Score
5	Audits and Monitoring: No unresolved findings and clean monitoring reports	PG 24 ESnap Application - if Y, Copies of most recent monitoring findings	5
5	Expenditures: Consistent drawdowns (at least quarterly) and expended all funds	PG 24 APR Financial Information and/or E-loccs	5
5	Data Quality: Timeliness: Above 95% - 5 pts. 90% - 3 pts. Below 90% - 0 pts.	APR Q06e: Data Quality: Timeliness	0
5	Data Accuracy: Above 95% - 5 pts. 90% - 3 pts. Below 90% - 0 pts.	HMIS Data Quality Framework report	5
5	Data Completeness	HMIS Data Completeness report	5

20

Project Name: _____

Populations Served - 20 maximum points

Available Points	Description	Documentation	Score
5	Chronically Homeless	APR Q26b: Number of Chronically Homeless Persons by Household	0
5	Highest Needs	PG 29 ESnap Application	5
5	System involvement: Percent of people with a history of victimization/abuse, criminal history, and/or foster care involvement	APR Q15: Living Situation	5
5	How does the project outreach and target to persons and populations with the highest severity of needs, based on the populations listed in this section?	PG 29 ESnap Application, Policies and Procedures (3) or Essay (2)	5

15

Severity of Needs - 20 points maximum

Available Points	Description	Documentation	Score
5	Disability: Percent of participants with more than one disability at entry -- RRH 50%; PSH - 75%; TH - 50%; TH-RRH 50%	APR Q13a1: Physical and Mental Health Conditions at Start	5
5	Prior Habitation: participants entering the projects from a place not meant for human habitation -- RRH - 25%; PSH - 75%; TH - 25%, TH - RRH 25%	APR Q15: Living Situation	5
5	Income: Percent of participants with zero income at entry -- RRH 25%; PSH - 80%; TH - 50%; TH-RRH - 50%	APR Q18: Client Cash Income Category - Earned/Other Income Category - by Start and Annual Assessment/Exit Status	3
5	How does the project outreach and target to persons and populations with the highest severity of needs based on the populations listed in this section	Policies and Procedures	5

18

Project Name: _____

Performance Measures - 40 points maximum

Available Points	Description	Documentation	Score
5	Data Quality	1. APR Q06a: Personally Identifying Information and 2. APR Q06b: Universal Data Elements and 3. APR Q06c: Income and Housing Data Quality	5
10	Income: At least 50% of adults increased or maintained income	APR Q19a2: Client Cash Income Change - Income Source - by Start and Exit	0
5	Benefits: At least 50% of adults increased or maintained noncash benefits	APR Q20a and APR Q20b	5
10	Housing Stability: at a minimum 80% of participants remain housed in the program or exit the program to permanent housing	APR Q23c: Exit destination	10
10	Returns to Homelessness: No more than 15% of exits return to homelessness within 24 months	APR Q23c: Exit destination	10

30

Equity Factors - 25 points maximum

Available Points	Description	Documentation	Score
5	Recipient has under-represented individuals (BIPOC, LGTQ+, etc.) on staff, involved in project design, inform Policies & Procedures, etc.	Y/N; if N Essay	5
5	Recipient's Board of Directors includes representation from people with lived experience	Policies and Procedures; if N Essay	5
5	Recipient has mechanisms in place for receiving and incorporating feedback from people with lived experience	Policies and Procedures; if N Essay	5
5	Do program participants mirror the demographics of the CoC's homeless population? If not, have plans been made to address this discrepancy?	Y/N; if N Essay	5
5	Recipient has policies and partnerships that address the needs of LGBTQ+ and BIPOC individuals	Policies and Procedures (3) and/or MOUs	5

Maximum points Possible: 145

Project's Score: 123

98
25

Project Name: Shelter Plus Care RSH Renewal

FY 2024-2025 CoC Program Competition NOFO Scoring, Ranking and Selection
Process: **Renewal Projects**

Federal Threshold Criteria: Active SAMS registration; Valid UEI Number; Nonprofit documentation; Not disbarred and otherwise federally qualified; Financial capacity and sufficient financial management system; and Code of Conduct on file with HUD.

CoC Threshold Criteria: HMIS Participation; Qualified Housing Type; Housing first; Documented minimum match; race equity and anti-discrimination policy.

Program Effectiveness - 15 Point Maximum

Available Points	Description	Documentation	Score
5	Housing First: Review and monitoring of project policies and procedures show fidelity to housing first principles	Project Policies and Procedures	5
5	Program Services: Review of case notes and assessments to ascertain that participants are being provided with (or linked to) needed services	1. HMIS client served report or provide likewise documentation and 2. Copy of assessment used at intake and 3. Copy of Exit Assessment	4
5	Partnership: Documented partnerships with other service providers including behavioral health, employment, and in-home medical support	MOUs with service providers and/or Service contracts with service providers	4

13

Performance and Monitoring - 25 maximum points

Available Points	Description	Documentation	Score
5	Audits and Monitoring: No unresolved findings and clean monitoring reports	PG 24 ESnap Application - if Y, Copies of most recent monitoring findings	5
5	Expenditures: Consistent drawdowns (at least quarterly) and expended all funds	PG 24 APR Financial Information and/or E-loccs	5
5	Data Quality: Timeliness: Above 95% - 5 pts. 90% - 3 pts. Below 90% - 0 pts.	APR Q06e: Data Quality: Timeliness	0
5	Data Accuracy: Above 95% - 5 pts. 90% - 3 pts. Below 90% - 0 pts.	HMIS Data Quality Framework report	5
5	Data Completeness	HMIS Data Completeness report	5

