

# *Table of Contents*

<b>MISSION STATEMENT.....</b>	<b>3</b>
<b>TEAM BRIAN STATEMENT .....</b>	<b>4 - 7</b>
<b>VISION STATEMENT.....</b>	<b>8</b>
<b>ORGANIZATIONAL CHART.....</b>	<b>9</b>
<b>PERSONNEL SUMMARY .....</b>	<b>10</b>
<b>PERSONNEL CHANGES.....</b>	<b>11 - 12</b>
<b>STATISTICAL DATA.....</b>	<b>13</b>
<b>Total Incident Comparison by Year .....</b>	<b>14</b>
<b>Actions Taken .....</b>	<b>15 - 18</b>
<b>Total Unit Response Comparison by Year .....</b>	<b>19</b>
<b>Incident Count by District.....</b>	<b>20</b>
<b>Reaction Times by Station and Shift.....</b>	<b>21</b>
<b>Incidents by Type .....</b>	<b>22</b>
<b>Incidents by Month .....</b>	<b>23</b>
<b>Incident Types by District .....</b>	<b>24</b>
<b>Incident Count by Apparatus.....</b>	<b>25 - 27</b>
<b>Total Fire Loss by Month.....</b>	<b>28</b>
<b>Residential Fire Loss by Month.....</b>	<b>29</b>
<b>Fire Confinement Report .....</b>	<b>30</b>
<b>Miscellaneous City and Department Data.....</b>	<b>31</b>
<b>NFPA Annual Survey .....</b>	<b>32-33</b>

# Amarillo Fire Department Mission Statement

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Our mission  
is to protect lives  
and property in our community  
by providing the highest quality  
of professional services.



# Team Brian...

We owe much to our brother Brian Hunton. Following Brian's death, we came together and out of respect for Brian asked hard questions and sought real solutions. We found who we really were; our collective identity; what we stood for and expect from each other. We defined clear expectations for each other and ourselves.

## Brian Taught Us:

To be self leaders by taking personal responsibility for our actions including always wearing our seat belts, strive to continually improve our capabilities, and most importantly, watching out for each other.

What we expect from each other to promote trust and respect by leading by example, sharing our culture with junior members (lead), learning our culture from senior members (follow).

Responsible and professional decisions are based on defining and prioritizing acceptable risks through good communications and teamwork. We base our decisions first on safety, our safety and the safety of our customers.

We build and maintain our team through cooperation, respect, acceptance and consideration of others.

Customer service is our lifeblood, not a product, but our attitude, and that helping others is what we do, it's who we are.

Out of respect for Brian Hunton, the collective membership of the Amarillo Fire Department deems these values as the foundation of our existence and culture. We pledge to honor his memory through personal dedication to these values and to respect Brian through our example. All future generations of Amarillo Fire Fighters will take this pledge upon entry into the membership.

Proudly signed by the founding members of Team Brian, Amarillo Fire Department, September 18th, 2009.

David W. Patten	Rene Johnson	Jim Wilkins	Al Pineda	Robbie O'Connell	Mike & Jan	Tony	Eric Lopez	Jim Smith	Tom K
Colby Palmer	Chris Smith	Gregg Mathers	Joseph Darnoff	Eric D. Hall	John Paul	Jim Hill	Pat Cross	Mark Ward	Bob Grogan
Tom Hill	Scott	Walt Bond	John Pineda	Jim Zucchi	Sam	Gregg	Paul K. Jones	Barth	G. K. Kahan
Tom R. Miller	John	Walt Bond	Tom Betts	John	Sam	John	Paul K. Jones	Barth	Tom Jayne
Harold Rosales	John	Walt Bond	John	John	Sam	John	Paul K. Jones	Barth	Tom Jayne
Chad	John	Walt Bond	John	John	Sam	John	Paul K. Jones	Barth	Tom Jayne
James Pelt	John	Walt Bond	John	John	Sam	John	Paul K. Jones	Barth	Tom Jayne
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Eric D. Hall	John	Walt Bond	John						



## WHAT WE LEARNED FROM BRIAN

### *How the Amarillo Fire Department Found Purpose in a Senseless Tragedy*

*Firefighters save lives. In that sense, Brian Hunton is no different than any member of the Amarillo Fire Department. What sets him apart is that he saved them four years after he died.*

*It's not hard to find firefighters who ignore the perils around them, rushing through smoke-filled doorways shielded only by personal heroism. They're in movies. Real firefighters face real dangers. Safety, for us, isn't a tether to be cast-off; it's a lifeline to be grasped. Brian was a real firefighter—trained, disciplined, focused on the hazards around the next turn.*

*Waiting around that turn on April 23, 2005, was a routine structure fire. It's a call units in the city respond to every day—business as usual. What stands out in hindsight is the ordinariness of that day. This could have been any call on any shift answered by any unit.*

*Brian Hunton could have been any firefighter. In the end, he is every firefighter who ever struggled with equipment, dressed on the fly, or looked ahead to the smoke, flames, and the danger.*

*What happened on April 23, 2005, is Brian's story. What happened after is ours.*

*April, in the Texas Panhandle, brings a plague of fire hazards. Warmer days take people outdoors where a spark from a power tool or errant cigarette can light up the sprawling, dry winterkill. Nights and mornings barely break freezing so fireplaces hang on for the last, frigid gasp of the season, which on this night resulted in a structure fire.*

*A fire station is a study in efficiency. Every firefighter knows the importance of time. Time burns. The difference between a rescue and a grisly recovery is measured in seconds and the crew of Ladder One, an American LaFrance Quint, knew how to shave precious ticks off the stopwatch. Their movements were fine-honed to instinct, a Pavlovian response, triggered by an alarm. That alarm sounded at 10 o'clock on a typical Saturday night. Three units from the Central Fire Station were on the street in less than a minute.*

*Brian, 27, with two years in the department, grabbed his gear and climbed into the apparatus. He took a place in the backseat of the cab, an enclosed area protected by a heavy side-door. He began equipping himself en route, pulling on his coat and struggling with the bulky air pack.*

*One block from the station, the ladder turned and Brian, still donning his pack, fell against the door. For firefighters, the sensation of shifting inside a moving truck as it snakes through traffic was as familiar as walking. It is weight against metal as gear-wrapped torsos crash against interior doors without giving the experience a second thought. This, after all, is a safe place—far safer than clinging to the rear of a speeding ladder-truck. It's part of firefighting. It happened all the time.*

*Only this time, the door opened. Brian's head struck the pavement causing massive trauma. Two days later, he was gone.*

*News of a fallen comrade runs through a fire department like electric current. We all feel it. The strength of our department—of every department—is that we prepare for any scenario. We had the right training. We had the right procedures. And yet one of our own was dead and the piece of safety equipment that could have saved his life lay only a few inches away.*

*Brian had not buckled his seatbelt.*

*The AFD was, by any measure, a safe department. We had the paperwork to prove it. Reporting rookies received a binder full of SOGs and SOPs covering everything from flag raising to water use. We had a safety chief heading a safety committee that met to discuss any potential safety issues.*

*We had a comprehensive seatbelt policy and buzzers that let us know when they weren't fastened. We had everything we needed to save Brian except the capacity to see our own vulnerability. We looked ahead, planned ahead, rushed ahead. We valued speed. We kept our eyes on the task down the road and, somehow, lost sight of the one in front of us.*

*This wasn't the lapse of an individual firefighter; this was the lapse of a culture. That had to change. We had to change.*

*What we needed couldn't come in a memo or mandate. Our problem was not a lack of rules; it was an issue of "group-think." In a profession where every call carries huge risks, we had learned to ignore the small ones. We created the problem together—solving it would take a team effort.*

