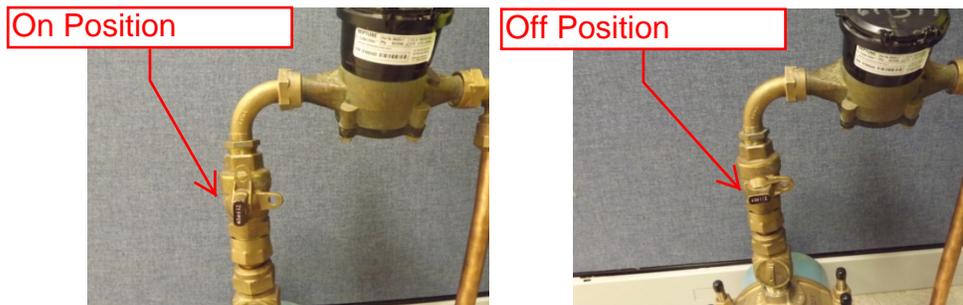


City Of Amarillo

How to shut off water at the Meter

1. Locate your water meter. Water meters are typically located in the alley next to the property line. Some meters are located in front near the curb.
2. Remove the metal lid of the meter box. A standard screw driver can be used to help lift the lid.
3. On the alley or street side of the meter, locate the oblong knob (as pictured here). This is the main shut-off valve also referred to as the angle stop.



4. To turn water off, you can use a crescent wrench to turn the oblong knob a quarter turn to the off position. See Picture for the off position.



5. If the valve has not been operated in a long time, it could be locked up. Whatever you do, **DO NOT FORCE THE VALVE**. If it will not turn with a reasonable amount of pressure, call the City of Amarillo Utility Billing at 806-378-3030 or Water Distribution Department at 806-378-6824 for a utility staff member to turn the water off at the meter for you. If your emergency occurs after hours, contact the utility on-call service at 806-378-6824.