20

Project Name: _____

Populations Served - 20 maximum points

Available Points	Description	Documentation	Score
5	Chronically Homeless	APR Q26b: Number of Chronically Homeless Persons by Household	5 0
5	Highest Needs	PG 29 ESnaps Application	5
5	System involvement: Percent of people with a history of <u>victimization/abuse</u> , criminal history, and/or foster care involvement	APR Q15: Living Situation	2
5	How does the project outreach and target to persons and populations with the highest severity of needs, based on the populations listed in this section?	PG 29 ESnaps Application, Policies and Procedures (3) or Essay (2)	3

10

Severity of Needs - 20 points maximum

Available Points	Description	Documentation	Score
5	Disability: Percent of participants with more than one disability at entry -- RRH 50%; PSH - 75%; TH - 50%; TH-RRH 50% <i>00%</i>	APR Q13a1: Physical and Mental Health Conditions at Start	5 3
5	Prior Habitation: participants entering the projects from a place not meant for human habitation -- RRH - 25%; PSH - 75%; TH - 25%, TH - RRH 25%	APR Q15: Living Situation	5
5	Income: Percent of participants with zero income at entry -- RRH 25%; PSH - 80%; TH - 50%; TH-RRH - 50% <i>37%</i>	APR Q18: Client Cash Income Category - Earned/Other Income Category - by Start and Annual Assessment/Exit Status	5 3
5	How does the project outreach and target to persons and populations with the highest severity of needs based on the populations listed in this section	Policies and Procedures	3

14

Project Name: _____

Performance Measures - 40 points maximum

Available Points	Description	Documentation	Score
5	Data Quality	1. APR Q06a: Personally Identifying Information and 2. APR Q06b: Universal Data Elements and 3. APR Q06c: Income and Housing Data Quality	4
10	Income: At least 50% of adults increased or maintained income	APR Q19a2: Client Cash Income Change - Income Source - by Start and Exit	5 10
5	Benefits: At least 50% of adults increased or maintained noncash benefits	APR Q20a and APR Q20b	5
10	Housing Stability: at a minimum 80% of participants remain housed in the program or exit the program to permanent housing	APR Q23c: Exit destination	5 10
10	Returns to Homelessness: No more than 15% of exits return to homelessness within 24 months	APR Q23c: Exit destination	5

34

Equity Factors - 25 points maximum

Available Points	Description	Documentation	Score
5	Recipient has under-represented individuals (BIPOC, LGTQ+, etc.) on staff, involved in project design, inform Policies & Procedures, etc.	Y/N; if N Essay	0
5	Recipient's Board of Directors includes representation from people with lived experience	Policies and Procedures; if N Essay	0
5	Recipient has mechanisms in place for receiving and incorporating feedback from people with lived experience	Policies and Procedures; if N Essay	0
5	Do program participants mirror the demographics of the CoC's homeless population? If not, have plans been made to address this discrepancy?	Y/N; if N Essay	3
5	Recipient has policies and partnerships that address the needs of LGBTQ+ and BIPOC individuals	Policies and Procedures (3) and/or MOUs	5

Maximum points Possible: 145

Project's Score: 99



October 10, 2024

**Statement of Reduction, Reallocation and Denial of Projects in TX-611 CoC's
Local Competition**

The Monitoring, Scoring, and Ranking Committee for the TX-611 Continuum of Care (CoC) local competition would like to formally state that no project applications were reduced, reallocated, or rejected during the recent local competition project Score and Raking review process.

Thank you,



Name: Kraig Stockstill

10/10/24
Date

CoC Board Chair



Name: Shanna Williams

10/10/24
Date

CoC Board Vice Chari

TX 611 Amarillo CoC
Local Competition Selection Results

	Project Name	Score	Status	Rank	Amount requested from HUD	Reallocated Funds
1	FY 2024 CoC Planning		Accepted	Not Ranked	\$96,835.00	\$0
2	FY 2024 HMIS - Renewal	100	Accepted	1	\$163,232.00	\$0
3	FY 2024 Coming Home - PSH - Renewal	124	Accepted	2	\$176,814.00	\$0
4	FY 2024 Shelter Plus Care - Renewal	114	Accepted	3	\$60,168.00	\$0
5	FY 2024 DV Bonus "Courage"	149	Accepted	4	\$250,656.00	\$0



Amarillo Continuum of Care (CoCTX611)

Board of Directors' Meeting Agenda

Date of Meeting: October 10, 2024 at 9:00am

Location: Transformation Park Offices – 500 SW 8th

Welcome and Introductions if needed

Routine Agenda Items:

- Approval of previous meeting minutes (Board and General Meeting)
- Lead agency report – City of Amarillo representative
- Committee Reports
 - Shelter (Michelle)
 - PIT (Angela) *voted on methodology count*
 - Gap Analysis (Kraig)
 - Monitoring, Scoring, Ranking (Kraig) *Approved Score + Rank*
 - o *Update on ranking and scoring of applications*
 - Evaluation and Training (Shanna)

New Business and Discussion Agenda Items:

- Update on City Church conversation – Jason *CoC PP Curriculum about Homelessness*
- Cold weather discussion – Kraig
- Approve PIT Count Methodology – Kraig
- Encampment Task Force update and phone conversation – Kraig
- Veterans Resource Center – Kraig *Close to RHN taking over*
- Transit Tour Discussion – Kraig

Old Business or Agenda Items Needing Discussion:

- 2025 Conference Planning – November 6th, 2025

Announcements

Adjourn

Snow, Angela

From: Coctx611
Sent: Monday, September 30, 2024 10:50 AM
To: Riddlespurger, Jason
Cc: Rodarte-Suto, Stefanie
Subject: Notification of HMIS project local ranking.
Attachments: CoC Competition rank notice HMIS RENEWAL.pdf

Dear Mr. Jason Riddlespurger,

Please see the **attached letter** for the HMIS RENEWAL project that was scored and ranked on **September 24, 2024**.