*In 2006, we formed one. We called it **Team Brian**.*

*The group's members came from every rank in the department and each had an equal voice in the discussion. In examining the underlying causes of the accident, the team considered a key question—why do firefighters behave the way they behave?*

*The answer was they reflect the firefighters who came before them. We needed to change the paradigm. Crews were brought in one at a time and asked to identify the department's core values. Using their responses, the team initiated classes on Mentoring, Decision-making and the Role of Leadership-Followership.*

*More importantly, each firefighter took responsibility for their own safety and the safety of those around them—and every member was empowered to make decisions within the command structure. The changes were immediate and measurable. Crews at incident scenes reported seeing greater risk vs. benefit analysis. Drivers said they were more aware of their speed at intersections and on Code 3 calls. In one instance, a firefighter was ordered off a truck because of a malfunctioning seatbelt—an unheard of action just a few months earlier.*

*Things were changing. We were changing. The only remaining question was whether we had succeeded in forming a new culture, or if old habits would return.*

*On an icy, snow-blown day in 2008, we got our answer. Several units were responding to a weather-related, 30-vehicle accident with multiple injuries. One of the units, Engine 6, topped a hill in a near-zero visibility or "whiteout" and encountered a stopped car. Forced to swerve, the engine slid off the interstate and rolled over. The cab was crushed. One by one, the four members of the unit wiggled free from the vehicle and went to work assessing the condition of the injured they'd been called to treat.*

*Every crewmember had been wearing a seatbelt and was uninjured. Before Brian Hunton, that outcome would have been far less likely.*

*Since April 24, 2005, not a single AFD fire truck has moved an inch until every crewmember is in a seatbelt. It's our commitment. It's our culture.*

*It's a promise we made too late to one of our own.*

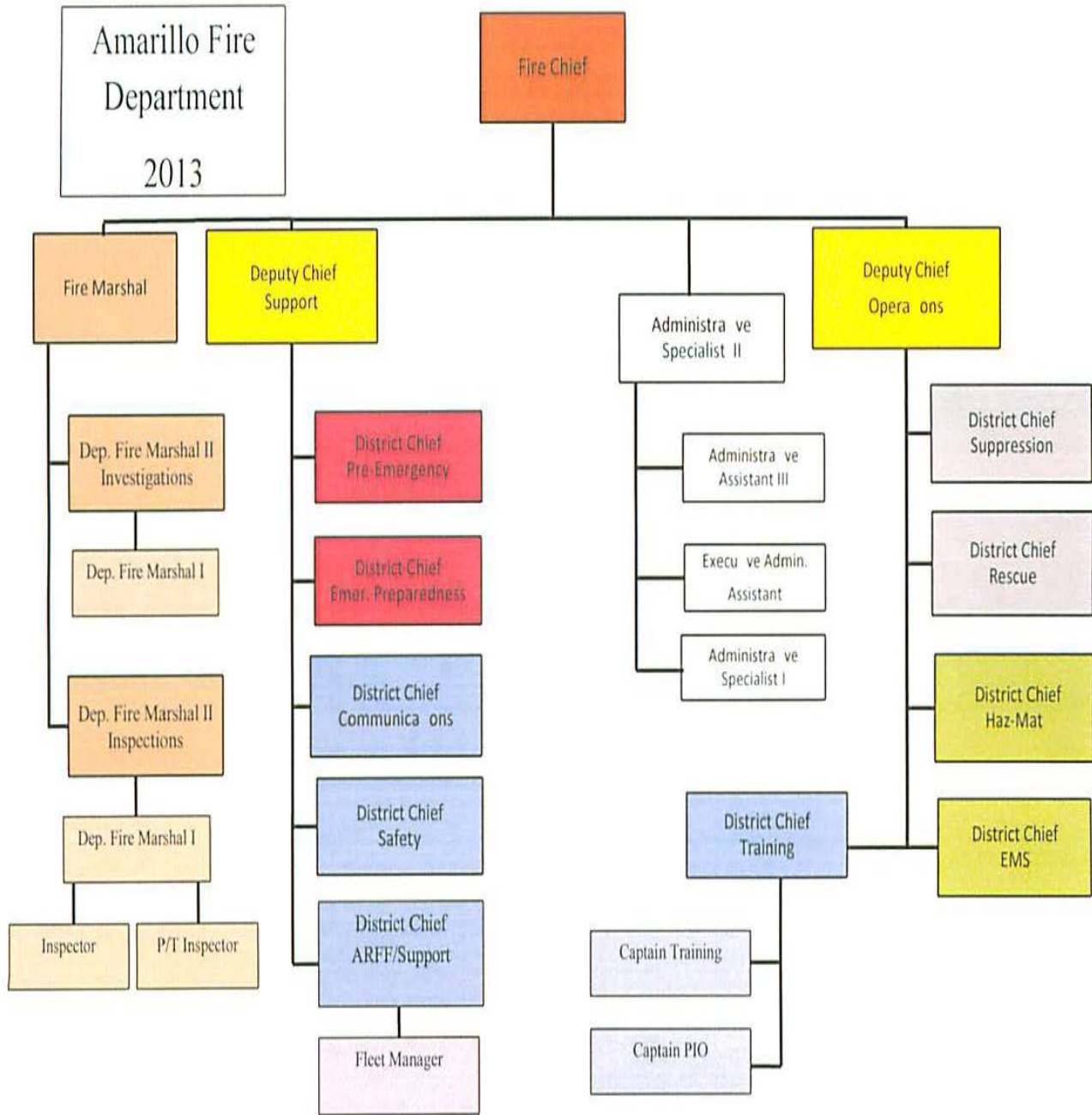
*Team Brian isn't about seatbelts. It's about recognizing dangers large and small—the ones that lie ahead and the ones close enough to touch us without warning. Safety is a moving target. To follow it, you may need to change your point of view.*

# **VISION STATEMENT**

Our charge is simple and straightforward. First and foremost, we strive to save as many lives, and improve the quality of life, for as many people as possible. Next, we protect and preserve as much property, as practical. We accomplish this, not by the foolish sacrifice of our own safety, but through the leadership of a structured and disciplined incident command system, the teamwork of a highly skilled and trained workforce, as well as the support of our community. We strive to maximize every resource available to us in our pursuit to serve. And most importantly, I attribute our successes to the tremendous dedication, character, and professionalism of the members of the Amarillo Fire Department. We will strive to insure that this tradition continues. However, the delivery of proficient emergency services represents only a percentage of the total public safety solution. By enhancing our relationship with the public, as well as promoting a personal safety attitude, within the community, through public education and business and home safety programs, the members of the Amarillo Fire Department will, as partners with the public, improve personal public safety. Through teamwork at the community level, Amarillo will continue to be an outstanding place to live. Therefore, the following vision for the Amarillo Fire Department addresses the strategic issues that will directly affect the ability to accomplish our mission to: protect lives and property in our community by providing the highest quality of professional services.



