



GOVERNOR'S REQUIREMENTS & GUIDANCE FOR:

Employers, Employees, and Customers

Begins 4/24/2020 at 12:01 a.m.

Employers & Employees:



What should I do to keep myself and our customers safe for a retail business re-opening?

- All employees must be trained on environmental cleaning and disinfection, hand hygiene, and respiratory etiquette.
- All employees must be screened before coming into the business for new or worsening cough; shortness of breath; sore throat; loss of taste or smell; feeling feverish or a measured temperature greater than or equal to 100.0 degrees Fahrenheit; or known close contact with a person who is lab-confirmed to have COVID-19. Any employee who meets any of these criteria should be sent home.
- Upon entering the business, employees must wash or sanitize hands.
- All employees must wear face coverings.
- Employees must maintain at least 6 feet separation from one another.

Customers:



How do I purchase and obtain goods from a retail store that has just re-opened?

- Customers may purchase items from a retail location for pickup, delivery by mail, or delivery to the customer's doorstep, but may not enter the premises.
- Retail to-go:
 - All payments should be done over the phone or internet if possible, and contact should be minimized if remote payment is not available.
 - Purchased items should be delivered by the employee to the backseat or trunk of the customer's vehicle whenever possible to minimize physical contact with the customer.
 - Employees must wash or sanitize their hands after each interaction with a customer, and whenever possible, must disinfect any item that came into contact with the customer.
- Retail delivery to customer's doorstep:
 - All payments should be done over the phone or internet if possible, and contact should be minimized if remote payment is not available.
 - Purchased items should be delivered by an employee or thirdparty carrier and delivered to the customer's doorstep. The employee or third-party carrier may not enter the customer's house or business.
- Retail delivery by mail:
 - All payments must be done over the phone or internet.
 - Purchased items should be delivered by mail without customer contact.
- The customer should wash or sanitize their hands after the transaction.

For full details of the Governor's orders, please visit dshs.texas.gov/coronavirus.

#ALLinAMARILLO