Thank you,

Angela Snow

Grant Monitor
Community Development
angela.snow@amarillo.gov
806-378-6285



NOTICE: This email may contain confidential information for the intended recipient only. Unauthorized use, disclosure, or distribution is prohibited. If received in error, please notify sender and delete.



September 24, 2024

NOTICE OF COC NOFO COMPETITION PRIORITY RANKING

Dear Applicant,

We hope this message finds you well. Thank you for your participation in the CoC Local Competition. We appreciate the time and effort you dedicated to your application.

We are pleased to inform you that the **HMIS Renewal project will rank "1"** in the local priority listing and be placed in Tier 1 for the national CoC competition. This accomplishment reflects your hard work and dedication, and we commend you for your efforts.

If you wish to appeal the Monitoring, Scoring and Ranking Committee's decision, please contact CoC TX-611 at cocTX611@gmail.com and the CoC chair to state your intent to appeal by **October 4th, 2024**, at **4:30 p.m.** As we move forward, we encourage you to stay engaged with our community and look out for upcoming events and opportunities. If you have any questions about your rank or the next steps, please feel free to reach out.

Thank you,

A handwritten signature in black ink that reads "Kenny Stockstill".

A handwritten signature in black ink that reads "Jan M. Bell".

Snow, Angela

From: Coctx611
Sent: Monday, September 30, 2024 10:51 AM
To: Riddlespurger, Jason
Subject: Notification of CoC Coming Home PSH Renewal Project local ranking
Attachments: CoC Rank notice CH PSH RENEWAL.pdf

Dear Mr. Jason Riddlespurger,

Please see the attached letter for the CoC COMING HOME PSH RENEWAL project that was scored and ranked on September 24, 2024.

Thank you,

Angela Snow

Grant Monitor
Community Development
angela.snow@amarillo.gov
806-378-6285



NOTICE: This email may contain confidential information for the intended recipient only. Unauthorized use, disclosure, or distribution is prohibited. If received in error, please notify sender and delete.



September 24, 2024

NOTICE OF COC NOFO COMPETITION PRIORITY RANKING

Dear Applicant,

We hope this message finds you well. Thank you for your participation in the CoC Local Competition. We appreciate the time and effort you dedicated to your application.

We are pleased to inform you that the **CoC Coming Home PSH project will rank "2"** in the local priority listing and be placed in Tier 1 for the national CoC competition. This accomplishment reflects your hard work and dedication, and we commend you for your efforts.

If you wish to appeal the Monitoring, Scoring and Ranking Committee's decision, please contact CoC TX-611 at cocTX611@gmail.com and the CoC chair to state your intent to appeal by **October 4th, 2024**, at **4:30 p.m.** As we move forward, we encourage you to stay engaged with our community and look out for upcoming events and opportunities. If you have any questions about your rank or the next steps, please feel free to reach out.

Thank you,

Three handwritten signatures are present. The first is "Krissy Storkstell" in a cursive script. The second is "Jan M. Bell" in a cursive script. The third is a stylized signature that is mostly illegible but appears to be a name.

Snow, Angela

From: Coctx611
Sent: Monday, September 30, 2024 10:52 AM
To: Riddlespurger, Jason
Subject: Notification of SPC PSH Renewal Project local ranking
Attachments: CoC Rank notice SPC RENEWAL.pdf

Dear Mr. Jason Riddlespurger,

Please see the attached letter for the COC SHELTER PLUS CARE PSH RENEWAL project that was scored and ranked on **September 24, 2024**.

Thank you,

Angela Snow

Grant Monitor
Community Development
angela.snow@amarillo.gov
806-378-6285



NOTICE: This email may contain confidential information for the intended recipient only. Unauthorized use, disclosure, or distribution is prohibited. If received in error, please notify sender and delete.



September 24, 2024

NOTICE OF COC NOFO COMPETITION PRIORITY RANKING

Dear Applicant,

We hope this message finds you well. Thank you for your participation in the CoC Local Competition. We appreciate the time and effort you dedicated to your application.

We are pleased to inform you that the **Shelter Plus Care PSH** will rank "3" in the local priority listing and be a straddling project for the CoC national competition. \$20,762.00 will be placed in Tier 1 and \$39,406 will be in Tier 2. This accomplishment reflects your hard work and dedication, and we commend you for your efforts.

If you wish to appeal the Monitoring, Scoring and Ranking Committee's decision, please contact CoC TX-611 at cocTX611@gmail.com and the CoC chair to state your intent to appeal by **October 4th, 2024**, at **4:30 p.m.** As we move forward, we encourage you to stay engaged with our community and look out for upcoming events and opportunities. If you have any questions about your rank or the next steps, please feel free to reach out.

Thank you,

A handwritten signature in black ink that reads "Craig Stockstill". The signature is written in a cursive style with a large, sweeping initial "C".

A handwritten signature in black ink that reads "Jan M Bell". The signature is written in a cursive style with a large, sweeping initial "J".

A handwritten signature in black ink, appearing to be a stylized name or initials, written in a cursive style.

Snow, Angela

From: Coctx611
Sent: Monday, September 30, 2024 10:53 AM
To: Riddlespurger, Jason
Subject: Notification of DV Bonus RRH New Project local ranking
Attachments: CoC Rank notice DV BONUS NEW.pdf

Dear Mr. Jason Riddlespurger,

Please see the attached letter for the COC DV BONUS RRH NEW PROJECT that was scored and ranked on September 24, 2024.

Thank you,

Angela Snow
Grant Monitor
Community Development
angela.snow@amarillo.gov
806-378-6285



NOTICE: This email may contain confidential information for the intended recipient only. Unauthorized use, disclosure, or distribution is prohibited. If received in error, please notify sender and delete.