# ORGANIZATIONAL CHART 2013



# Personnel Summary

*As of December 2013*

## **Uniformed Members - 243**

Fire Chief - 1  
Deputy Fire Chiefs - 2  
Fire District Chiefs - 10  
Fire Captains - 23

Fire Lieutenants - 38  
Fire Drivers - 64  
Fire Fighters - 105

## **Classified Civilian Members - 13**

Fire Marshal - 1  
Fire Investigator/Inspector I - 2  
Fire Investigator/Inspector II - 2  
Fire Inspector - 1  
Fleet Manager - 1  
Mechanic Foreperson II - 1  
Mechanic Foreperson I - 1

Mechanic II - 2  
Admin. Technician II - 1  
Admin. Assts. III - 2

## **Part-Time/Hourly Members - 3**

Fire Inspector - 1  
Messenger/Delivery Person - 2  
Fire Cadets - 0

## 2012 Personnel Changes

<u>Retirements/Resignations</u>	<u>Start Date</u>	<u>End Date</u>	<u>Years of Service</u>
Jerry Howell	02-23-1978	01-09-2013	34
Ethan Black	02-23-2012	01-25-2013	11 mo.
Jmichael Larson	09-20-2012	02-27-2013	5 mo.
Joe Duran	05-27-2010	03-29-2013	2
Ricky Blandford	01-11-1979	04-03-2013	34
Angela Goodson	03-04-2004	04-17-2013	9
James Bain	03-05-1992	05-29-2013	21
William Risner	04-01-1993	05-29-2013	20
Reagan Orr	02-21-2013	06-12-2013	4 mo.
Terry Bates	09-07-1978	06-27-2013	35
Nick Cearly	09-25-2008	07-10-2013	5
Matthew Moss	09-20-2012	07-25-2013	10 mo.
Bryan Davis	08-29-2013	09-01-2013	4 days
Nathan Wilson	02-23-2012	09-01-2013	1
Shelby Allen	07-16-2009	11-15-2013	4
Tracy James	04-01-1993	12-11-2013	20
Johnny Saunders	11-28-1980	12-11-2013	33
Louie Black	02-17-1983	12-25-2013	30

## 2012 Personnel Changes

<u>New Employees</u>	<u>Position</u>	<u>Start Date</u>
Chad Parsons	Fire Investigator	01-24-2013
Tyler Smith	Fire Investigator	02-04-2013
Justin Bell	Firefighter	02-21-2013
Jordan McAffrey	Firefighter	02-21-2013
Ryan Wellman	Firefighter	02-21-2013
Wade Mallone	Firefighter	08-29-2013
Kasey Anderson	Firefighter	08-29-2013
Jarrett "Todd" Brown	Firefighter	08-29-2013
Bryan Davis	Firefighter	08-29-2013
Cody Duffendack	Firefighter	08-29-2013
Jacob Reynolds	Firefighter	08-29-2013
John Griego	Firefighter	08-29-2013
Corey Hart	Shop Assistant	09-05-2013

**AMARILLO  
FIRE  
DEPARTMENT**

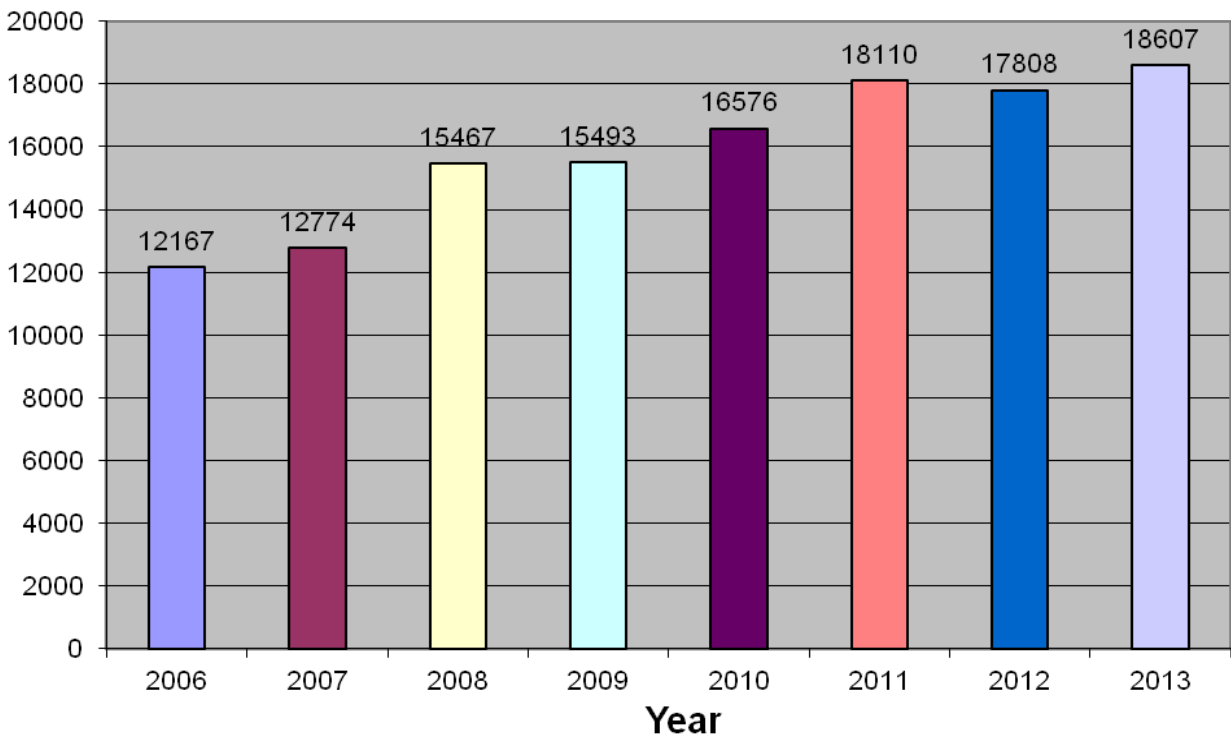
**2013**

***Statistical Data***

# Total Incidents



## AFD Total Yearly Incident Count



## Actions Taken - Department Level by Month

Date Range: From 1/1/2013 To 12/31/2013

<u>Description</u>	<u>Month</u>	<u>*Count of Actions Taken 1</u>	<u>**Count Used in Avg. Resp.</u>	<u>Average Response Time hh:mm:ss</u>
<b><u>Provide EMS Care</u></b>				
	January	744	742	00:04:55
	February	613	612	00:05:19
	March	611	610	00:04:43
	April	650	650	00:04:54
	May	664	664	00:04:50
	June	670	669	00:04:53
	July	642	641	00:04:48
	August	675	673	00:04:54
	September	607	605	00:04:38
	October	562	561	00:04:41
	November	574	574	00:04:46
	December	645	645	00:04:48
	<b>Sub Totals</b>	<u>7,657</u>	<u>7,646</u>	
<b><u>Investigate/Enforcement</u></b>				
	January	430	426	00:05:53
	February	384	377	00:06:28
	March	421	416	00:05:39
	April	388	386	00:05:41
	May	502	500	00:06:25
	June	471	466	00:05:42
	July	450	448	00:05:54
	August	433	431	00:05:46
	September	456	454	00:05:29
	October	552	547	00:05:31
	November	563	561	00:05:44
	December	596	587	00:05:36
	<b>Sub Totals</b>	<u>5,646</u>	<u>5,599</u>	

Description	Month	*Count of Actions Taken 1	**Count Used in Avg. Resp.	Average Response Time hh:mm:ss
<b><u>Fill-in/Standby</u></b>				
	January	230		
	February	249		
	March	229		
	April	235		
	May	274		
	June	274		
	July	264		
	August	256		
	September	206		
	October	144		
	November	140		
	December	156		
	<b>Sub Totals</b>	<u>2,657</u>	<u>          </u>	
<b><u>Provide Assistance</u></b>				
	January	53	53	00:05:05
	February	98	94	00:08:25
	March	73	71	00:05:14
	April	91	87	00:05:16
	May	84	80	00:05:34
	June	100	97	00:05:07
	July	130	127	00:05:24
	August	136	134	00:05:10
	September	148	147	00:05:10
	October	208	203	00:05:17
	November	245	243	00:05:12
	December	316	311	00:05:22
	<b>Sub Totals</b>	<u>1,682</u>	<u>1,647</u>	
<b><u>Extinguish and Control</u></b>				
	January	46	46	00:05:56
	February	48	48	00:06:55
	March	44	44	00:05:38
	April	37	37	00:05:53
	May	54	53	00:05:40
	June	41	39	00:05:39
	July	62	61	00:06:25
	August	41	41	00:05:50
	September	39	39	00:05:30
	October	40	38	00:06:00
	November	41	41	00:06:10
	December	58	55	00:06:28
	<b>Sub Totals</b>	<u>551</u>	<u>542</u>	



