Technical Difficulties in the New Software

Scheduling Inspections

As some of you may be aware, we are currently having multiple issues with scheduling inspections in the new software. First, there are times when the system will not let you schedule an inspection for 3 or more business days. Second, the system is having trouble scheduling simultaneous inspections. For example, if you need to schedule a plumbing final and plumbing gas final on the same permit at the same time, the system is not allowing anyone to do so. We are working as quickly as we can to get these issues resolved. If you should need assistance in scheduling an inspection or having any other difficulties, please contact our office at (806) 378-3041 and our staff will assist you.

Fee Types

Currently, some of the fee types are unavailable. Therefore, when a fee needs to be added to a permit, staff is having to choose a different fee type and make adjustments and notes. To see the notes, please open the invoice. Below is an example of how to obtain the invoice and notes. If you have any questions regarding an invoice, please contact our office at (806) 378-3041.

Invoice Number: INV-00013958

Add To Cart

Invoice Total:	$58.00		
Status:	Due	**Invoice Date:** 11/23/2021	**Due Date:** 11/23/2021
Description:	NONE		

Primary Fees | Misc Fees | Payments | Attachments | Contacts

Primary Fees

Sort Fee Na

Fee Name	Fee Total	Amount Due	Case Number	Case Type	Notes
Building After Hours Inspection Fee	$58.00	$58.00	BLDR-21-001076	Permit	Expired Permit