September 24, 2024

9

NOTICE OF COC NOFO COMPETITION PRIORITY RANKING

Dear Applicant,

We hope this message finds you well. Thank you for your participation in the CoC Local Competition. We appreciate the time and effort you dedicated to your application.

We are pleased to inform you that the **DV Bonus Project** will rank "4" in the local priority listing and be placed in Tier 2 for the CoC national competition. This accomplishment reflects your hard work and dedication, and we commend you for your efforts.

If you wish to appeal the Monitoring, Scoring and Ranking Committee's decision, please contact CoC TX-611 at cocTX611@gmail.com and the CoC chair to state your intent to appeal by **October 4th, 2024**, at **4:30 p.m.** As we move forward, we encourage you to stay engaged with our community and look out for upcoming events and opportunities. If you have any questions about your rank or the next steps, please feel free to reach out.

Thank you,

A handwritten signature in black ink that reads "Krysta Storchstedt".

A handwritten signature in black ink that reads "Jan M. Bell".

A handwritten signature in black ink, appearing to be a stylized name or initials.

TX 611 Amarillo CoC

Local Competition Selection Results

	Project Name	Score	Status	Rank	Amount requested from HUD	Reallocated Funds
1	FY 2024 CoC Planning		Accepted	Not Ranked	\$96,835.00	\$0
2	FY 2024 HMIS - Renewal	100	Accepted	1	\$163,232.00	\$0
3	FY 2024 Coming Home - PSH - Renewal	124	Accepted	2	\$176,814.00	\$0
4	FY 2024 Shelter Plus Care - Renewal	114	Accepted	3	\$60,168.00	\$0
5	FY 2024 DV Bonus "Courage"	149	Accepted	4	\$250,656.00	\$0

2024 HDX Competition Report

This workbook contains summary information about your CoC's data as it was entered into HDX 1.0 and HDX 2.0 for your use as part of the 2024 Competition.

To Print this Workbook:

This document has been configured as printable with preset print areas of relevant sections. To print it, go to "File", then "Print", then select "Print Entire Workbook" or "Print Active Sheets" depending on your needs.

To Save This Workbook as a PDF:

Click the "File" Tab, then click "Save As" or "Save a Copy", then click "Browse" or "More Options" then select "PDF", click "Options", select "Entire Workbook", press "OK", and click "Save". These instructions may change depending on your version of Microsoft Excel.

On Accessibility, Navigability, and Printability:

This workbook attempts to maximize accessibility, navigability, printability, and ease of use. Merged cells have been avoided. All tables and text boxes have been given names. Extraneous rows and columns outside printed ranges have been hidden. Formulas may include references to hidden rows and columns or data tables. For ease of use, these referenced sources have been hidden but can be unhidden by any user at any time. Raw data sources contained in this workbook are named according to the module and fiscal year from which they originate - e.g. "HIC_2024" is the Housing Inventory Count raw data from Fiscal Year 2024.

For Questions:

If you have questions, please reach out to HUD via the "Ask a Question" page, <https://www.hudexchange.info/program-support/my-question/> and choose "HDX" as the topic.

2024 HDX Competition Report

2024 Competition Report - Summary

TX-611 - Amarillo CoC

HDX Data Submission Participation Information

Government FY and HDX Module Abbreviation	Met Module Deadline*	Data From	Data Collection Period in HDX 2.0
2023 LSA	Yes	Government FY 2023 (10/1/22 - 9/30/23).	November 2023 to January of 2024
2023 SPM	Yes	Government FY 2023 (10/1/22 - 9/30/23).**	February 2024 to March 2024
2024 HIC	Yes	Government FY 2024. Exact HIC and PIT dates will vary by CoC. For most CoCs, it will be last Wednesday in January of 2024.	March 2024 to May 2024
2024 PIT	Yes	Government FY 2024. Exact HIC and PIT dates will vary by CoC. For most CoCs, it will be last Wednesday in January of 2024.	March 2024 to May 2024

1) FY = Fiscal Year

2) *This considers all extensions where they were provided.

2) **"Met Deadline" in this context refers to FY23 SPM submissions. Resubmissions from FY 2022 (10/1/21 - 9/30/22) were also accepted during the data collection period, but these previous year's submissions are voluntarily and are not required.

2024 HDX Competition Report

2024 Competition Report - LSA Summary & Usability Status

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

LSA Usability Status 2023

Category	EST AO	EST AC	EST CO	RRH AO	RRH AC	RRH CO	PSH AO	PSH AC	PSH CO
Fully Usable				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Partially Usable	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>						
Not Usable									

EST

Category	2021	2022	2023
Total Sheltered Count	3,147	1,146	1,168
AO	2,762	907	991
AC	284	191	179
CO	20	0	3

RRH

Category	2021	2022	2023
Total Sheltered Count	69	118	122
AO	69	77	83
AC	0	31	39
CO	0	0	0

2024 HDX Competition Report

2024 Competition Report - LSA Summary & Usability Status

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

PSH

Category	2021	2022	2023
Total Sheltered Count	159	339	289
AO	142	299	255
AC	7	38	33
CO	1	0	0

1) Glossary: EST = Emergency Shelter, Save Haven, & Transitional Housing; RRH = Rapid Re-housing; PSH = Permanent Supportive Housing; AO = Persons in Households without Children; AC = Persons in Households with at least one Adult and one Child; CO=Persons in Households with only Children

2) Because people have multiple stays in shelter over the course of a year and stay in different household configurations, a single person can be counted in more than one household type. Therefore, the sum of the number of people by household type may be greater than the unique count of people.

3) Total Sheltered count only includes those served in HMIS participating projects reported by your CoC.