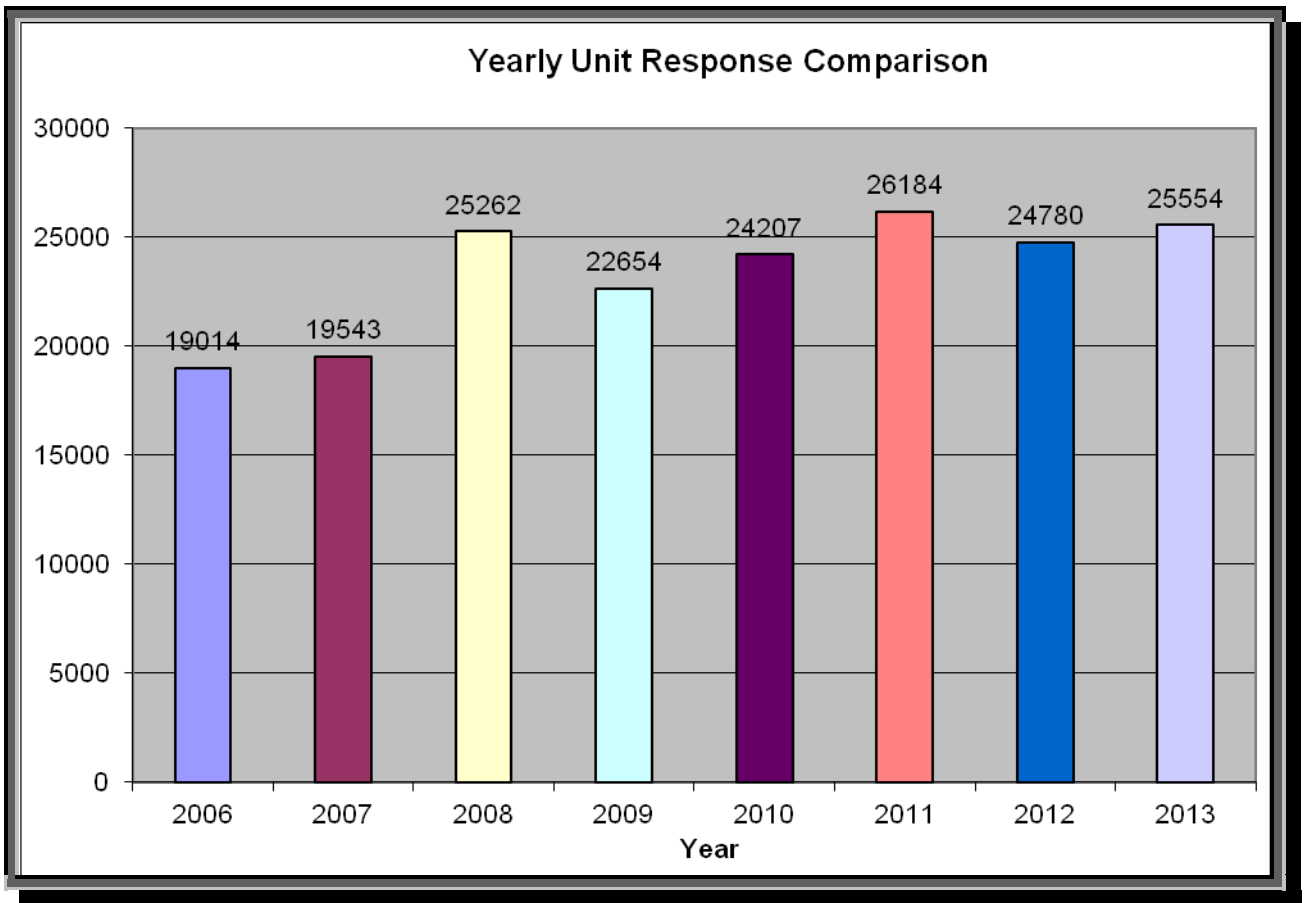
Description	Month	*Count of Actions Taken 1	**Count Used in Avg. Resp.	Average Response Time hh:mm:ss
<b><u>Identify and Confine Hazardous Cond</u></b>				
	January	16	15	00:06:20
	February	19	19	00:07:08
	March	11	11	00:06:58
	April	12	11	00:06:20
	May	20	18	00:07:28
	June	32	32	00:06:31
	July	21	21	00:06:51
	August	18	18	00:06:27
	September	19	19	00:06:02
	October	28	28	00:05:52
	November	29	29	00:06:55
	December	35	35	00:06:09
	<b>Sub Totals</b>	<u>260</u>	<u>256</u>	
<b><u>Search and Rescue</u></b>				
	January	4	4	00:03:12
	February	7	6	00:05:39
	March	5	5	00:03:57
	April	6	6	00:04:43
	May	13	13	00:06:25
	June	3	3	00:05:06
	July	8	8	00:06:02
	August	1	1	00:03:16
	September	9	9	00:05:21
	October	4	4	00:05:54
	November	6	6	00:05:54
	December	4	4	00:05:50
	<b>Sub Totals</b>	<u>70</u>	<u>69</u>	
<b><u>Restore Systems/Services</u></b>				
	January	5	5	00:05:22
	February	5	5	00:06:15
	March	1	1	00:03:40
	April	5	5	00:05:52
	May	8	7	00:08:02
	June	3	3	00:05:28
	July	4	4	00:06:52
	August	2	2	00:04:18
	September	6	5	00:06:19
	October	2	2	00:08:34
	November	4	4	00:06:25
	December	10	10	00:05:28
	<b>Sub Totals</b>	<u>55</u>	<u>53</u>	

Description	Month	*Count of Actions Taken 1	**Count Used in Avg. Resp.	Average Response Time hh:mm:ss
<b><u>Rescue</u></b>				
	January	3	3	00:06:24
	February	3	3	00:06:20
	March	1	1	00:04:12
	April	2	2	00:08:30
	May	4	4	00:07:05
	June	3	3	00:06:28
	July	1	1	00:05:09
	August	3	3	00:05:45
	September	2	2	00:07:57
	October	2	2	00:05:36
	November	1	1	00:05:30
	December	2	2	00:04:23
	<b>Sub Totals</b>	27	27	
<b><u>Others</u></b>				
	April	1		
	December	1	1	00:07:07
	<b>Sub Totals</b>	2	1	
	<b>Total Count</b>	18,607	15,840	

