

## Transfer Policy and Locations

Transfers are only issued to passengers who need to take more than one route to get from their origin to their destination.

Transfers will not be issued to passengers boarding at the downtown transfer center.

Transfers will not be accepted from the same route that issued the transfer.

Transfers will not be issued on the last 6:15 p.m. outbound and inbound trips of the day.

Expired transfers will not be accepted.

All Passengers must give their transfer to the driver so the driver can verify the transfer is valid.

Transfers will only be **accepted and issued** at the following locations:

**Downtown Transfer Center** – transferring between all routes (transfer expires one hour after it's issued at the Transfer Center).

**Westgate Mall** – transferring from Route 11 to Route 44 (transfer expires 12 minutes after it's issued at Westgate Mall).

**Westgate Mall** – transferring from Route 13 to Route 44, and Route 44 to Route 13 (transfer expires 5 minutes after it's issued at Westgate Mall).

**Northwest Texas Hospital (NWTH)** – transferring from Route 11 to the Hospital District Route 13 bus, and Route 13 bus to Route 11 (transfer expires 5 minutes after it's issued at NWTH).

**Amarillo College West Campus** – transferring from Route 11 to the Hospital District Route 13 bus, and Route 13 bus to Route 11 (transfer expires 5 minutes after it's issued at AC West Campus).