4) For CoCs that experienced mergers during any of these reporting periods, historical data will include only the original CoCs.

2024 HDX Competition Report

2024 Competition Report - SPM Data

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

Metric	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, and SH	954	22.6	11.0
1.2 Persons in ES-EE, ES-NbN, SH, and TH	1,176	90.8	18.0

2024 HDX Competition Report

2024 Competition Report - SPM Data

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

b. This measure is based on data element 3.917

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

Metric	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, SH, and PH (prior to "housing move in")	1,018	406.6	46.0
1.2 Persons in ES-EE, ES-NbN, SH, TH, and PH (prior to "housing move in")	1,237	420.9	75.0

2024 HDX Competition Report

2024 Competition Report - SPM Data

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 2: Returns to Homelessness for Persons who Exit to Permanent Housing (PH) Destinations

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

Metric	Total # of Persons Exited to a PH Destination (2 Yrs Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
	Count	Count	% of Returns	Count	% of Returns ⁴	Count	% of Returns ⁶	Count	% of Returns ⁸
Exit was from SO	11	0	0.0%	0	0.0%	2	18.2%	2	18.2%
Exit was from ES	49	10	20.4%	1	2.0%	5	10.2%	16	32.7%
Exit was from TH	100	9	9.0%	5	5.0%	2	2.0%	16	16.0%
Exit was from SH	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Exit was from PH	69	6	8.7%	1	1.5%	3	4.4%	10	14.5%
TOTAL Returns to Homelessness	229	25	10.9%	7	3.1%	12	5.2%	44	19.2%

2024 HDX Competition Report

2024 Competition Report - SPM Data

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

Please refer to PIT section for relevant data.

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

Metric	Value
Universe: Unduplicated Total sheltered homeless persons	1,218
Emergency Shelter Total	987
Safe Haven Total	0
Transitional Housing Total	268

2024 HDX Competition Report

2024 Competition Report - SPM Data

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	15
Number of adults with increased earned income	0
Percentage of adults who increased earned income	0.0%

2024 HDX Competition Report

2024 Competition Report - SPM Data

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	15
Number of adults with increased non-employment cash income	3
Percentage of adults who increased non-employment cash income	20.0%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	15
Number of adults with increased total income	3
Percentage of adults who increased total income	20.0%

Metric 4.4 – Change in earned income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	20
Number of adults who exited with increased earned income	2
Percentage of adults who increased earned income	10.0%

2024 HDX Competition Report

2024 Competition Report - SPM Data

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Metric 4.5 – Change in non-employment cash income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	20
Number of adults who exited with increased non-employment cash income	2
Percentage of adults who increased non-employment cash income	10.0%

Metric 4.6 – Change in total income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	20
Number of adults who exited with increased total income	3
Percentage of adults who increased total income	15.0%

2024 HDX Competition Report

2024 Competition Report - SPM Data

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 5: Number of Persons who Become Homeless for the First Time

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

Metric	Value
Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.	1,094
Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.	205
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	889

2024 HDX Competition Report

2024 Competition Report - SPM Data

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

Metric	Value
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1,214
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	243
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	971

2024 HDX Competition Report

2024 Competition Report - SPM Data

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

Measure 6 is not applicable to CoCs in this reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

This measures positive movement out of the homeless system and is divided into three tables: movement off the streets from Street Outreach (Metric 7a.1); movement into permanent housing situations from ES, SH, TH, and RRH (Metric 7b.1); and retention or exits to permanent housing situations from PH (other than PH-RRH).

Metric 7a.1 – Change in SO exits to temp. destinations, some institutional destinations, and permanent housing destinations

Metric	Value
Universe: Persons who exit Street Outreach	260
Of persons above, those who exited to temporary & some institutional destinations	10
Of the persons above, those who exited to permanent housing destinations	55
% Successful exits	25.0%

2024 HDX Competition Report

2024 Competition Report - SPM Data

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Metric 7b.1 – Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

Metric	Value
Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1,126
Of the persons above, those who exited to permanent housing destinations	230
% Successful exits	20.4%

Metric 7b.2 – Change in PH exits to permanent housing destinations or retention of permanent housing

Metric	Value
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project	202
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	196
% Successful exits/retention	97.0%

2024 HDX Competition Report

2024 Competition Report - SPM Data

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

System Performance Measures Data Quality

Data coverage and quality will allow HUD to better interpret your SPM submissions.

Metric	All ES, SH	All TH	All PSH, OPH	All RRH	All Street Outreach
Unduplicated Persons Served (HMIS)	987	267	286	128	272
Total Leavers (HMIS)	941	142	66	128	211
Destination of Don't Know, Refused, or Missing (HMIS)	760	22	2	0	21
Destination Error Rate (Calculated)	80.8%	15.5%	3.0%	0.0%	10.0%

2024 HDX Competition Report

2024 Competition Report - SPM Notes

TX-611 - Amarillo CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Notes For Each SPM Measure

Note: Cells may need to be resized to accommodate notes with lots

Measure	Notes
Measure 1	No notes.
Measure 2	We have no SH projects in our CoC
Measure 3	No SH in our CoC
Measure 4	No notes.
Measure 5	No notes.
Measure 6	No Notes. Measure 6 was not applicable to CoCs in this reporting period.
Measure 7	No notes.
Data Quality	No notes.