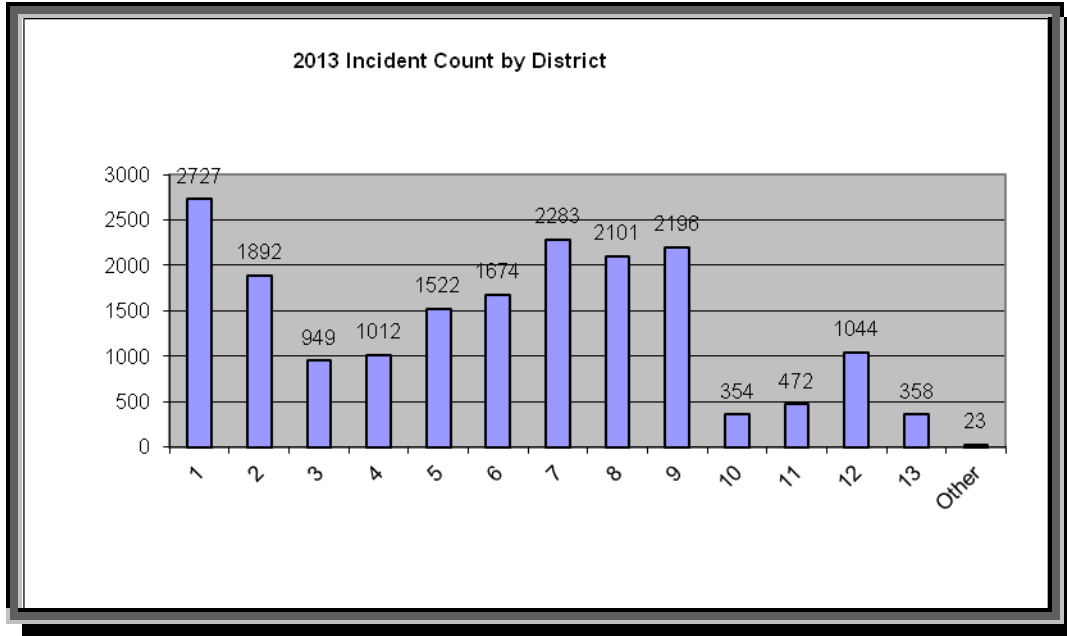
### Fire Station #8



# Total Unit Responses



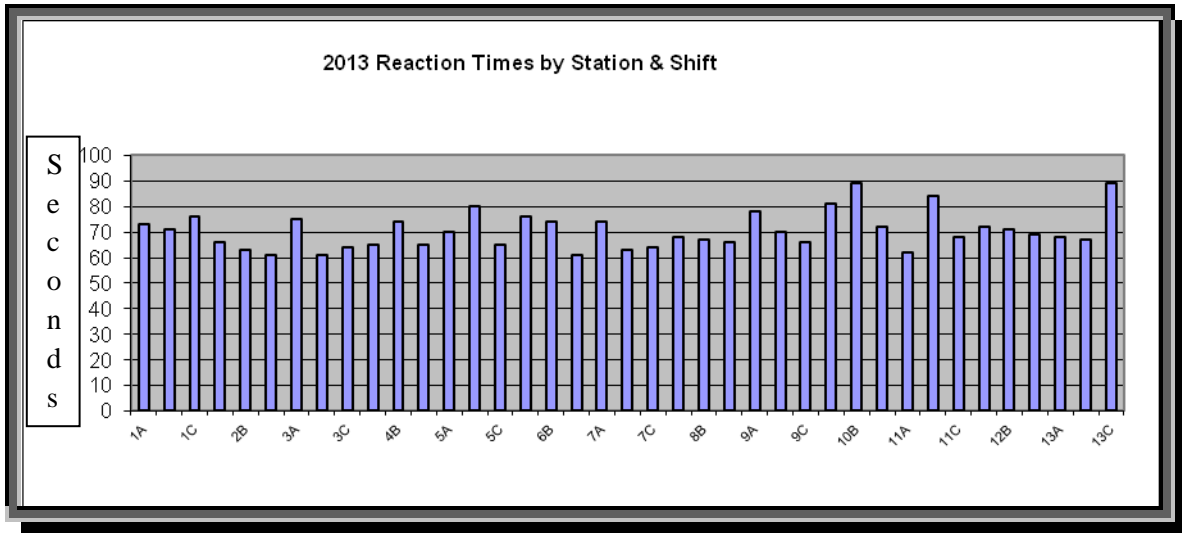
# Incidents by District



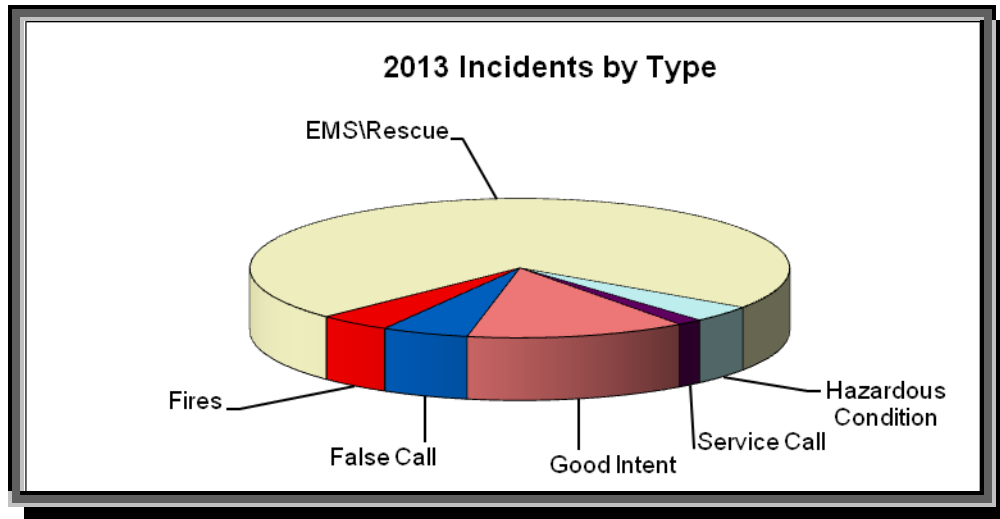
## Incident Per District by Year

	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>
1	2148	2402	2768	2727	2642	2680	2701	2727
2	977	1074	1282	1295	1832	2312	2008	1892
3	872	938	1190	1186	1283	1257	973	949
4	760	721	865	894	910	1003	961	1012
5	1163	1288	1449	1581	1764	1543	1502	1522
6	1296	1358	1603	1657	1588	1645	1754	1674
7	1389	1302	1752	1672	1875	2109	2212	2283
8	1782	1970	2381	2306	2026	2025	1892	2101
9	1332	1400	1611	1786	1890	1936	2020	2196
10	306	261	289	292	310	325	342	354
11				44	415	586	419	472
12						618	999	1044
13								358
Other	142	60	277	53	41	71	25	23
<b>Total</b>	<b>12167</b>	<b>12774</b>	<b>15467</b>	<b>15493</b>	<b>16576</b>	<b>18110</b>	<b>17808</b>	<b>18607</b>

