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A warm welcome to you from the staff and leadership of the Rick Husband Amarillo International Airport. As 2019 comes to a close and 2020 is fast approaching, I want to thank all of you who took advantage of the flight opportunities available at the Rick Husband Amarillo International Airport over this past year. No matter whether you took advantage of one of our airlines or utilized a private or corporate aircraft, your patronage is greatly appreciated.

For the Airport, 2019 was a year of planning and strategizing. We've been working closely with our community partners including: the Amarillo Chamber of Commerce, the Amarillo Convention and Visitor's Council, Amarillo College, and the Amarillo Economic Development Corporation, to create plans and strategies to bring additional air service to Amarillo, to develop the hundreds of acres of land available at the Airport, to improve our general aviation community, and to further improve tourism here in Amarillo. We are looking forward to helping the Amarillo community grow in 2020 and beyond, providing the air service that is in demand by business and leisure travelers alike.

We also made numerous improvements to the customer experience in 2019, including replacement of our flight information display system, the replacement of our terminal audio paging system, the addition of background music to the terminal waiting areas, and updates to the restaurant and bar areas. We hope you enjoy these updated amenities.

In 2020, we hope to continue with positive improvements to the customer experience, but also to make needed airfield pavement improvements and replacements. We thank the Federal Aviation Administration (FAA) for helping us fund the numerous capital projects we are able to accomplish every year, including 2020. Additionally, be watching for the replacement of our corporate executive terminal this year, thanks to our award-winning Fixed Base Operator, Tac-Air. We are excited that they continue to invest in Amarillo.

As last year, I am truly inspired by everyone I meet here in Amarillo. The general "vibe" is one of positive change, continual improvement, and the hope for an incredible future. In 2020, we will continue to promote our vision of being the most respected airport of choice in the State of Texas. To that end, it is my sincere hope that the Rick Husband Amarillo International Airport is your first choice for air travel in 2020. If Amarillo is your travel destination, I hope you have the opportunity to explore all that Amarillo and the surrounding communities have to offer. If your travel destination is elsewhere, we look forward to seeing you upon your return.

On behalf of the entire airport staff and the City of Amarillo, I wish you safe travels throughout the year.

Sincerely,

Michael W. Conner Director of Aviation