2024 HDX Competition Report

2024 Competition Report - HIC Summary

TX-611 - Amarillo CoC

For HIC conducted in January/February of 2024

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current Beds in HMIS or Comparable Database	Total Year-Round, Current, Non-VSP Beds	Removed From Denominator: OPH EHV [†] Beds or Beds Affected by Natural Disaster*	Adjusted Total Year-Round, Current, Non-VSP Beds	Adjusted HMIS Bed Coverage Rate for Year-Round, Current Beds
ES	202	183	183	0	183	100.0%
SH	0	0	0	0	0	NA
TH	222	222	222	0	222	100.0%
RRH	0	0	0	0	0	NA
PSH	118	118	118	0	118	100.0%
OPH	206	0	206	206	0	NA
Total	748	523	729	206	523	100.0%

2024 HDX Competition Report

2024 Competition Report

TX-611 - Amarillo CoC

For HIC conducted in January/I

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current, VSP Beds in an HMIS-Comparable Database	Total Year-Round, Current, VSP Beds	Removed From Denominator: OPH EHV [†] Beds or Beds Affected by Natural Disaster**	Adjusted Total Year-Round Current, VSP Beds	HMIS Comparable Bed Coverage Rate for VSP Beds
ES	202	0	19	0	19	0.00%
SH	0	0	0	0	0	NA
TH	222	0	0	0	0	NA
RRH	0	0	0	0	0	NA
PSH	118	0	0	0	0	NA
OPH	206	0	0	0	0	NA
Total	748	0	19	0	19	0.00%

2024 HDX Competition Report

2024 Competition Report

TX-611 - Amarillo CoC

For HIC conducted in January/I

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS-Comparable Database	Adjusted Total Year-Round, Current, Non-VSP and VSP Beds	HMIS and Comparable Database Coverage Rate
ES	202	183	202	90.59%
SH	0	0	0	NA
TH	222	222	222	100.00%
RRH	0	0	0	NA
PSH	118	118	118	100.00%
OPH	206	0	0	NA
Total	748	523	542	96.49%

2024 HDX Competition Report

2024 Competition Report - HIC Summary

TX-611 - Amarillo CoC

For HIC conducted in January/February of 2024

Rapid Re-housing Beds Dedicated to All Persons

Metric	2020	2021	2022	2023	2024
RRH beds available to serve all pops. on the HIC	9	4	2	13	0

1) † EHV = Emergency Housing Voucher

2) *This column includes Current, Year-Round, Natural Disaster beds not associated with a VSP that are not HMIS-participating. For OPH Beds, this includes beds that are Current, Non-HMIS, and EHV-funded.

3) **This column includes Current, Year-Round, Natural Disaster beds associated with a VSP that are not HMIS-participating or HMIS-comparable database participating. For OPH Beds, this includes beds that are Current, VSP, Non-HMIS, and EHV-funded.

4) Data included in these tables reflect what was entered into HDX 2.0.

5) In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds").

6) In the HIC, "Current" beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").

7) For historical data: Aggregated data from CoCs that merged are not displayed if HIC data were created separately - that is, only data from the CoC into which the merge occurred are displayed. Additional reports can be requested via AAQ for any CoCs that have been subsumed into other CoCs.

2024 HDX Competition Report

2024 Competition Report - PIT Summary

TX-611 - Amarillo CoC

For PIT conducted in January/February of 2024

Submission Information

Date of PIT Count	Received HUD Waiver
1/26/2024	Not Applicable

Total Population PIT Count Data

Category	2019	2020	2021	2022	2023	2024
PIT Count Type	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count	Sheltered and full unsheltered count	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count
Emergency Shelter Total	306	275	71	83	157	202
Safe Haven Total	0	0	0	0	0	0
Transitional Housing Total	140	128	112	195	115	75
Total Sheltered Count	446	403	183	278	272	277
Total Unsheltered Count	331	197	304	383	411	263
Total Sheltered and Unsheltered Count*	777	600	487	661	683	540

1) *Data included in this table reflect what was entered into HDX 1.0 and 2.0. This may differ from what was included in federal reports if the PIT count type was either sheltered only or partial unsheltered count.

2) Aggregated data from CoCs that merged is not displayed if PIT data were entered separately - that is, only data from the CoC into which the merge occurred are displayed. Additional reports can be requested via AAQ for any CoCs that have been subsumed into other CoCs.

2024 HDX Competition Report

2024 Competition Report - PIT Summary

TX-611 - Amarillo CoC

For PIT conducted in January/February of 2024



Memorandum of Understanding

THIS MEMORANDUM OF UNDERSTANDING is entered into by and between the agencies/entities shown below:

I. AGENCIES/ENTITIES:

The Receiving Agency/Entity: Family Support Services and City of Amarillo Community Development Department, project "Courage"

The Performing Agency/Entity: City of Amarillo Community Development, Amarillo Housing Authority

II. STATEMENT OF SERVICES TO BE PERFORMED:

The performing agency agrees to the unconditional provision of services for in kind match to the City of Amarillo for the DV BONUS RAPID REHOUSING PROGRAM "COURAGE" OF THE AMARILLO CONTINUUM OF CARE funded by the Continuum of Care grant.

Service to be provided: 12-month commitment of 10 HOUSING CHOICE VOUCHERS; 2-bedroom/all bills paid units estimated for zero-income clients.

Profession of person(s) providing the service: Nina Martinez, Housing Manager, City of Amarillo Housing Authority; Alisha Whitaker, Housing Caseworker, City of Amarillo Housing Authority.

Value of each HOUSING CHOICE VOUCHER provided, and total amount pledged: \$1,082/month per unit = \$12,984/year per unit - \$64,920 total value for 10 coupons for 1 year

Total Dollar Value of Match: \$129,840

III. OBLIGATIONS OF THE PERFORMING AGENCY:

City of Amarillo Community Development, HOUSING AUTHORITY agrees to provide these services to participants of the DV BONUS RAPID REHOUSING PROGRAM "COURAGE" OF THE AMARILLO CONTINUUM OF CARE valuing \$129,840.

I. City of Amarillo Community Development, HOUSING AUTHORITY will maintain records documenting services and values provided to DV BONUS RAPID REHOUSING PROGRAM "COURAGE" OF THE AMARILLO CONTINUUM OF CARE; and



2. Will make available these records to the City of Amarillo or the U.S. Department of Housing and Urban Development upon request.