# Reaction Times by Station & Shift



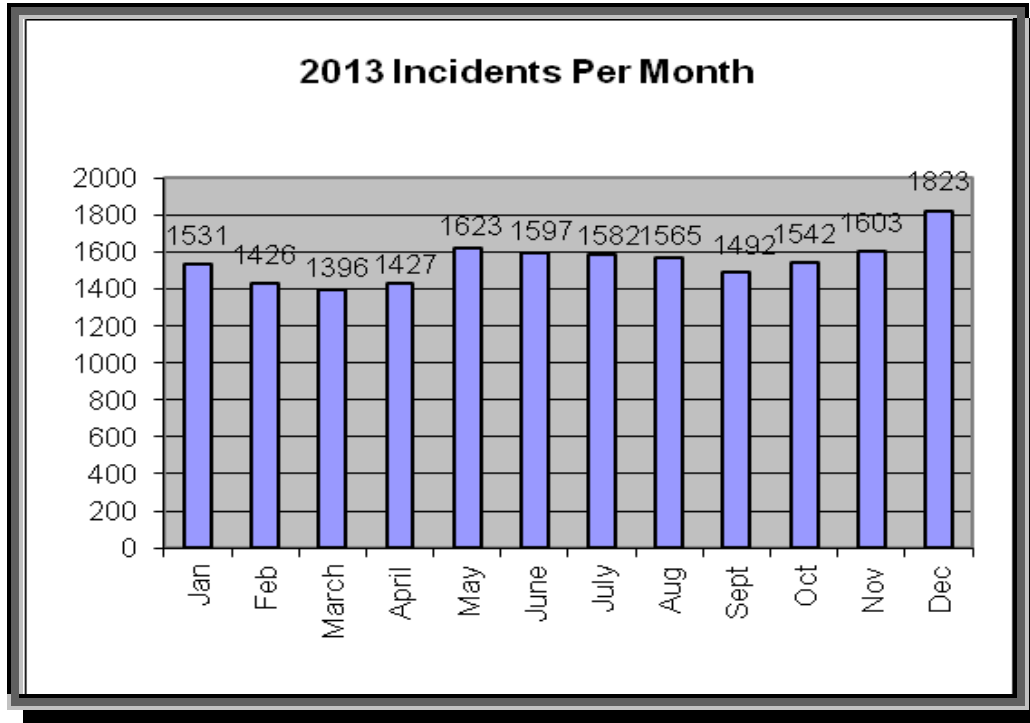
# Incidents by Type



## 2013 Incidents by Type

<u>Incident types</u>	<u>Count</u>	<u>Percentage of Calls</u>	<u>Avg Response Times</u>
Fires	801	4.30%	6:04
Rupture/Explosion	12	0.06%	5:56
EMS\Rescue	13371	71.86%	5:02
Hazardous Condition	720	3.87%	6:39
Service Call	282	1.52%	6:25
Good Intent	2450	13.17%	6:21
False Call	965	5.19%	6:24
Severe Weather	2	0.01%	7:20
Other	4	0.02%	6:51
Incomplete or Invalid	0	0.00%	N/A
<b>Total:</b>	<b>18607</b>	<b>100.00%</b>	

# Incidents per Month



<b>2013</b>	<b>Incidents Types by District</b>														
<b>Incident Types</b>	<b>Districts</b>														
	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>Other</b>	<b>Totals</b>
Fire	109	54	33	58	68	98	110	75	97	20	16	44	9	10	801
Rupture/Explosion	1	1	0	1	1	1	0	1	4	0	0	0	1	1	12
EMS \ Rescue	1934	1301	692	741	1071	1226	1682	1504	1639	227	313	777	258	6	13371
Hazardous Condition \ Standby	67	63	34	44	68	81	99	82	68	42	12	46	14	0	720
Service Call	35	14	11	33	16	20	24	36	49	5	11	20	8	0	282
Good Intent Call	462	289	100	95	209	171	321	327	231	41	74	87	37	6	2450
False Call	118	169	78	39	89	77	47	75	107	19	46	70	31	0	965
Severe Weather	1	1	1	1	0	0	0	1	1	0	0	0	0	0	6
Other \ Invalid	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Totals</b>	<b>2727</b>	<b>1892</b>	<b>949</b>	<b>1012</b>	<b>1522</b>	<b>1674</b>	<b>2283</b>	<b>2101</b>	<b>2196</b>	<b>354</b>	<b>472</b>	<b>1044</b>	<b>358</b>	<b>23</b>	<b>18607</b>



## Incident Log By Apparatus(Summary)

**Report Period: From 1/1/2013 To 12/31/2013**

<b>Apparatus</b>	<b>Incident Number</b>	<b>Incident Alarm Time</b>	<b>Address</b>	<b>Incident Type</b>	<b>Apparatus Response Time</b>
952					
<b>Incident count</b>	<b>2</b>				<b>Average Response Time: 18 min(s), 5 sec(s)</b>
953					
<b>Incident count</b>	<b>1</b>				<b>Average Response Time: 10 min(s), 0 sec(s)</b>
E1					
<b>Incident count</b>	<b>2,120</b>				<b>Average Response Time: 4 min(s), 6 sec(s)</b>
E10					
<b>Incident count</b>	<b>141</b>				<b>Average Response Time: 5 min(s), 57 sec(s)</b>
E11					
<b>Incident count</b>	<b>438</b>				<b>Average Response Time: 4 min(s), 25 sec(s)</b>
E12					
<b>Incident count</b>	<b>582</b>				<b>Average Response Time: 4 min(s), 9 sec(s)</b>
E13					
<b>Incident count</b>	<b>1,666</b>				<b>Average Response Time: 3 min(s), 56 sec(s)</b>
E15					
<b>Incident count</b>	<b>160</b>				<b>Average Response Time: 4 min(s), 16 sec(s)</b>
E18					
<b>Incident count</b>	<b>980</b>				<b>Average Response Time: 4 min(s), 11 sec(s)</b>
E2					
<b>Incident count</b>	<b>808</b>				<b>Average Response Time: 4 min(s), 14 sec(s)</b>
E3					
<b>Incident count</b>	<b>1,040</b>				<b>Average Response Time: 4 min(s), 20 sec(s)</b>
E4					
<b>Incident count</b>	<b>1,251</b>				<b>Average Response Time: 4 min(s), 23 sec(s)</b>
E41					
<b>Incident count</b>	<b>680</b>				<b>Average Response Time: 4 min(s), 27 sec(s)</b>
E42					
<b>Incident count</b>	<b>311</b>				<b>Average Response Time: 4 min(s), 58 sec(s)</b>
E43					
<b>Incident count</b>	<b>549</b>				<b>Average Response Time: 4 min(s), 5 sec(s)</b>
E5					
<b>Incident count</b>	<b>1,781</b>				<b>Average Response Time: 4 min(s), 11 sec(s)</b>
E6					
<b>Incident count</b>	<b>1,907</b>				<b>Average Response Time: 4 min(s), 41 sec(s)</b>
E7					
<b>Incident count</b>	<b>1,964</b>				<b>Average Response Time: 4 min(s), 7 sec(s)</b>
E8					

Apparatus	Incident Number	Incident Alarm Time	Address	Incident Type	Apparatus Response Time
<b>Incident count</b>	<b>2,127</b>			<b>Average Response Time:</b>	<b>4 min(s), 17 sec(s)</b>
E9					
<b>Incident count</b>	<b>1,356</b>			<b>Average Response Time:</b>	<b>4 min(s), 4 sec(s)</b>
G11					
<b>Incident count</b>	<b>29</b>			<b>Average Response Time:</b>	<b>3 min(s), 40 sec(s)</b>
G12					
<b>Incident count</b>	<b>26</b>			<b>Average Response Time:</b>	<b>3 min(s), 15 sec(s)</b>
G31					
<b>Incident count</b>	<b>34</b>			<b>Average Response Time:</b>	<b>3 min(s), 60 sec(s)</b>
G32					
<b>Incident count</b>	<b>8</b>			<b>Average Response Time:</b>	<b>6 min(s), 47 sec(s)</b>
G4					
<b>Incident count</b>	<b>52</b>			<b>Average Response Time:</b>	<b>3 min(s), 34 sec(s)</b>
G6					
<b>Incident count</b>	<b>57</b>			<b>Average Response Time:</b>	<b>4 min(s), 46 sec(s)</b>
HZMT1					
<b>Incident count</b>	<b>13</b>			<b>Average Response Time:</b>	<b>8 min(s), 14 sec(s)</b>
L1					
<b>Incident count</b>	<b>1,193</b>			<b>Average Response Time:</b>	<b>4 min(s), 25 sec(s)</b>
L13					
<b>Incident count</b>	<b>1,226</b>			<b>Average Response Time:</b>	<b>4 min(s), 37 sec(s)</b>
L24					
<b>Incident count</b>	<b>378</b>			<b>Average Response Time:</b>	<b>4 min(s), 29 sec(s)</b>
L7					
<b>Incident count</b>	<b>915</b>			<b>Average Response Time:</b>	<b>4 min(s), 25 sec(s)</b>
RED1					
<b>Incident count</b>	<b>58</b>			<b>Average Response Time:</b>	<b>1 min(s), 25 sec(s)</b>
RED2					
<b>Incident count</b>	<b>6</b>			<b>Average Response Time:</b>	<b>0 min(s), 0 sec(s)</b>
RED3					
<b>Incident count</b>	<b>3</b>			<b>Average Response Time:</b>	<b>3 min(s), 7 sec(s)</b>
RED4					
<b>Incident count</b>	<b>28</b>			<b>Average Response Time:</b>	<b>0 min(s), 45 sec(s)</b>
RED5					
<b>Incident count</b>	<b>32</b>			<b>Average Response Time:</b>	<b>0 min(s), 51 sec(s)</b>
REHAB					
<b>Incident count</b>	<b>3</b>			<b>Average Response Time:</b>	<b>15 min(s), 23 sec(s)</b>
RESC1					
<b>Incident count</b>	<b>1</b>			<b>Average Response Time:</b>	<b>15 min(s), 34 sec(s)</b>
SVC40					
<b>Incident count</b>	<b>144</b>			<b>Average Response Time:</b>	<b>5 min(s), 3 sec(s)</b>
U1					
<b>Incident count</b>	<b>574</b>			<b>Average Response Time:</b>	<b>6 min(s), 41 sec(s)</b>

