

Amarillo City Transit...The Bus Stops Here

Rights and Responsibilities

YOU HAVE THE RIGHT TO...

1. The use of the lift to get on the bus (includes being a standee on lift).
2. Have the major streets and intersections announced.
3. Accessible buses with properly working lift with handrails.
4. Have your wheelchair properly secured.
5. Request a driver to stop at a designated bus stop.
6. Sit wherever you desire
7. Have a service animal ride with you as long as it is not disruptive, aggressive, or dangerous to others
8. Travel with a respirator or portable oxygen tank
9. Adequate time to board or exit the bus.
10. Have a "Travel Trainer" ride free.
11. Travel independently, without the requirement of an attendant.
12. Exit at any door at which the passenger feels the safest.
13. Be treated with respect.
14. Find out if you are eligible for discounted fares.
15. Have accessible bus stops

AND THE RESPONSIBLY TO...

1. Use fixed route transit instead of paratransit when you can.
2. Get to the bus stop at the correct time.
3. Know where you are getting off of the bus.
4. Control a service animal
5. Wear the lap/shoulder belt when in a wheelchair - City Policy
6. Ask the driver to stop at a designated stop or signal for the bus to stop
7. Pay the proper fare.
8. Show the operator and other passenger's respect by demonstrating appropriate behavior.
9. Know if your mobility aid meets the requirements of a "common wheelchair", which does not exceed 30 inches wide, 48 inches long, and does not weigh more than 600 lbs. when occupied,
10. To know how to get schedules and the phone # for the transit agency

*Adapted from Easter Seals Colorado's
Consumer Training 2000 Program*