IV. TERM OF AGREEMENT:

This Memorandum of Understanding will be effective for FY2024 Continuum of Care Program Year beginning April 1, 2025, and ending September 30, 2026. Either party may terminate this agreement with 60 days written notice.

This Memorandum of Understanding may be amended by written mutual agreement.

THE UNDERSIGNED AGENCIES/ENTITIES do hereby certify that (1) the services specified above are necessary and essential for activities that are properly within the statutory functions and programs of the effected agencies/entities, and (2) the proposed arrangements serve the interest of efficient and economical administration.

RECEIVING AGENCY/ENTITY

City of Amarillo Continuum of Care ("Courage")

By: [Signature]
 Kirk Daniles, CEO
 Family Support Services

10/3/2024
 Date

By: [Signature]
 Jason Riddlespurger, Community Development Director
 City of Amarillo

10/4/24
 Date

PERFORMING AGENCY/ENTITY

Community Development HOME TBRA

By: [Signature]
 Nina Martinez, Housing Manager
 City of Amarillo

10/7/2024
 Date



By: Alisha Whitaker
Alisha Whitaker, Housing Caseworker
City of Amarillo

10/03/2024
Date



Memorandum of Understanding

THIS MEMORANDUM OF UNDERSTANDING is entered into by and between the agencies/entities shown below:

I. AGENCIES/ENTITIES:

The Receiving Agency/Entity: Family Support Services and City of Amarillo Community Development Department, project "Courage"

The Performing Agency/Entity: City of Amarillo Community Development, HOME TBRA

II. STATEMENT OF SERVICES TO BE PERFORMED:

The performing agency agrees to the unconditional provision of services for in kind match to the City of Amarillo for the DV BONUS RAPID REHOUSING PROGRAM "COURAGE" OF THE AMARILLO CONTINUUM OF CARE funded by the Continuum of Care grant.

Service to be provided: 12-month commitment of 5 HOME TBRA coupons; 2-bedroom/all bills paid units estimated for zero-income clients.

Profession of person(s) providing the service: Brad Sanders, Grant Manager, City of Amarillo; Angela Snow, Grant Monitor HOME TBRA Program Administrator, City of Amarillo

Value of each HOME TBRA Coupon provided, and total amount pledged:

\$1,082/month per unit = \$12,984/year per unit - \$64,920 total value for 5 coupons for 1 year

Total Dollar Value of Match: \$64,920

III. OBLIGATIONS OF THE PERFORMING AGENCY:

City of Amarillo Community Development, HOME TBRA program agrees to provide these services to participants of the DV BONUS RAPID REHOUSING PROGRAM "COURAGE" OF THE AMARILLO CONTINUUM OF CARE valuing **\$64,920**.

1. City of Amarillo Community Development, HOME TBRA will maintain records documenting services and values provided to DV BONUS RAPID REHOUSING PROGRAM "COURAGE" OF THE AMARILLO CONTINUUM OF CARE; and

2. Will make available these records to the City of Amarillo or the U.S. Department of Housing and Urban Development upon request.



IV. TERM OF AGREEMENT:

This Memorandum of Understanding will be effective for FY2024 Continuum of Care Program Year beginning April 1, 2025, and ending September 30, 2026. Either party may terminate this agreement with 60 days written notice.

This Memorandum of Understanding may be amended by written mutual agreement.

THE UNDERSIGNED AGENCIES/ENTITIES do hereby certify that (1) the services specified above are necessary and essential for activities that are properly within the statutory functions and programs of the effected agencies/entities, and (2) the proposed arrangements serve the interest of efficient and economical administration.

RECEIVING AGENCY/ENTITY

City of Amarillo Continuum of Care ("Courage")

By: [Signature]
Kirk Daniels, CEO
Family Support Services

10/3/24
Date

By: [Signature]
Jason Riddlespurger, Community Development Director
City of Amarillo

10/4/24
Date

PERFORMING AGENCY/ENTITY

Community Development HOME TBRA

By: [Signature]
Brad Sanders Grant Manager
City of Amarillo

10/03/24
Date

By: [Signature]
Angela Snow, Grant Monitor
City of Amarillo

10/03/24
Date



Memorandum of Understanding

THIS MEMORANDUM OF UNDERSTANDING is entered into by and between the agencies/entities shown below:

I. AGENCIES/ENTITIES:

The Receiving Agency/Entity: Family Support Services and City of Amarillo Community Development Department, project "Courage"

The Performing Agency/Entity: **RHN Outreach Services/ RHN Medical-Dental Group**

II. STATEMENT OF SERVICES TO BE PERFORMED:

The performing agency agrees to the unconditional provision of services for in kind match to the City of Amarillo for the DV BONUS RAPID REHOUSING PROGRAM "COURAGE" OF THE AMARILLO CONTINUUM OF CARE funded by the Continuum of Care grant.

Service to be provided: **Basic medical, dental, and behavioral services**

Profession of person(s) providing the service:

- Licensed Medical Provider**
- Licensed Dentist and/or Dental Hygienist**
- Licensed Therapist (LCSW-I, LPC-A, or LPC)**

Value of services provided, and total amount pledged:

- Medical Appts: 12 adults x 3 yearly appts @ \$115 = \$4140**
- 8 children x 2 yearly appts @ \$115 = \$1840**
- Dental Appts: 12 adults x 2 yearly appts @ \$115 = \$2760**
- 8 children x 1 yearly appt @ \$115 = \$920**
- Counseling Appts: 12 adults x 10 sessions @ \$95 = \$11,400**
- 5 children x 10 sessions @ \$95 = \$4750**

Total Dollar Value of Match: **\$25,810.00**

III. OBLIGATIONS OF THE PERFORMING AGENCY:

RHN Medical Dental Group (RHN) agrees to provide services outlined above to participants of the DV BONUS RAPID REHOUSING PROGRAM "COURAGE" OF THE AMARILLO CONTINUUM OF CARE valuing **\$25,810.00**

- 1. **RHN** will maintain records documenting services and values provided to DV BONUS RAPID REHOUSING PROGRAM "COURAGE" OF THE AMARILLO CONTINUUM OF CARE; and

2. Will make available these records to the City of Amarillo or the U.S. Department of Housing and Urban Development upon request.