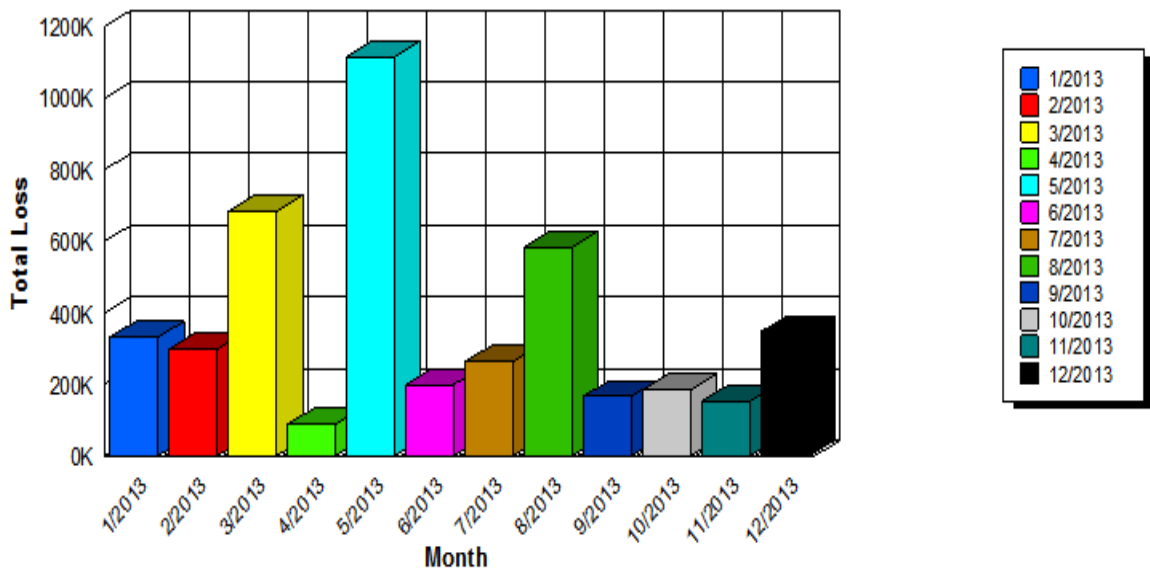
Apparatus	Incident Number	Incident Alarm Time	Address	Incident Type	Apparatus Response Time
U2	<b>Incident count</b>	<b>541</b>			<b>Average Response Time:</b> 6 min(s), 11 sec(s)
U3	<b>Incident count</b>	<b>41</b>			<b>Average Response Time:</b> 7 min(s), 42 sec(s)
U4	<b>Incident count</b>	<b>18</b>			<b>Average Response Time:</b> 6 min(s), 55 sec(s)
WL3	<b>Incident count</b>	<b>36</b>			<b>Average Response Time:</b> 9 min(s), 49 sec(s)
WL7	<b>Incident count</b>	<b>82</b>			<b>Average Response Time:</b> 5 min(s), 21 sec(s)

**Total Responses**                      **25,554**                      This number is a "Distinct Count" not a total of the numbers above.

## Total Fire Loss by Month

Date Range: From 1/1/2013 To 12/31/2013

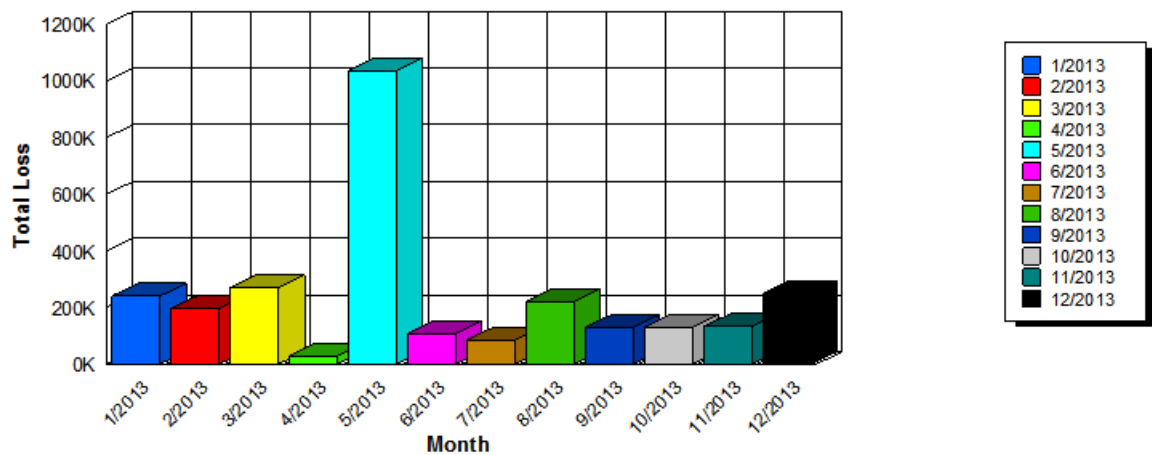
Month	Count of Fires With Loss	Total Loss	Total Value
1/2013	44	\$332,354.00	\$597,579.00
2/2013	86	\$299,026.00	\$2,537,161.00
3/2013	128	\$684,091.00	\$1,511,706.00
4/2013	161	\$88,457.00	\$453,257.00
5/2013	204	\$1,116,010.00	\$1,526,858.00
6/2013	237	\$199,752.00	\$416,405.00
7/2013	278	\$263,148.00	\$306,025.00
8/2013	321	\$583,678.00	\$1,241,645.00
9/2013	357	\$165,907.00	\$654,704.00
10/2013	391	\$184,355.00	\$3,205,242.00
11/2013	416	\$152,815.00	\$273,315.00
12/2013	456	\$346,357.00	\$447,057.00