3. **RHN** ensures services for "Courage" program participants, based on the CoC's fair housing requirements and will not restrict service to participants.

IV. TERM OF AGREEMENT:

This Memorandum of Understanding will be effective for FY2024 Continuum of Care Program Year beginning April 1, 2025, and ending September 30, 2026. Either party may terminate this agreement with 60 days written notice.

This Memorandum of Understanding may be amended by written mutual agreement.


THE UNDERSIGNED AGENCIES/ENTITIES do hereby certify that (1) the services specified above are necessary and essential for activities that are properly within the statutory functions and programs of the effected agencies/entities, and (2) the proposed arrangements serve the interest of efficient and economical administration.

RECEIVING AGENCY/ENTITY

City of Amarillo Continuum of Care ("Courage")

By: 
Kirk Daniels, CEO
Family Support Services

10/9/2024
Date

By: 
Jason Riddlespurger, Community Development Director
City of Amarillo

10/9/2024
Date

PERFORMING AGENCY/ENTITY

RHN Medical Dental Group



By: _____
Kraig Stockstill, LMSW
Director of Community Outreach
RHN Medical Dental Group

10/08/2024
Date



Memorandum of Understanding

THIS MEMORANDUM OF UNDERSTANDING is entered into by and between the agencies/entities shown below:

I. AGENCIES/ENTITIES:

The Receiving Agency/Entity: Family Support Services and City of Amarillo Community Development Department, project "Courage"

The Performing Agency/Entity: Cenikor Foundation

II. STATEMENT OF SERVICES TO BE PERFORMED:

The performing agency agrees to the unconditional provision of services for in kind match to the City of Amarillo for the DV BONUS RAPID REHOUSING PROGRAM "COURAGE" OF THE AMARILLO CONTINUUM OF CARE funded by the Continuum of Care grant.

Service to be provided; Substance Use Disorder Treatment for adults: Medically supported detox, inpatient residential treatment, inpatient co-occurring psychiatric and substances use disorders (COPSD) counseling and outpatient treatment services.

Profession of person(s) providing the service: Licensed Professional Counselor (LPC), Licensed Chemical Dependency Counselor (LCDC), Licensed Chemical Dependency Counselor Intern (LCDC-I), Nurse Practitioner (NP), Registered Nurse (RN), Licensed Vocational Nurse (LVN)

Value of services provided are per client referred, and total amount pledged:

Medically Supported DTX: \$237.01/day
 Inpatient Residential Treatment: \$120.72/day
 COPSD: \$67.00 per session
 Outpatient Treatment: \$175 per session

Total Dollar Value of Match: Determined based on number of referrals and days/sessions per program.

III. OBLIGATIONS OF THE PERFORMING AGENCY:

Cenikor Foundation agrees to provide services outlined above to participants of the DV BONUS RAPID REHOUSING PROGRAM "COURAGE" OF THE AMARILLO CONTINUUM OF CARE.

I. Cenikor Foundation will maintain records documenting services and values provided to DV BONUS RAPID REHOUSING PROGRAM "COURAGE" OF THE AMARILLO CONTINUUM OF CARE; and



- 2. Will make available financial records only to the City of Amarillo or the U.S. Department of Housing and Urban Development upon request. Specific client name, demographics, clinical documentation will not be provided, per CFR 42 regulations.
- 3. Cenikor Foundation ensures services for "Courage" program participants, based on the CoC's fair housing requirements and will not restrict service to participants. Services and beds open upon capacity, availability, and funding.
- 4. Cenikor Foundation will utilize the applicable pay source as provided by the participant for the services.

IV. TERM OF AGREEMENT:

This Memorandum of Understanding will be effective for FY2024 Continuum of Care Program Year beginning April 1, 2025, and ending September 30, 2026. Either party may terminate this agreement with 60 days written notice.

This Memorandum of Understanding may be amended by written mutual agreement.

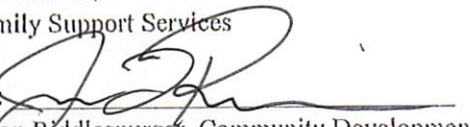
THE UNDERSIGNED AGENCIES/ENTITIES do hereby certify that (1) the services specified above are necessary and essential for activities that are properly within the statutory functions and programs of the effected agencies/entities, and (2) the proposed arrangements serve the interest of efficient and economical administration.

RECEIVING AGENCY/ENTITY

City of Amarillo Continuum of Care ("Courage")

By: 
Kirk Daniels, CEO
Family Support Services

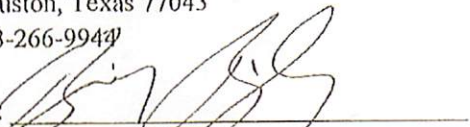
10/17/2024
Date

By: 
Jason Riddlespurger, Community Development Director
City of Amarillo

10/17/2024
Date

PERFORMING AGENCY/ENTITY

Cenikor Foundation
11931 Wickchester Lane, Suite 300
Houston, Texas 77043
713-266-9944

By: 
Bill Bailey, President & CEO
Cenikor Foundation

10/15/2024
Date