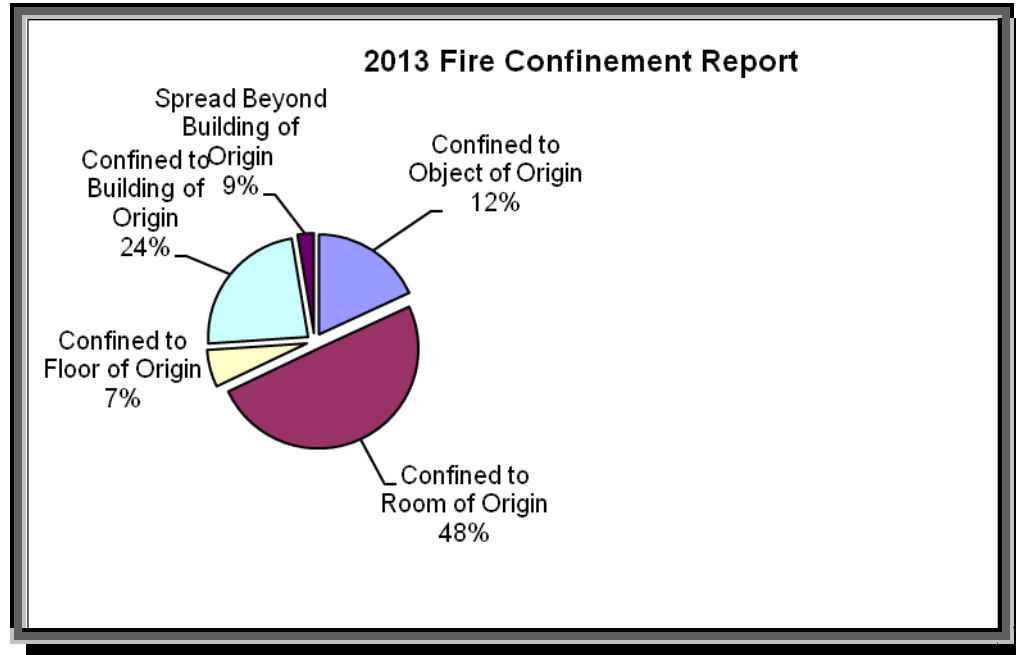
## Residential Fire Loss by Month

Date Range: From 1/1/2013 To 12/31/2013

Month	Count of Fires With Loss	Total Loss	Total Value
1/2013	28	\$240,675.00	\$497,925.00
2/2013	21	\$197,202.00	\$2,001,337.00
3/2013	23	\$270,058.00	\$1,010,673.00
4/2013	12	\$30,325.00	\$392,625.00
5/2013	19	\$1,037,150.00	\$1,414,048.00
6/2013	13	\$108,420.00	\$324,073.00
7/2013	17	\$85,330.00	\$107,707.00
8/2013	17	\$221,830.00	\$336,574.00
9/2013	16	\$130,026.00	\$618,823.00
10/2013	19	\$131,230.00	\$140,230.00
11/2013	15	\$132,130.00	\$252,630.00
12/2013	20	\$249,600.00	\$350,100.00



# 2013 Fire Confinement Report



<b>Fire Confinement Report</b>	<b>2013</b>		
	<b>Count</b>	<b>Percentage</b>	<b>Running Total%</b>
<b>Confined to Object of Origin</b>	27	11.54%	11.54%
<b>Confined to Room of Origin</b>	112	47.86%	59.40%
<b>Confined to Floor of Origin</b>	17	7.27%	66.67%
<b>Confined to Building of Origin</b>	57	24.36%	91.03%
<b>Spread Beyond Building of Origin</b>	21	8.97%	100.00%
	<b>234</b>	<b>100.00%</b>	

## Miscellaneous Data

	2009	2010	2011	2012	2013
<b>General Information:</b>					
Average Response Time for all Emergency Incidents (Elapsed time from unit notification to arrival)	4:15	4:17	4:20	4:14	4:17
Change in total incidents from previous year	1%	1.07%	9.25%	-1.67%	4.49%
Change in total responses over previous year	-11.51%	-6.85%	-8.17%	5.56%	3.12%
Average Time on Scene (mm:ss)	15:48	15:27	18:56	15:34	15:30
Manhours on Scene of Emergency Incidents	22,281	23,262	26,284	22,372	24,037
Automatic External Defibrillator (AED) Uses	20	16	15	8	18
Extrications Performed	96	92	48	51	50
ARFF Alerts (Incidents involving aircraft)	27	29	36	25	30
<b>Firefighter Injuries:</b>					
Incident Scene Injuries	8	17	12	8	9
Responding to or Returning from Incidents	0	0	2	0	0
Non-Incident related	16	22	18	16	19
<b>Multiple Alarm Fires</b> (Structure Fires with more than 7 units assigned and property loss greater than \$500)					
Second Alarms:	35	44	32	31	33
Third Alarm or Greater	13	5	2	3	8

## City of Amarillo Statistics

	2009	2010	2011	2012	2013
Estimated Population* (2000 Census: 173,627)	191,514	194,527	195,666	194,375	196,336
Miles of Streets:	988.93	994.25	995.99	1004.12	1006.63
Paved	905.80	911.12	912.86	920.99	923.50
Unpaved	83.13	83.13	83.13	83.13	83.13
Miles of Alley:	472.42	476.01	476.59	480.70	483.90
Paved	193.13	196.72	197.30	201.41	204.61
Unpaved	279.29	279.29	279.29	279.29	279.29
Number of Intersections	6,044	6,075	6,082	6,132	6,146
Total City Owned Acreage in Airport**	4,187	4,187	4,187	4,187	4,187
Number of Square Miles in City*	100.24	100.24	100.24	101.26	101.83
Number of Acres in City*	64,154.76	64,154.76	64,154.76	64,807.94	65,172.24
Miles of Water Line***	1,082.40	1,091.24	1,105.68	1,109.66	1,129.88
Number of Fire Hydrants	3,662	3,692	3750	4200	4288

## NFPA Fire Experience Survey

Fire Service Personnel:	2010	2011	2012	2013
Number of Full Time Uniform Firefighters	234	244	246	243
Number of Full Time Uniform Firefighters by Age				
Under 20	0	0	0	0
20-29	43	47	49	46
30-39	93	104	108	111
40-49	60	57	57	50
50-59	37	36	32	36
60 and Over	1	0	0	0
Fires in Structures by Fixed Property Use:				
Private Dwellings including Mobile homes	184	245	167	203
Apartments	53	63	64	56
Hotels and Motels	4	2	3	3
All other residential (Dormitories, boarding houses, tents)	3	2	2	3
Total Residential Fires:	244	312	236	265
Public Assembly (church, restaurant, clubs, etc.)	16	21	13	11
Schools and Colleges	5	5	3	3
Health Care and Penal institutions (hospitals, nursing	2	2	1	2
Stores and offices	13	10	8	10
Industry, Utility, Defense, Labs, manufacturing	4	4	4	6
Storage in structures (barns, vehicle garage, general)	20	26	17	15
Other Structures (vacant, under const, out bldgs, bridges)	15	35	28	24
Totals for Structure Fires :	319	421	310	336



## NFPA Fire Experience Survey

	2010	2011	2012	2013
Fires in Highway vehicles (autos, trucks, buses, etc.)	116	114	113	91
Fires in Other Vehicles (planes, trains, ships, farm)	9	8	12	7
Fires outside of structures with value involved, but not	26	44	30	30
Fires in Brush, Grass, Wildland (excluding crops and	96	164	73	50
Fires in Rubbish, including Dumpsters (outside of	249	274	261	261
All other Fires (non structures not classified)	10	29	25	13
<b>Totals for Fires:</b>	<b>825</b>	<b>1094</b>	<b>824</b>	<b>788</b>
Rescue, Emergency Medical Responses (ambulance,	12482	13133	12949	13371
False alarm (malicious or unintentional false calls, system	754	884	714	965
Mutual Aid or Assistance Responses	47	85	34	25
Hazardous material responses (spills, leaks, etc.)	330	321	309	384
Other Hazardous Responses (arcing wires, aircraft	281	328	324	336
All other responses (smoke scares, lockouts, not classed)	1857	2351	2666	2750
<b>Total for all incidents:</b>	<b>16576</b>	<b>18196</b>	<b>17808</b>	<b>18619</b>
<b><i>Fire Confinement:</i></b>				
Residential fires - Confined	70	83	79	93
Residential fires - Nonconfined	174	229	162	174
Structure fires - Confined	84	106	96	96
Structure fires - Nonconfined	235	309	218	230
<b><i>False Alarms:</i></b>				
Malicious, Mischievous False Calls	38	27	18	29
System malfunction	158	213	154	202
Unintentional	543	629	520	725

